

Nivitha (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 15 December 2020 4:46 PM
To: Claims; assignments@lkkauto.com
Subject: RE: ACC ON 11.12.2020 INVLG SLF 1974 J & GBD4590S // EQI REF DM20HO01888/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Pei Wen,

Thank you for your email. Arrangement will be made accordingly.

For future prs requests, kindly send to our motor claims email eqiprs@eqinsurance.com.sg in order for us to handle your requests more efficiently.

Dear Sirs,

Please assist on PRS assignment.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, 15 December 2020 3:41 pm
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: ACC ON 11.12.2020 INVLG SLF 1974 J & GBD4590S // EQI REF DM20HO01888/JT

Hi Jaime,

We choose LKK Auto Consultants Pte Ltd.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Tuesday, December 15, 2020 2:33 PM

To: Claims

Subject: RE: ACC ON 11.12.2020 INVLG SLF 1974 J & GBD4590S // EQI REF DM20HO01888/JT

Without Prejudice

Save As To Costs

Dear Sir,

Liability is clear. We welcome direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
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<p>3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace</p>	<p>4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon</p>
<p>5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene</p>	<p>6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108</p>
<p>7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328</p>	<p>8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070</p>
<p>9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432</p>	<p>10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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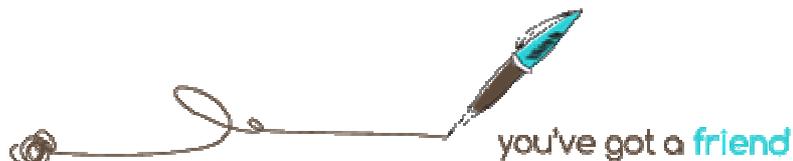
Regards,

Jaime Tay
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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Tuesday, 15 December 2020 11:28 am

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Claims <claims@procarcare.com.sg>

Subject: ACC ON 11.12.2020 INVLG SLF 1974 J & GBD 4590 S

Hi Jaime,

Please advise liability status for said accident.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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