

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Wednesday, 16 December 2020 9:24 AM
To: Summer Lee (LKK Auto); assignments; 'SUR'
Cc: Stanley Lai; Derrick Quok; Kenneth Lim
Subject: TPPD survey: Claim ref: C10008367/handler || OI-SLK7527P (Grey) TP- GBG5821D ||
Est: \$ || Euro Success
Attachments: 0023_001.pdf

Hi Team,

We would like to request TP PRS for GBG5821D. TP chose Mr. Marcus to survey this vehicle. Our PH has not reported yet.

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg



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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, 15 December 2020 2:15 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Cc: xdetox32@gmail.com
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 5821D [Our Ref.TCL.ro.50399.20.ess]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear ivy

We refer to your email of 14 December 2020.

Our client is agreeable to appoint **Marcus Chua of LKK Auto Consultants Pte Ltd** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **GBG 5821D**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 14 December 2020 3:56 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: xdetox32@gmail.com
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBG 5821D [Our Ref.TCL.ro.50399.20.ess]
Importance: High

Your ref : SLR 7527P
Our ref : TCL.ro.50399.20.ess

WITHOUT PREJUDICE

14 December 2020

Auto & General Insurance (Singapore) Pte Ltd
Motor Claims Department
190 Clemenceau Avenue
#03-01 Singapore Shopping Centre
Singapore 239924

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: UNITE NEW ENERGY DEVELOPMENT PTE LTD
NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING GBG 5821D & SLR 7527P ALONG TPE EXIT 3C TOWARDS PASIR RIS DRIVE 8 ON 12 DECEMBER 2020 @ 0900 HRS

We are instructed by Unite New Energy Development Pte Ltd to notify you of a road traffic accident on 12 December 2020 at about 0900hrs along TPE exit 3C towards Pasir Ris Drive 8 involving our client's vehicle registration number **GBG 5821D** and vehicle registration number SLR 7527P driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
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