

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 16 December 2020 2:31 PM
To: info; assignments
Cc: SUR
Subject: RE: SNM20D204879/C02/XD9846L/TANKL / RE: ACCIDENT INVOLVING SLH 5421B / XD 9846L ON 12.12.2020 OUR REF: CL/201235/T/PA

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sally,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: info <info@catherinelimllc.com>
Sent: Wednesday, December 16, 2020 2:22 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: SNM20D204879/C02/XD9846L/TANKL / RE: ACCIDENT INVOLVING SLH 5421B / XD

9846L ON 12.12.2020 OUR REF: CL/201235/T/PA

Importance: High

Dear Kah Leong (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyor and wish to appoint Constant Appraisal.

Would appreciate you could arrange your surveyor for the PRI by tomorrow. Thank you.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: info@catherinelimllc.com

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, December 16, 2020 2:12 PM

To: info <info@catherinelimllc.com>

Subject: RE: SNM20D204879/C02/XD9846L/TANKL / RE: ACCIDENT INVOLVING SLH 5421B / XD 9846L ON 12.12.2020 OUR REF: CL/201235/T/PA

Without Prejudice

Dear Sally,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, December 16, 2020 2:00 PM
To: info <info@catherinelimllc.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204879/C02/XD9846L/TANKL / RE: ACCIDENT INVOLVING SLH 5421B / XD 9846L ON 12.12.2020 OUR REF: CL/201235/T/PA

Dear Kah Leong,

Please conduct PRS for SLH5421B.

Note: officer in charge – Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: info <info@catherinelimllc.com>
Sent: Tuesday, 15 December 2020 10:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING SLH 5421B / XD 9846L ON 12.12.2020 OUR REF: CL/201235/T/PA

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SLH 5421B / XD 9846L ON 12.12.2020 ALONG PIE

We are instructed by AGUS SETIANTO SAMINGAN notify you of a road traffic accident involving our client's vehicle No. SLH 5421B and vehicle No. XD 9846L driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: Prestige Auto
3023A Ubi Road 1
#01-64 S(408717)

Chong Hp: 9021 0057 Fax: 6842 3217

Regards
Sally Goh
Catherine Lim LLC
20 Havelock Road #03-01
Central Square
Singapore 059765
Email: info@catherinelimllc.com