

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Buildin
Singapore 079120
Attn: Jasper Chua / Motor Claims
Yr Ref: 20014010

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0984/2020/JT Our Ref

11-AUG-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKR 9428 R - Audi A3 SEDAN 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SKR 9428 R**, claimant, **Mr Tan Boon Ann**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016570 – S\$ 3,905.67.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental Bill – S\$ 300.00 (S\$100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKR 9428 R

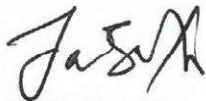
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAN BOON ANN (the third party claimant) of BLK 531A UPPER CROSS ST
#03-106, SINGAPORE 051531 (address), owner of SKR9428R (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKR9428R that was damaged pursuant to the accident which occurred on 14/12/2020
(date) along BUGIS JUNCTION CARPARK EXIT GANTRY (location) involving vehicle no/s
SMJ2140J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21st (day) of January (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK** **AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,905.67** (Repair Cost), **S\$300.00** (Loss of rental/use), **S\$2.00** (Disbursement), for vehicle no. SKR9428R that was damaged pursuant to the accident which occurred on 14/12/2020 (date) along BUGIS JUNCTION CARPARK EXIT GANTRY (location) involving vehicle no/s SMJ2140J. This is pursuant to the inspection conducted on 18/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN BOON ANN ("the third party claimant") of vehicle no. SKR9428R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKR9428R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of AUG (month) 2021 (year)



Lays

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:19

Company Reg. No. 199902271W
GST Reg. No. 199902271W

| | | |
|---|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120 | Invoice No: 85016570 Date : 11/08/2021 Order : SKR9428R Term : 30 | Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 |
|---|--|--|

| | | | |
|---|----------------------------|--------------------|----------------|
| Regn No: SKR9428R (V 25604) | Regn Date: 18/03/2015 | Mileage: 93416 | WIP No.: 63147 |
| Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 | Chassis: WAUZZZ8V7F1088403 | Engine: CZC 230387 | Dept: U |
| You have been assisted by :- UB-Muhd Nursyafiq (49) | | | |

| | | Details | Qty | Unit Price | Amount |
|---|-------------|--|--------|------------|----------|
| S | BODYWORK | M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGE. | 280.00 | 1.00 | 280.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW RHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 500.00 | 1.00 | 500.00 |
| S | BODYWORK | M: TO RESPRAY RHS REAR DOOR. | 550.00 | 1.00 | 550.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X | A8V5833052C | (A) (SK) DOOR 7/1/21 | 1.00 | 2494.00 | 1,995.20 |
| X | A8V5839912C | (A) (SK) SEAL 7/1/21 | 1.00 | 159.00 | 127.20 |
| X | A8K0837199 | CLIP | 4.00 | 0.80 | 2.56 |
| X | A8K0837199 | CLIP (AP GT) | 5.00 | 0.80 | 3.20 |

Parts 2,128.16
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,650.16

7% GST 255.51

Grand Total 3,905.67

Received by

For & on behalf of
Premium Automobiles Pte Ltd



CHAN'S & SONS ENTERPRISE
363 Sembawang Road, Goodlink Park,
Singapore 758379.
Tel: 6753 2536 Fax: 6756 7565
Breakdown Recovery: 9742 9446

RENTAL AGREEMENT

202101-0102.

| Hirer's Name | | Date of Birth | Passport/ Nric No. | Nationality |
|----------------------------------|--|---------------|---------------------|----------------|
| Tan Boon Ann | | 3/1/59 | S2505780E | |
| Address | | Occupation | Driving Licence No. | Date of Expiry |
| 9A King's Road | | | As Above | Life. |
| Postal Code | | Contact No | Mobile Phone No. | |
| 268059 | | | 96648580 | |
| Joint Hirer's / Guarantor's Name | | Date of Birth | Passport/ Nric No. | Nationality |
| Lim Liang Suan Patricia | | 4/10/77 | S7728825B | |
| Address | | Occupation | Driving Licence No. | Date of Expiry |
| | | | As Above | Life. |
| Postal Code | | Contact No | Mobile Phone No. | |
| | | | | |

| | | | | | | | |
|-----------|------|-----------|------|----------|---------|--|---------|
| CHECK OUT | Date | 18.1.2021 | Time | 12.50 pm | Mileage | | |
| | | | | | KM | | |
| CHECK IN | Date | 21.1.21 | Time | 2.55 pm | Mileage | | Remarks |
| | | | | | KM | | |

IMPORTANT NOTES:-

- ☑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☑ No refund will be given for vehicle that returns early.
- ☑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☑ Hirer is responsible for all parking fines & traffic summons.
- ☑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☑ Vehicle returned after office hour will be charged to the next working day.
- ☑ Hourly extension is charged at 1/5 of the daily rate.
- ☑ As preventive maintenance, please check water & engine oil daily.
- ☑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

| | UNIT | RATE (\$) | TOTAL (\$) |
|--------------------------|------|-----------|------------|
| RATE | 3 @ | 100 | 300 |
| DISCOUNT | | | |
| GST @ 7% | | | |
| TOTAL | | | 300 |
| EXTENSION | | | m103898 |
| | | 20210 | 1-0116. |
| Audi Tony | | | |
| SKR9428R | | | |
| DEPOSIT (refundable) S\$ | | | |
| CHANGED OVER FROM VEH. | | | DATE |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

| | | | |
|-------------|-----------|--------|---|
| VEHICLE NO. | SMR 5288E | MODEL | |
| FROM | | RETURN | <small>*Estimate Date. For actual return see CHECK IN</small> |

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAN BOON ANN

NO. 9A
KING'S ROAD
SINGAPORE 268059

ATTN : TAN BOON ANN

INVOICE : AR2101-0220
DATE : 21/01/2021
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202101-0102

| DESCRIPTION | AMOUNT (SGD) |
|---|--------------|
| Vehicle Reg No : SMR5288E | 280.37 |
| Make / Model : | |
| Rental Dates : Rental Billing From 18/01/2021 To 21/01/2021 | |
| Period : 3 days | |
| Rental Rate : S\$ 100.00 Per Day (Including GST) | |
| Reference No : SKR9428R | |

AMOUNT : S\$
THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63

TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

| | |
|----------------|---------|
| Payment Date : | F / Amt |
| CS / CC / CH : | |
| CS / CC / CH : | |

First Data

CHAN'S AND SONS ENTERPRISE
363 SEMBawang ROAD
SINGAPORE 758379

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

DATE: 21/01/21 TIME: 15:03:05
BTH NUM: 000734 INV NUM: 003856
MID: 000702053084422 TID: 72205400

SALE

Card Num: **** * 5018 Manual

RREF NUM: 150305006525 Card TYPE: MC
APPR CODE: A14925 TRC NUM: 006525
EXP DATE: **/**

TOTAL: SGD 300.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL_FDMIS 1.5.5.AG

Hirer:

TAN BOON ANN

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : **202101-0116**
Account of : **TAN BOON ANN**
Date Issued : **21/01/2021**
Vehicle Reg No. : **SMR5288E**
Rental Dates : **18/01/2021**
Amount Received : **S\$ 300.00**
Payment Type: : **MASTER**
Payment for Invoice : **AR2101-0220**
Comments :

M103898

S\$ 300.00

TOTAL AMOUNT RECEIVED

S\$ 300.00

* This is a computer generated document. No signature is required.

Member of
VRA & ARTAS



363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMJ2140J

Date of Accident

14/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **26/02/2019 - 25/02/2021**Requested By **TING SING WEI (PREMIUM AUT...**Requested Date **16/12/2020 09:37**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 16, 2021 11:05 AM
To: angela20130616@gmail.com
Subject: ACCIDENT INVOLVING SMJ 2140J AND SKR 9428R ON 14/12/2020

Our Ref: CC3/AIG20014010/Aba3

MDM LIU TIANJIAO (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ 2140J AND SKR 9428R ON 14/12/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SKR9428R (3910518695SG)**

[SMJ2140J]

TP

TAN BOON ANN

Dec 14 2020 8:00PM

[Liu Tian Jiao]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/08/2021 10:17 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4207.67) - SKR9428R - Claim Handler: Ler, Bernard-JQ

Approved:4207.67:subject to all docs in place.