

Our Ref : SKZ4997R / TP#1265
Your Ref : SJZ1437L

WITHOUT PREJUDICE

Date : 08 February 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SKX4997R & SJZ1437L ON 11/07/2020
ALONG BUKIT BATOK WEST AVE 6 (OPEN CARPARK)**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 749.00
- Loss of Use	S\$ 480.00 (S\$120.00 x 04 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 1,231.00
	=====

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email lily.loi@ow.sg & kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, TAN PHEI CHEN ("the third party claimant") of
BLK 144A BUKIT BATOK WEST AVE 6 #22-215 S(651194) (address), owner of
SKX4997R (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SKX4997R that was damaged pursuant to the accident
which occurred on 11/07/2020 (date) along BUKIT BATOK WEST AVE 6
OPEN CARPARK (location) involving vehicle no/s SJZ1437L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 13 (day) of JULY (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 374.50 (Repair Cost), S\$ 90.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SKX 4997R that was damaged pursuant to the accident which occurred on 11/07/2020 (date) along BLK 117 BUKIT BATOK WEST AVE 6 CARPARK (650117) (location) involving vehicle no/s SJZ 1437L. This is pursuant to the inspection conducted on 14/07/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN PHEI CHEN (the third party claimant") of vehicle no. SKX 4997R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKX 4997R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of JUNE (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000

Fax: 68357416

INV NO. : 322100231
INVOICE DATE : 08/02/2021
REF : TP#1265
VEH NO. : SKZ4997R
CAR MODEL : VEZEL 1.5X CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	700.00	700.00

Remarks: DOA: 11/07/2020 @ 0845 HRS
CLAIMANT: TAN PHEI CHEN / GOH LI PENG
TP VEHICLE: SJZ1437L

Singapore Dollars: Seven Hundred Forty-Nine Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	700.00
GST 7.00%	SGD	49.00
GRAND TOTAL	SGD	749.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.

I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-081132

Date of Request: 13/07/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 13/07/2020

Enquiry By Loi Ya Lee

TP Vehicle No. SJZ1437L

Accident Date 11/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 4 January 2021 6:00 PM
To: RODNEY.LIM@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJZ 1437L & SKX 4997R ALONG/AT BLK 117 BUKIT BATOK WEST AVE 6 CARPARK (650117) ON 11/07/2020

Our Ref: CC6/AIG20007296/Krs3q2-1

LIM KIM SWEE, RODNEY (LIN JINSHUI, RODNEY)- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 1437L & SKX 4997R ALONG/AT BLK 117 BUKIT BATOK WEST AVE 6 CARPARK (650117) ON 11/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKX 4997R against your motor insurance policy.

Based on the available information on hand, we are of the view that both parties should exercise caution. The case would be resolved at equal liability. Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 11/01/2021, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jul 2020 17:52	Clm Dtl Modified	Claimant's Name: -> TAN PHEI CHEN.	[A] Lee Su Li
2	14 Jul 2020 17:52	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Lee Su Li
3	14 Jul 2020 17:52	Clm Created	Reg No: SKX4997R. Acct Date: 2020/07/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte e. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lee Su Li
4	14 Jul 2020 17:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Jul 2020 17:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/23	[A] Lee Su Li
6	14 Jul 2020 17:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Jul 2020 17:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[I] Merimen Administrator
8	14 Jul 2020 17:52	Label Added	(19):Fastlane.	[A] Lee Su Li
9	14 Jul 2020 17:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
10	16 Jul 2020 09:30	Clm Registration Modified	Acct Time:08:00:00->09:45:00.	[I] AIG OneClaim Integration User
11	16 Jul 2020 09:31	Clm Registration Modified	Acct Time:09:45:00->09:00:00. Pol No:2100419848-05->2100419848.	[I] Subramaniam, Divyashni
12	14 Aug 2020 16:00	Video Downloaded	Downloaded Video - Accident (OI)	[I] Lee, Ming-Yao
13	14 Aug 2020 16:01	Video Downloaded	Downloaded Video - Accident (TP)	[I] Lee, Ming-Yao
14	14 Aug 2020 16:02	Video Downloaded	Downloaded Video - Accident (OI)	[I] Lee, Ming-Yao
15	25 Aug 2020 15:26	Video Downloaded	Downloaded Video - Accident (OI)	[I] Yong, Joanne
16	25 Aug 2020 15:28	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
17	26 Aug 2020 17:43	Video Downloaded	Downloaded Video - Accident (OI)	[I] Yong, Joanne
18	28 Aug 2020 10:56	Video Downloaded	Downloaded Video - Accident (OI)	[I] Loh, Chee-Heng
19	28 Aug 2020 10:57	Video Downloaded	Downloaded Video - Accident (TP)	[I] Loh, Chee-Heng
20	28 Aug 2020 10:58	Video Downloaded	Downloaded Video - Accident (TP-REAR)	[I] Loh, Chee-Heng
21	31 Aug 2020 17:26	Label Removed	(19):Fastlane.	[A] Lee Su Li
22	31 Aug 2020 17:26	Label Added	(64):Revoked / No settlement.	[A] Lee Su Li
23	03 Sep 2020 12:34	Video Downloaded	Downloaded Video - Accident (OI)	[A] CHEW HSIAO TONG
24	03 Sep 2020 12:34	Video Downloaded	Downloaded Video - Accident (TP)	[A] CHEW HSIAO TONG
25	07 Sep 2020 16:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	07 Sep 2020 16:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
27	07 Sep 2020 16:07	Clm Dtl Modified	JPJ Reg. Date: -> 2015/12/16.	[A] JOANNE LEE KHANG MIN
28	07 Sep 2020 16:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
29	10 Sep 2020 09:26	Adj Ofr Auth Verified	Verified: 1582.40	[A] CHEW HSIAO TONG
30	10 Sep 2020 09:26	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2006178.	[A] CHEW HSIAO TONG
31	10 Sep 2020 09:26	Adj Rpt Submitted	Amt:1582.40. Late Remarks:	[A] CHEW HSIAO TONG
32	10 Sep 2020 09:26	Adj Invoice Submitted		[A] CHEW HSIAO TONG
33	10 Sep 2020 09:26	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
34	10 Sep 2020 09:26	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
35	10 Sep 2020 09:26	Claimant Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG
36	15 Dec 2020 08:45	Video Downloaded	Downloaded Video - Accident (OI)	[A] Jaslin Kok Chin Yi
37	15 Dec 2020 08:45	Video Downloaded	Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
38	15 Dec 2020 08:45	Video Downloaded	Downloaded Video - Accident (TP-REAR)	[A] Jaslin Kok Chin Yi
39	16 Dec 2020 14:31	Video Downloaded	Downloaded Video - Accident (OI)	[I] Yong, Joanne
40	05 Jan 2021 09:12	Video Downloaded	Downloaded Video - Accident (OI)	[A] Jaslin Kok Chin Yi
41	05 Jan 2021 09:20	Video Downloaded	Downloaded Video - Accident (OI)	[A] Jaslin Kok Chin Yi
42	05 Jan 2021 09:21	Video Downloaded	Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
43	24 Mar 2021 08:39	Ins Send Back Adj Rpt		[I] Yong, Joanne
44	24 Mar 2021 08:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[I] Merimen Administrator
45	24 Mar 2021 08:39	Adj Mandate Set	Maintained.	[I] Merimen Administrator
46	21 May 2021 12:19	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] JOANNE LEE KHANG MIN
47	01 Jun 2021 14:05	Adj Mandate Request	Cur.Req:466.50:Lia:50%*Quantum:(a)CORw/GST:\$749.00+(b)LOU(3days x \$60):\$180=(5 0%):\$464.50 +(c) LTA/GIA search fee:\$2=Total:\$466.50*Vehicle Model: Honda Vezel*Recommen ded 2 repair days +1 PRS = 3Days	[A] Jaslin Kok Chin Yi
48	14 Jun 2021 10:08	Video Downloaded	Downloaded Video - Accident (OI)	[I] Yong, Joanne
49	14 Jun 2021 10:17	Video Downloaded	Downloaded Video - Accident (TP)	[I] Yong, Joanne
50	14 Jun 2021 11:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/26	[I] Yong, Joanne
51	14 Jun 2021 11:20	Adj Mandate Set	Approved:466.50.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2537894	14 Jul 2020 18:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKX4997R	SJZ1437L	11.00
2559343	14 Aug 2020 09:06:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKX4997R	CHAN JIA LE	xx.xx
2559348	14 Aug 2020 09:11:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKX4997R	CHAN JIA LE	xx.xx
2559349	14 Aug 2020 09:12:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKX4997R	CHAN JIA LE	xx.xx
2579719	07 Sep 2020 16:07:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKX4997R	SJZ1437L	11.00