

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 January 2021 11:52 AM  
**To:** ecoautoclaims@gmail.com  
**Subject:** [REJECTION]: Your Ref: SMS2760Y //LKK Ref: CC4/AIG20013966/T1ps3 [ACCIDENT INVOLVING SKT 852Y(AIG) AND SMS 2760Y ON 15/12/2020]  
**Attachments:** Screenshot from OI Video(SKT 852Y).pdf

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of screenshot from our insured car video footage for your easy reference. It shows that our insured was on the left lane whilst turning, and was in the process of filtering to the extreme LEFT lane when your client encroached into her lane from the right and collided onto the rear right of her vehicle. We are of the view that our insured version is more credible.

In view of this, we regret to inform you that we are denying liability and unable to look into your client's claim.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ECO Claims & Repair <ecoautoclaims@gmail.com>  
**Sent:** Thursday, 7 January 2021 3:34 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: Your Ref: SMS2760Y //LKK Ref: CC4/AIG20013966/T1ps3 [ACCIDENT INVOLVING SKT 852Y(AIG) AND SMS 2760Y ON 15/12/2020]

Hi Hsiao Tong,

We do not have any footages for this case.

Thank you

Cheers,  
Shayce

**ECO Automobile Claims & Repair Pte Ltd**  
15 Kaki Bukit Road 4, Bartley Biz Centre,

On 7 Jan 2021, at 1:41 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SMS2760Y**

Without Prejudice

LKK Ref: CC4/AIG20013966/T1ps3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKT 852Y(AIG) AND SMS 2760Y ON 15/12/2020**

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AIG instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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<Statement of SKT852Y.pdf>