

Cecilia Chong (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 8 April 2021 12:28 PM
To: ONG LI LI
Cc: MT_Claim_SG; Cecilia Chong (LKK Auto); Admin A
Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 ***
LKK REF: CC4/LPC20014014/Qga3 [External General]

Dear Li Li,

Noted. We will submit survey report ASAP.

FYI, TP claimant changed wksp to Twin Wheels Auto Trading Enterprise – Woodlands.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 8 April, 2021 11:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 *** LKK REF: CC4/LPC20014014/Qga3 [External General]

Lonpac External - General

Dear Mei Kwan

We have received TP LOD, please submit survey report.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 22 December 2020 3:29 PM
To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 *** LKK REF: CC4/LPC20014014/Qga3 [External General]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 17 December, 2020 10:54 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 *** LKK REF: CC4/LPC20014014/ga3 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

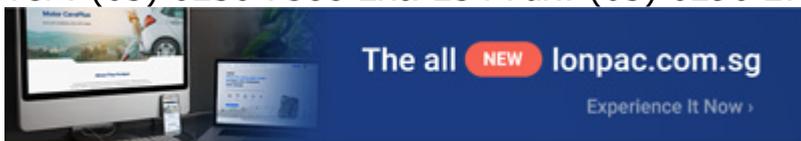
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 16 December 2020 10:30 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 [External General] *** LKK REF: CC4/LPC20014014/ga3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, 16 December 2020 1:10 PM
To: 'ONG LI LI'; SUR; 'MT_Claim_SG'; assignments; Admin A
Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 16 December, 2020 12:22 PM
To: Ken ARC <kenguan@automotiverepaircentre.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: ARC Oscar <oscar@automotiverepaircentre.com.sg>; ARC Ken Ho <kenho@automotiverepaircentre.com.sg>; ARC Raymond <raymond@automotiverepaircentre.com.sg>; ARC Shujuan <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SJD5022P - TP Claim against GBD6067Z Our Ref: 20/20/20/VC00/024012 [External General]

Lonpac External - General

Without Prejudice

Dear Ken

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Ken ARC [<mailto:kenguan@automotiverepaircentre.com.sg>]
Sent: Wednesday, 16 December 2020 11:17 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ARC Oscar <oscar@automotiverepaircentre.com.sg>; ARC Ken Ho <kenho@automotiverepaircentre.com.sg>; ARC Raymond <raymond@automotiverepaircentre.com.sg>; ARC Shujuan <shujuan@automotiverepaircentre.com.sg>
Subject: SJD5022P - TP Claim against GBD6067Z

Dear Officer In-Charge,

My client's vehicle **SJD5022P** wants to make a Third Party claim against **GBD6067Z** (insured by **Lonpac**) .

- Attached are the Singapore Accident Statement and our Repair Estimates.
- Please let us know the claim handler as we would like to know the liability details.
- Accident video footage available.

Vehicle is not at our workshop.

Survey to be arranged once liability is known.

Thank you for your attention.

With Best Regards,
KenGuan
Whatsapp: 86153288

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278