

Re: [OFFER] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/4/2021 11:53 AM

To: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Without Prejudice

Hi Ivy,

Received with thanks.
No need original copy.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>**Sent:** Thursday, 1 April 2021 11:56 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Subject:** RE: [OFFER] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Dear Hsiao Tong,

Attached duly signed DV for your kind attention.
Do you need the original copy ?

Thank you.

Best Regards,

Ivy Lwi | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, March 27, 2021 8:35 PM

To: ivy.lwi@mbmwheelpower.com.sg

Subject: [OFFER] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Without Prejudice

Hi Ivy,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 64.20
2. Loss of Use (1day x \$60.00)	\$ 60.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$126.20

If our offer is acceptable by your client, please duly sign the DV enclosed and return to us (LKK) for our necessary action.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 March 2021 5:03 PM

To: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Subject: RE: [REJECTION] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Without Prejudice

Hi,

We are reviewing the matter and will get back to you.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Wednesday, 10 March 2021 4:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REJECTION] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020
[External Confidential]

Dear Hsiao Tong,

We refer to the above accident case.
Kindly update us the offer.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Thursday, February 18, 2021 8:42 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: ivy.lwi@mbmwheelpower.com.sg

Subject: RE: [REJECTION] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020
[External Confidential]

Dear Hsiao Tong,

Kindly refer to the email attached.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 11 February 2021 8:33 AM
To: shirley.lee@mbmwheelpower.com.sg
Cc: ivy.lwi@mbmwheelpower.com.sg
Subject: [REJECTION] - LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020
[External Confidential]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We have reviewed the matter. From your client's video, we observe that our lorry's door had already open before your client drive thru. We are of the view that your client should have seen that the door is already open and should take evasive action to avoid a collision.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Wednesday, 10 February 2021 1:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Dear Hsiao Tong,

There is no accident scene photo.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Wednesday, 10 February 2021 1:12 PM

To: shirley.lee@mbmwheelpower.com.sg

Subject: FW: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Hi Shirley ,

Kindly refer to the below email and send the photo to Hsiao Tong.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, February 10, 2021 12:06 PM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Without Prejudice

Hi Ivy,

Thank you for your video.

Kindly advise if there is any accident scene photos from you client.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 26 January 2021 10:36 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Dear Hsiao Tong,

We refer to the email dated 15.01.2021.
Attached herewith the video footage for your reference.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, January 15, 2021 1:59 PM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Without Prejudice

Hi Ivy,

We refer to the above matter.

We would like to request a copy of video footage as stated in his accident report for our further action.

Appreciate an early reply.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 14 January 2021 1:33 PM
To: 'ivy.lwi@mbmwheelpower.com.sg' <ivy.lwi@mbmwheelpower.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Ivy

Apologies on the delay.

We will review and revert to you soon.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>
Sent: Thursday, 14 January 2021 10:32 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020

Dear Kenny,

We refer to the email dated 07.01.2020.
Any updates for the offer.

Looking forward for your soonest reply.
Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, January 7, 2021 4:35 PM

To: 'kennyim@lonpac.com' <kennyim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: LOD - Accident involving YM9180P and SMJ3029S Along Simon Road on 26/08/2020

Your ref: YM9180P

Our Ref : SMJ3029S / WIP 27679

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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