

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMU 4176 K

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0981/2020/NH Our Ref

21-May-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMQ 8866 Y - Audi A5 SB 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMQ 8866 Y**, claimant, **Ms. Huang Xiaoyun**, please find the related document per attached.

1. A copy of the Original invoice no. 85016278 – S\$ 12,846.25.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMQ 8866 Y

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ang Xiao Yun (the third party claimant) of 30 Richards Avenue Singapore 544947 (address), owner of SMQ8866Y (vehicle no.) hereby authorize Premium Automobiles PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMQ8866Y that was damaged pursuant to the accident which occurred on 13/12/2020 (date) along United Square 101 Thomson Road (location) involving vehicle no/s SMW4176X ("the accident").

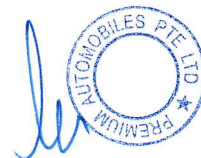
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Dec (month) 2020 (year)

Ang Xiao Yun

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$12846.25 (Repair Cost), S\$400.00 (Loss of ~~rental~~/use), S\$2.00 (Disbursement), for vehicle no. SMQ8866Y that was damaged pursuant to the accident which occurred on 13/12/2020 (date) along United Square 101 Thomson Road (location) involving vehicle no/s SMV 4176E. This is pursuant to the inspection conducted on 18/12/2020 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner Huang Xiaohun ("the third party claimant") of vehicle no. SMQ8866Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ8866Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of June (month) 2021 (year)


Lup.

Signed by appointed surveyor.


[Signature]

Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:55

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016278 Date : 07/05/2021 Order : SMQ8866Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMQ8866Y (V 43629)	Regn Date: 27/09/2019	Mileage: 7699	WIP No.: 62751
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF57KA074742	Engine: CVK 087333	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS HEADLIGHT CONTROL UNIT AND POWER MODULES.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6807065D GRU	(GER) COVER (SHARE)	Less 020%	1.00	2251.00
X	A8W6821105B	FENDER (LAST)	Less 020%	1.00	1048.00
X	AN 0161857	POP-RIVET	Less 020%	5.00	3.20
X	A8W6821131B	SUPPORT AP	Less 020%	1.00	117.00
X	A8W6853601A PUZ	TRIM(LAST)	Less 020%	1.00	157.00
X	A8W6853887M	SPOILER AP	Less 020%	1.00	72.20
X	A8W6941773E	(A) (SK) HEADLIGHT 28/	Less 020%	1.00	7812.00
X	AN 0161857	POP-RIVET	Less 020%	2.00	3.30

Parts 9,183.84
Labour 0.00
Sublet 2,822.00
Menus 0.00
Lubricant 0.00



Sub-Total	12,005.84
7% GST	840.41
Grand Total	12,846.25

Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMU4176K

Date of Accident

13/12/2020 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **13/08/2020 - 12/08/2022**Requested By **LIM KEE SIANG (PREMIUM AUT...**Requested Date **14/12/2020 18:20****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 December 2020 9:50 AM
To: pteo_cc@yahoo.com
Subject: ACCIDENT INVOLVING SMU 4176K(AIG) AND SMQ 8866Y AT/ALONG UNITED SQUARE LEVEL 3 CARPARK ON 13/12/2020

21 Dec 2020

Mr Teo Choon Chiang / Ms Quek Pei Wen

[By Email Only]

Dear Sir/Madam,

You Ref: SMU4176K

Our Ref: CC3/AIG20013919/ps3

ACCIDENT INVOLVING SMU 4176K(AIG) AND SMQ 8866Y AT/ALONG UNITED SQUARE LEVEL 3 CARPARK ON 13/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMQ8866Y against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Dec 2020 12:07	Clm Dtl Modified	Claimant's Name: -> HUANG XIAOYUN.	[A] Lee Su Li
2	16 Dec 2020 12:07	Clm Veh Model Changed	(206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).	[A] Lee Su Li
3	16 Dec 2020 12:07	Clm Created	Reg No: SMQ8866Y. Acct Date: 2020/12/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	16 Dec 2020 12:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	16 Dec 2020 12:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/28	[A] Lee Su Li
6	16 Dec 2020 12:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	16 Dec 2020 12:07	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp res)	[I] Merimen Administrator
8	16 Dec 2020 12:08	Label Added	(19):Fastlane.	[A] Lee Su Li
9	16 Dec 2020 12:08	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	16 Dec 2020 12:08	Label Removed	(19):Fastlane.	[A] Lee Su Li
11	16 Dec 2020 12:08	Label Added	(23):Express.	[A] Lee Su Li
12	22 Dec 2020 10:29	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
13	26 Apr 2021 13:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 Apr 2021 13:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 Apr 2021 13:48	Clm Dtl Modified	JPJ Reg. Date: -> 2019/09/27.	[A] JOANNE LEE KHANG MIN
16	26 Apr 2021 13:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	22 May 2021 12:00	Adj Mandate Request	Cur.Req:13248.25:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$12,846.25 + (b)LOU(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$2.00= Total: \$13,248.25 *4 recommendation repair days *For y our approval please.	[A] CHEW HSIAO TONG
18	04 Jun 2021 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/28. Mandate Remarks: Subj to all docs/billings in order, settle at b est.	[I] Tan, Bennie-WZ
19	04 Jun 2021 11:29	Adj Mandate Set	Approved:13248.25:Subj to all docs/billings in order, settle at best.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2656206	22 Dec 2020 20:36:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ8866Y	SMU4176K	11.00
2689143	26 Apr 2021 13:48:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ8866Y	SMU4176K	11.00

