

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 17 December 2020 11:32 AM
To: shirley.lee@mbmwheelpower.com.sg; gary.wong@mbmwheelpower.com.sg; 'Danny Ong'; 'SUR'; 'assignments'
Cc: Claims Dept of CTI; Adeline Chng
Subject: RE: SNM20D204888/C02/SMW1939K/CHNGPW / FW: Accident Involving SDA6337L and SMW1939K along Junction of Sixth Avenue and Bukit Timah Road on 15/12/2020 at 21:00hrs
Attachments: 20201216092320906.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Please forward us with the copy of estimated costs of repairs and copy of evidence, eg: video clips to revert on the liability.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Thursday, December 17, 2020 11:33 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; gary.wong@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: SNM20D204888/C02/SMW1939K/CHNGPW / FW: Accident Involving SDA6337L and SMW1939K along Junction of Sixth Avenue and Bukit Timah Road on 15/12/2020 at 21:00hrs

Dear Jenny,

We would like to appoint Kenneth Kong from LKK as the SJE.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 17 December 2020 11:19 AM

To: shirley.lee@mbmwheelpower.com.sg; gary.wong@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM20D204888/C02/SMW1939K/CHNGPW / FW: Accident Involving SDA6337L and SMW1939K along Junction of Sixth Avenue and Bukit Timah Road on 15/12/2020 at 21:00hrs

Without Prejudice

Our reference: SNM20D204888/C02/ SMW1939K/chngpw

Your reference: SDA6337L

Dear Sirs / Madam,

ACCIDENT INVOLVING SMW1939K & SDA6337L on 15/12/2020

We refer to your email of 16/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, December 17, 2020 10:23 AM

To: shirley.lee@mbmwheelpower.com.sg; gary.wong@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204888/C02/SMW1939K/CHNGPW / FW: Accident Involving SDA6337L and SMW1939K along Junction of Sixth Avenue and Bukit Timah Road on 15/12/2020 at 21:00hrs

Dear Jenny,

Please conduct PRS for SDA6337L.

Note: officer in charge – Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Wednesday, 16 December 2020 9:28 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: gary.wong@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Subject: Accident Involving SDA6337L and SMW1939K along Junction of Sixth Avenue and Bukit Timah Road on 15/12/2020 at 21:00hrs

Dear All

[Appreciate if you can advise us on the liability status](#) for the below loss and arrange for survey as vehicle is at our premises

Kindly refer to the attached GIA report.

| | |
|------------------------------|---------------------|
| Our Client's Vehicle Number: | SDA6337L |
| HLA Vehicle Number: | SMW1939K |
| Date/Time of Loss: | 15/12/2020 21:00hrs |

Please contact Lee Shirley @ 8686 5188 for the survey arrangement

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



mbm wheelpower
DARE TO BE

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

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