

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Our Ref: EMT1752/20/lt/FU2345K

WITHOUT PREJUDICE

Your reference: D20005135MFSH

BY HAND TO LKK

13 January 2021

MS First Capital Insurance Ltd
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Officer-In-Charge Ms Merina Chia San San (Motor Claims Department)

Dear Sirs

Re: **ACCIDENT INVOLVING SHD8803G AND FU2345K ON 07 DECEMBER 2020**

We are instructed by our client Maliekie Bin Rosle to claim damages against your insured SHD8803G in connection with a road traffic accident on 07 December 2020 at about 17.15hrs along Havelock Road with our client's motorcycle registration number FU2345K

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Cost of repair as per surveyor's recommendation	S\$ 5,500.00
2.	Loss of Use (07 days x S\$30.00/day) PRI & Repair days	<u>S\$ 210.00</u>
	Total to Claim	S\$ 5,710.00

Attached final repair bill for your early process of our claim

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

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Singapore 417883
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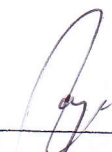
AUTHORISATION TO ACT



I/We, Malikie Bin Rosle ("the third party claimant") of
55 Lengkok Bahru #13-409 S151055 (address), owner of
FU2345K (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. FU2345K That was damaged pursuant to the
accident which occurred on 07 12 2020 (date)
along Rawlet Road (location) involving vehicle no/s
34D 8803 G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop - EROFIA MOTOR
TRADING PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 09 (day) of 12 (month) 20 20 (year)


Signed by "the third party claimant"
(With company stamp if applicable)



Signed by "the workshop"
(With company stamp)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20005135MFSH
ACCIDENT DATE : 07/12/2020
ACCIDENT LOCATION : HAVERLOCK ROAD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : CHUA HAN KEONG
INSURED VEHICLE : SHD 8803G
INVOLVED PARTY : FU 2345K
SETTLEMENT SUM : \$5,710.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MALIEKIE BIN ROSLE

Signature and Date :

 17-5-21

WITNESS :



Signature and Date :

 17-5-21

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
FU2345K	13-Jan-21	1

VEHICLE NO: FU2345K
MAKE/MODEL: YAMAHA CZD300A/XMAX300
NAME: MS FIRST CAPITAL INSURANCE LTD
ADDRESS: 36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877

ACCIDENT INVOLVING SHD8803G AND FU2345K ON 07 DECEMBER 2020


FINAL REPAIR BILL AS PER SURVEYOR'S RECOMMENDATION	S\$	5,500.00
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SUB-TOTAL: S\$	5,500.00
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SINGAPORE DOLLARS: FIVE THOUSAND FIVE HUNDRED ONLY

TOTAL : S\$	5,500.00
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EROFIA MOTOR TRADING PTE LTD

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**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/53943/2020
Date : 8 January, 2021

MALIEKIE BIN ROSLE
APT BLK 55 LENGKOK BAHRU
#13-409
SINGAPORE 151055

Dear Sir/Madam

**ACCIDENT INVOLVING FU2345K / SHD8803G ALONG HAVELOCK ROAD TOWARDS UPPER
PICKERING STREET ON 07/12/2020 AT 1717 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which shows that the driver of **SHD8803G** has committed an offence of Careless Driving Causing Hurt under Section 65(1)(b) of the Road Traffic Act, Chapter 276, punishable under Section 65(4)(a) of the Road Traffic Act, Chapter 276. Action has been initiated against the driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Goh Wei Li at telephone number 6547 6394 or via email at GOH_Wei_Li@spf.gov.sg.

Yours faithfully

SHAHUL HAMEED
FOR HEAD INVESTIGATION
TRAFFIC POLICE

Asher Sng (LKKAUTO)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Friday, 7 May 2021 4:33 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20005135MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHD8803G AND FU2345K ON 07/12/2020 ***
LKK REF: CC4/FCI20014007/Uea3

Follow Up Flag: Follow up
Flag Status: Completed


Dear Asher,

You have our mandate to settle as follow:

Cost of Repair : \$5,500.00
Loss of Use : \$150-\$210
To offer : \$5,650 - \$5,710

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 5 April 2021 5:15 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20005135MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHD8803G AND FU2345K ON 07/12/2020 *** LKK REF: CC4/FCI20014007/Uea3

Your ref : D20005135MFSH
Our ref : CC4/FCI20014007/Uea3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 8803G (OI) AND FU 2345K (TP) ON 07/12/2020

We refer to the above matter.

The accident occurred when our insured make a right turn into the minor road hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " EROFIA MOTOR TRADING PTE LTD " at \$ 5,710.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 10,608.80	\$ 5,500.00
2. Loss of Use (7days x \$30)	\$ 210.00	\$ 210.00 (7days x \$30)
Total	\$ 10,818.80	<u>\$ 5,710.00</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Tuesday, 9 February 2021 10:41 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20005135MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHD8803G AND FU2345K ON 07/12/2020 *** LKK REF: CC4/FCI20014007/Uea3

Dear Asher,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 26 January 2021 7:45 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20005135MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHD8803G AND FU2345K ON 07/12/2020 *** LKK REF: CC4/FCI20014007/Uea3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100%

Remark: B: 2 OID TURN RIGHT INTO MINOR ROAD HIT TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 December 2020 2:16 PM
To: MERINACHIA@MSFIRSTCAPITAL.COM.SG
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20005135MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHD8803G AND FU2345K ON 07/12/2020 *** LKK REF: CC4/FCI20014007/Uea3

Dear Merina,

We refer to the above matter.

We have inspected third party vehicle FU 2345K at M/s Erofia Motor Trading Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 December, 2020 10:42 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: MERINACHIA@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20005135MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 15 December 2020 4:51 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20005135MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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