

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SLV7163J/SR

WITHOUT PREJUDICE

14 January 2021

(By Email Only)

Attn: **The Motor Claims Department**

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SLV7163J AND SMC5486D ALONG PIE TOWARDS CHANGI ON 12/12/2020

We have been authorized by **Ms. Ngooi Lyn Mien**, the owner of vehicle number: **SLV7163J**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMC5486D** at the material time of the accident with the driver of our client's vehicle, **Ms. Ngooi Lyn Mien**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMC5486D**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 2,626.13
(2) Loss of Rental – 7 Days @\$107.00 per day	\$ 749.00
(3) GIA Search fee	\$ 2.00
	<u>\$ 3,377.13</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SLV7163J**
- (2) Driver's I/C :
- (3) Final repair bill
- (4) Replacement car tax invoice
- (5) Vehicle Registration card, Certificate of Insurance
- (6) GIA search
- (7) Authorization letter

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SINGAPORE 486443

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Our Ref: SLV7163J/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Ms. Ngooi Lyn Mien

This is a computer-generated letter. No signature is required.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	15/12/2020 08:38 (SGT)
Date of Accident	12/12/2020 18:00 (SGT)
Exact Location of Accident	PIE, Singapore
Additional Location Information	Towards Changi
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV7163J
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INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	NGOOI LYN MIEN
NRIC No	SXXXX570I
Email Address	LYN.NGOOI@GMAIL.COM
Mobile Phone No	(Phone) +65-96383590
Alternative Phone No	+65-96383590

VEHICLE PARTICULARS

Manufacturer	Toyota
Model	Corolla
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car

INSURANCE COMPANY

Name of Insurance Company	Axa
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	GA426843
Cover Note Number	-

DRIVER

Name of Driver	NGOOI LYN MIEN
NRIC No	SXXXX570I
Date Of Birth	17/04/1978
Occupation	Indoor



Date Of Driving Pass	13/06/2007
Driving experience	13 YEARS AND 6 MONTHS
Gender	Female
Mobile Number	(Phone) +65-96383590
Alt. Phone Number	+65-96383590
Email Address	LYN.NGOOI@GMAIL.COM
Address	BLK 604 ELIAS ROAD #08-214
Address complement	-
Postcode	510604
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Drizzling
Road Surface	Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	3
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

PASSENGER 1

Name	CHILDREN(SON)
Gender	Male

PASSENGER 2

Name	INFANT(DAUGHTER)
Gender	Female

TAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

Refer Attach

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMC5486D
Vehicle Manufacturer	Mercedes
Vehicle Model	-
Vehicle Variant	-

Vehicle Colour	Black
Vehicle Category	Private car
Name of Driver	YEO CHEE BOON
Passport No/FIN	SXXXX590C
Contact Number	(Phone) +65-96582965
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

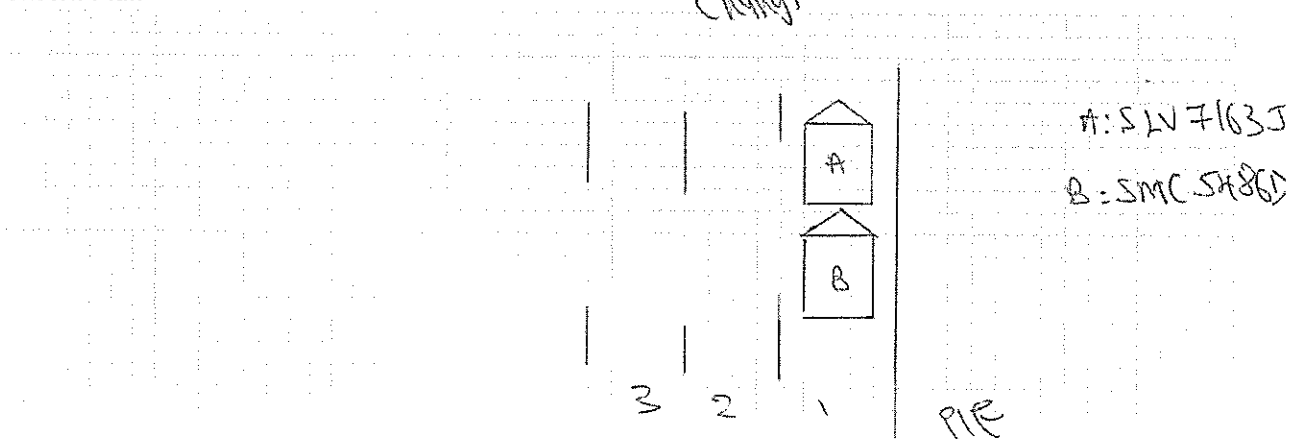
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan




Describe Circumstances of the Accident

refer Atallah statement.


Declaration

I/We declare the foregoing particulars are true in every respect.

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REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S78095701



Name
NGOOI LYN MIEN
(WEI LINMIN)
魏琳敏

Race
CHINESE

Date of birth
17-04-1978

Sex
F

Country of birth
SINGAPORE

578095701

LYN.NGOOI@GMAIL.COM

#

SLV7163J

34

doing pass date 13/6/2007

9638 3590

4278480



NRIC No. S78095701



Date of issue
26-08-2008

APT BLK 604 ELIAS ROAD #08-214
SINGAPORE 510604

NRIC No: S78095701 Date: 29/12/2014



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

Ms. Ngooi Lyn Mien
C/O Premier Automotive Services Pte Ltd
23 Changi South Ave 2 #01-02
Singapore 486443

DATE 9-Jan-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR TOYOTA ALTIS 1.6 REGN NO: SLV 7163 J			\$ 2,454.33
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,454.33
GST @ 7%				\$ 171.80
GRAND TOTAL				\$ 2,626.13



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23350/17180

Co Reg No : 200612929E
GST Reg No : 200612929E
Page No : 1

TAX INVOICE

To : Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#03-03
Singapore 486443
Attn : 6214 8880

Invoice No : RENDN2012004085
Invoice Date : 14/Dec/2020
Your Ref :
Term : 30D
Customer No :

Item	Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
1	DAILY RENTAL Nissan Syphy 1.6 Bill From/Bill To : 14/12/2020 to 21/12/2020 Driver Name : Ngooi Lyn Mien (Wei Linmin) Vehicle Number : SMA7947M	LO2012000469	7.00	100.00	STD7	700.00

Total 700.00
GST @ 7.00% 49.00
Amount Due 749.00

REMARKS -

Replacement Car for Accident Vehicle: SLV7163J

Inventory	12/12/2020	<input type="checkbox"/>
Accident Repairs		<input type="checkbox"/>
Routine Maintenance	RVCP	<input type="checkbox"/>
Preventive Maintenance		<input type="checkbox"/>
Surveyor Fees	PAUTO-2012015239	<input type="checkbox"/>
Other Expenses	Rental	<input checked="" type="checkbox"/>
Pls specify : _____		
Checked by :	WEE DEK	
on :	29/12/2020	
Approved by :	[Signature]	
on :	29/12/2020	

Amount SGD: SEVEN HUNDRED FORTY-NINE ONLY

E. & O. E.

This document is computer generated and no signature required

Payment can be made to :

Premier Rent A Car Pte Ltd
Bank Account No : 003-904082-2
Bank Address : DBS Bank Limited
12 Marina Boulevard
Marina Bay Financial Centre
Tower 3
Singapore 018922

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice /
Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 570I

Vehicle Details

Vehicle No.: SLV7163J
Vehicle to be Exported: Yes
Intended Deregistration Date: 23 Dec 2020
Vehicle Make: TOYOTA
Vehicle Model: COROLLA ALTIS ELEGANCE AUTO
Primary Colour: White
Manufacturing Year: 2017
Engine No.: 1ZR0A65622
Chassis No.: MR053REH604577310
Maximum Power Output: 96.0 kW (128 bhp)
Open Market Value: \$21,690.00
Original Registration Date: 12 Jan 2018
First Registration Date: 12 Jan 2018
Transfer Count: 0
Actual ARF Paid: \$22,366.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 11 Jan 2028
PARF Rebate Amount: \$16,774.00

Intended COE Rebate Details

COE Expiry Date: 11 Jan 2028
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$38,200.00
COE Rebate Amount: \$26,935.00
Total Rebate Amount: \$43,709.00

The information contained herein is correct as at 23 Dec 2020

OK



NGOOI LYN MIEN
BLK 604 ELIAS ROAD
#08-214
SINGAPORE 510604

Original

date
31/10/2020

policy number
GA426843

your servicing distributor
ARK INSURANCE AGENCY / 19093

your servicing distributor contact
88788799 /

Renewal Notice

Dear NGOOI LYN MIEN,

Your current AXA **SmartDrive Comprehensive Toyota Prestige** is expiring on **11/01/2021**. **Receive the features below when you upgrade your plan to Toyota Prestige Max.**

Effective Period of Renewed Cover: 12/01/2021 to 11/01/2022 (both dates inclusive)

SmartDrive Comprehensive Toyota Prestige Max

KEY BENEFITS	Usual Price	\$918.16
✓ Loss or Damage		
✓ Legal Liability		
✓ Windscreen coverage with no Excess		
✓ 24/7 Towing & Transportation in Singapore or Overseas		
✓ Medical and dental expenses up to \$1,500 per person for you, your named drivers and your immediate family members		
✓ Personal Accident Benefits to Insured - Limit of Liability: S\$100,000		
✓ Personal Accident Benefits to Drivers at \$20,000 each and Passengers at S\$10,000 each		
✓ New for Old Replacement - up to 24 months from vehicle registration date		
✓ Loss of personal items in the car - up to S\$3000		
✓ Fixtures and Accessories (Solar Film)		
✓ Hotel accommodation for one (1) night up to \$300		
✓ \$100 Voucher for Windscreen repair at AXA Authorised Windscreen Workshop (Glass-Fix Pte Ltd)		
✓ Guaranteed Repairs for twelve (12) Months for repairs at AXA Authorized Premium Workshop		
✓ Repairs at AXA Authorized Premium Workshop		

Add-ons

✓ NCD Protector	\$0.00
Designed to protect NCD	

1 year premium:	\$918.16
Total Own Damage Excess:	\$0.00
Windscreen Excess:	Not Applicable
(Incl. GST)	

Your Insurance policy details

Car Details

Make & Model TOYOTACOROLLA ALTIS 1.6
Vehicle registration number SLV7163J

Driver details Main Driver
Name NGOOI LYN MIEN
NCD 50

Policyholder Details

Name NGOOI LYN MIEN

Next Steps

- Discover more benefits available to you by contacting AXA before your existing policy expires.
- Contact AXA to find out more about the policy benefits available to you before your existing plan expires.
- Accept renewal of your policy by paying your renewal premium due using one of the options listed on the next page.

We reserve the right to revise the premium or decline renewal if, on/after the issuance of this letter or on/before the expiry of your existing policy, there are (1) any claims occurring or reported, and/or (2) any incidents which give rise or may give rise to claims, and/or (3) any changes to the risk information you first provided to us on your existing policy. This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the GIA or SDIC websites (www.gia.org.sg or www.sdic.org.sg)

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SMC5486D

Date of Accident

12/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance QBE

Period of Insurance 15/10/2019 - 03/04/2021

Requested By GOH WEE DEK (PREMIER AUTO...

Requested Date 15/12/2020 08:40

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Date : 14/12/2020

To : PREMIER AUTOMOTIVE SERVICES PTE LTD

From : Ngooi Lyn Mien
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO.: SH 7163J

ACCIDENT DATE : 12/12/2020

LOCATION : PIC

OTHER VEHICLE (S): SMC SH 86 D
(IF ANY)

1. I¹ hereby authorise **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("PREMIER") to: -
 - a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
 - *
b. ☐ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
 - *
b. ☒ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or** bodily injury sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that PREMIER's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim **and**, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

x Ly

¹ Where authorising party is not vehicle owner and policyholder.

* I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with PREMIER on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.

EXCEPT: -

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable).
3. I understand if I submit a claim of whatever nature to my own insurer(s) **FOURTEEN (14) days** after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that: -
- a. To the extent permitted by law: -
 - i. I will indemnify and keep PREMIER indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold PREMIER liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. PREMIER does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs **AND**, that I shall be and continue to be liable to PREMIER for the whole of the Repair's costs.
5. As the extent to which the Insurer/Third Party** will indemnify me or be liable is not conclusive, I agree to place a deposit of S\$_____ (excluding GST) for the Repair's costs (the "Deposit").
6. I agree and accept "PREMIER's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- a. 50% and below - **NO REFUND**
 - b. 100% - **FULL REFUND**
7. I shall inform and forward to PREMIER all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by PREMIER, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to PREMIER for the full repair costs and the expenses incurred (directly or indirectly) by PREMIER in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party; without consultation of and expressed approval from PREMIER.

10. In consideration hereof (including without limitation PREMIER's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to PREMIER all proceeds of the Claim for: -
- a. the Repair's costs; and
 - b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim; which PREMIER shall be further entitled to apportion in its absolute discretion **with** any excess being paid by PREMIER to me as it deems fit in its absolute discretion.
11. I confirm that payment to PREMIER or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim **And** that I shall not be authorised in law to receive payment.
12. I further consent to the collection, use and disclosure of my personal data for the purposes of processing any insurance claim and repairing of my vehicle. And for purposes of receiving survey forms, receiving information on special promotions, receiving marketing messages, via SMS, telephone call, email and post from Premier's Group of Companies.

x 

Owner & Policyholder's Signature/Company Stamp (if applicable); **or****
Authorising Party's Signature/Company Stamp (if applicable)
Name:
NRIC No.:
Designation:
Address:


Witness' Signature

Name:

NRIC No.:

Designation:

Address:



WEE OCK
Asst claim manager