

Hsiao Tong (LKKAuto)

From: Guat Chiew <guatchiew@gmail.com>
Sent: Thursday, 7 January 2021 10:00 PM
To: Hsiao Tong (LKKAuto)
Cc: Joey Tay
Subject: Re: ACCIDENT INVOLVING SKT 852Y(AIG) AND SMS 2760Y AT/ALONG STEVENS ROAD ON 15/12/2020
Attachments: Video.mov

Hi Ms Chew,

We spoke earlier today.

Please do not accede to the third party claim from the driver of SMS2760Y.

Kindly note that I have managed to retrieve and extract the in-vehicle video recording from my vehicle, which clearly shows that I was travelling in my lane on 15 Dec 2020. In fact, I was on the left lane whilst turning, and was in the process of filtering to the extreme LEFT lane when the driver of SMS2760Y encroached into my lane from the right and collided onto the rear right of my vehicle.

A copy of the recording is appended below for your reference and necessary action. If you are unable to view due to your company's mail restrictions, you may also access the video via the link attached in this mail. Do note that time stamp in the video is not synced to the actual time of the accident. Please let me know if you experience problems with accessing the video recording.

Link: https://drive.google.com/file/d/1ZNCI2d7LUi_DKCLPn7oJCqZcsMdrZFDE/view?usp=drivesdk

As requested, please refer to the details of the workshop who is handling my vehicle's repair works and processing my claims against the driver of SMS2760Y:

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming Autocity S(575722)

Appreciate that you continue to keep me updated on the development of the claim process. Thank you.

Regards,
Guat Chiew

On 7 Jan 2021, at 1:50 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

07 Jan 2021

Ms Chu Guat Chiew (Zhou YueQiu)

[By Email Only]

Dear Sir/Madam,

You Ref: SKT852Y

Our Ref: CC4/AIG20013966/T1ps3

ACCIDENT INVOLVING SKT 852Y(AIG) AND SMS 2760Y AT/ALONG STEVENS ROAD ON 15/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMS2760Y against your insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 12/10/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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