## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Monday, 18 January 2021 3:15 PM

To: Simon Koh
Cc: Vincent

Subject: RE: [REJECTION] Your Ref: GBD1879E // LKK Ref: CC4/III20014011/pa3 [ACCIDENT

INVOLVING SHA 4011S(III) AND GBD 1879E ON 25/11/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we maintain our position as per email dated 23/12/2020. We are of the view that your client should exercise more caution before he proceed to make a right turn as the traffic light was green in our insured direction.

We regret to inform you that we are unable to look into your client's claim. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: Simon Koh <workshop@clauto.com.sg> Sent: Wednesday, 23 December 2020 3:02 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Vincent < vincent@clauto.com.sg>

Subject: Re: [REJECTION] Your Ref: GBD1879E // LKK Ref: CC4/III20014011/pa3 [ACCIDENT INVOLVING SHA

4011S(III) AND GBD 1879E ON 25/11/2020]

Dear Ms Chew

We refer to your below email. From the video sent, we agree that the van GBD1879E did a right turn, but however, the photo is shown before the accident and we strongly think that the taxi got sufficient time to prevent the accident. When the van driver alighted from the van to inspect the accident, the van had already completed the turn fully into Choa Chu Kang North 5.

We enclose the GIA report to further proves our above stand.

We appreciate it if you can reconsider this case to allow our client to proceed with the claim.

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Best Regards, Vincent Yeo Director CL Auto Pte Ltd Office Address: 48 Toh Guan Road East #02-125, Enterprise Hub, Singapore 608586 M: (65)9634 7633 | T: (65)6795 6125 | F: (65)6795 0920 Your Ref: GBD1879E Without Prejudice LKK Ref: CC4/III20014011/pa3 Dear Sirs/Mdm, ACCIDENT INVOLVING SHA 4011S(III) AND GBD 1879E ON 25/11/2020 We refer to the above matter. Attached is a copy of our insured accident report and video screenshot for your easy reference. Our insured was driving straight with traffic light green in his favour, your client was making a right turn should exercise caution. We are of the view that our insure driver is not liable for the accident. In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Video Screenshot-SHA4011S.png ~1.1 MBShow Download