

**RE: <file review> AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 8/2/2022 12:39 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Hi Jeremy,

Apologised for late response.

Please be informed that third party workshop(AP Automotive) had closed file at their end, not claiming.

We will proceed to file and submit our DAR report (No estimate was given by third-party) to your good-office.

Thank you.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>

**Sent:** Tuesday, 8 February 2022 12:26 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** <file review> AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3

Hi Hsiao Tong,

This file has been selected for a file audit.

Please update me on the status so I can answer to the auditors for this case.

Hope to hear from you soon.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Goh, Jeremy

**Sent:** Tuesday, January 18, 2022 3:18 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3

Dear Hsiao Tong,

I make reference to the case above.

Can I get a status update on the matter. If the TP workshop is not claiming, can you close off the file?

REgards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, December 21, 2020 5:17 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Cc:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3

**This message is from an external sender; be cautious with links and attachments.**

Hi Jeremy,

We have uploaded a copy of third party video in Merimen.

Thanks.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 21 December 2020 4:21 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Cc:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3

Hi Jeremy,

We have yet speak to insured.

We are pending for video footage from third party and will forward to you once we received.

Thanks.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 21 December 2020 3:52 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG Ref: #6103178868SG003#027# || Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020 \*\*\* LKK REF: CC4/AIG20013870/ps3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

**To check availability of the case handler, you may contact the undersigned.**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Monday, 21 December, 2020 3:02 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>

**Subject:** AIG Ref: #6103178868SG003#027# | | Accident between SMU 3190 A and SBR 90 X on 13 Dec 2020

Dear LKK team,

I make reference to the case above.

Can I check with you if you have managed to speak with insured on this matter. Has insured made the report.

Furthermore, we noted from TP report that the video is in the TP workshop possession. Can you help us retrieve a copy urgently.

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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