

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SLV7163J/SR

WITHOUT PREJUDICE

14 January 2021

(By Email Only)

Attn: **The Motor Claims Department**

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SLV7163J AND SMC5486D ALONG PIE TOWARDS CHANGI ON 12/12/2020

We have been authorized by **Ms. Ngooi Lyn Mien**, the owner of vehicle number: **SLV7163J**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMC5486D** at the material time of the accident with the driver of our client's vehicle, **Ms. Ngooi Lyn Mien**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMC5486D**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 2,626.13
(2) Loss of Rental – 7 Days @\$107.00 per day	\$ 749.00
(3) GIA Search fee	\$ 2.00
	<u>\$ 3,377.13</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SLV7163J**
- (2) Driver's I/C :
- (3) Final repair bill
- (4) Replacement car tax invoice
- (5) Vehicle Registration card, Certificate of Insurance
- (6) GIA search
- (7) Authorization letter

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SLV7163J/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Ms. Ngooi Lyn Mien

This is a computer-generated letter. No signature is required.

Date : 14/12/2020

To : PREMIER AUTOMOTIVE SERVICES PTE LTD

From : Ngooi Lyn Mien
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO.: SHV 7163J

ACCIDENT DATE : 12/12/2020

LOCATION : PIC

OTHER VEHICLE (S): SMC 5H86D
(IF ANY)

1. I¹ hereby authorise PREMIER AUTOMOTIVE SERVICES PTE LTD ("PREMIER") to: -

a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and

*

b. ☐ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].

*

b. ☒ act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or** bodily injury sustained as a result of the Accident (collectively known hereinafter as the "Damage") from the Third Party and/or Third Party Insurer in question (collectively known as the "Third Party") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].

2. I confirm that PREMIER's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

+ 

¹ Where authorising party is not vehicle owner and policyholder.

* I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with PREMIER on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.

EXCEPT: -

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable).
3. I understand if I submit a claim of whatever nature to my own insurer(s) **FOURTEEN (14) days** after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that: -
- a. **To the extent permitted by law: -**
 - i. I will indemnify and keep PREMIER indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold PREMIER liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. PREMIER does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs **AND**, that I shall be and continue to be liable to PREMIER for the whole of the Repair's costs.
5. As the extent to which the Insurer/Third Party** will indemnify me or be liable is not conclusive, I agree to place a deposit of S\$_____ (excluding GST) for the Repair's costs (the "Deposit").
6. I agree and accept "PREMIER's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- a. 50% and below - **NO REFUND**
 - b. 100% - **FULL REFUND**
7. I shall inform and forward to PREMIER all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by PREMIER, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to PREMIER for the full repair costs and the expenses incurred (directly or indirectly) by PREMIER in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party; without consultation of and expressed approval from PREMIER.

10. In consideration hereof (including without limitation PREMIER's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to PREMIER all proceeds of the Claim for: -
- a. the Repair's costs; and
 - b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim; which PREMIER shall be further entitled to apportion in its absolute discretion **with** any excess being paid by PREMIER to me as it deems fit in its absolute discretion.
11. I confirm that payment to PREMIER or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim **And** that I shall not be authorised in law to receive payment.
12. I further consent to the collection, use and disclosure of my personal data for the purposes of processing any insurance claim and repairing of my vehicle. And for purposes of receiving survey forms, receiving information on special promotions, receiving marketing messages, via SMS, telephone call, email and post from Premier's Group of Companies.

x 

Owner & Policyholder's Signature/Company Stamp (if applicable); **or****
Authorising Party's Signature/Company Stamp (if applicable)
Name:
NRIC No.:
Designation:
Address:

Witness' Signature

Name:

NRIC No.:

Designation:

Address:



WEE OCK
Asst claim manager

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SLV7163J/SR
Our Reference : VC014174

I/We, **NGOOI LYN MIEN** do hereby acknowledge the sum of Singapore Dollars: **THREE THOUSAND THREE HUNDRED SEVENTY SEVEN AND CENTS THIRTEEN ONLY (S\$3,377.13)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**NG HOO YONG**', over damage to my/our vehicle **SLV 7163J** from an accident involving **SMC 5486D** at/along **PIE, TOWARDS CHANGI**, which occurred on **12 DEC 2020** at about **13:30hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**NG HOO YONG**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 7th of (month) March (year) 2021


Signature

NGOOI LYN MIEN

Claimant's Name

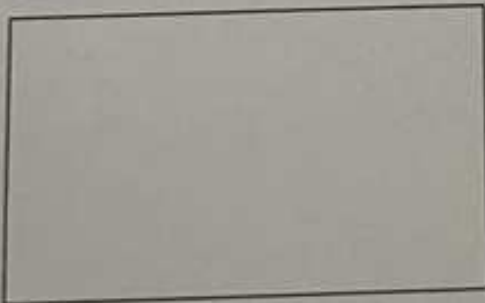
578095701

FIN/NRIC No.

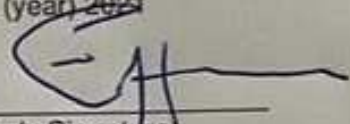
10 LENTOK MARIAM

SINGAPORE 509113

Address



Company stamp if applicable


Witness's Signature

CHEOK CHIN HOCK

Witness's Name

S1148449B

FIN/NRIC No.

10 LENTOK MARIAM

SINGAPORE 509113

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY #29-10 SOUTH TOWER
SINGAPORE 048583

DATE 9-Jan-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR TOYOTA ALTIS 1.6 REGN NO: SLV 7163 J			\$ 2,454.33
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,454.33
GST @ 7%				\$ 171.80
GRAND TOTAL				\$ 2,626.13



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23350/17180

Ca Reg No : 200612929E
GST Reg No : 200612929E
Page No : 1

TAX INVOICE

To : Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#03-03
Singapore 486443
Attn : 6214 8880

Invoice No : REMIN2012004085
Invoice Date : 14/Dec/2020
Your Ref :
Term : 30D
Customer No :

Item	Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
1	DAILY RENTAL Nissan Syphy 1.6 Bill From/Bill To : 14/12/2020 to 21/12/2020 Driver Name : Ngooi Lyn Mien (Wei Linmin) Vehicle Number : SMA7947M	LO2012000469	7.00	100.00	STD7	700.00

Total 700.00
GST @ 7.00% 49.00
Amount Due 749.00

REMARKS -

Replacement Car for Accident Vehicle: SLV7163J

Amount SGD: SEVEN HUNDRED FORTY-NINE ONLY

Inventory	12/12/2020	<input type="checkbox"/>
Accident Repairs		<input type="checkbox"/>
Routine Maintenance	RVC	<input type="checkbox"/>
Preventive Maintenance		<input type="checkbox"/>
Surveyor Fees	PAUTO-2012015239	<input type="checkbox"/>
Other Expenses	Rental	<input checked="" type="checkbox"/>
Pls specify : _____		
Checked by :	WEE DEK	
on :	29/12/2020	
Approved by :	[Signature]	
on :	29/12/2020	

E. & O. E.

This document is computer generated and no signature required

Payment can be made to :

Premier Rent A Car Pte Ltd
Bank Account No : 003-904082-2
Bank Address : DBS Bank Limited
12 Marina Boulevard
Marina Bay Financial Centre
Tower 3
Singapore 018922

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice /
Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SMC5486D

Date of Accident

12/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance QBE

Period of Insurance 15/10/2019 - 03/04/2021

Requested By GOH WEE DEK (PREMIER AUTO...

Requested Date 15/12/2020 08:40

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SMC 5486D AND SLV 7163J ON 12/12/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 12/28/2020 10:36 AM

To: ALEXYEOCHEEBOON@GMAIL.COM <ALEXYEOCHEEBOON@GMAIL.COM>

Our Ref: CC3/QBE20013858/T1es3

28 DEC 2020

NG HOO YONG

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 5486D AND SLV 7163J ON 12/12/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 25 February 2021 9:30 AM
To: Asher Sng (LKKAuto)
Cc: Admin A; claims-singapore
Subject: FW: [MANDATE REQUEST] RE: VC014174 Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020
Attachments: LKK Inspection.pdf; TP LOD.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; LKK Adjustment.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Please proceed as per advice.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 24 February 2021 12:00 pm
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: [MANDATE REQUEST] RE: VC014174 Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Your ref : VC014174

Our ref : CC3/QBE20013858/T1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,377.13 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,887.94	\$ 2,626.13
2. Loss of Rental (7days x \$100)(w/GST)	\$ 749.00	\$ 749.00 (7days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total :	\$ 7,638.94	\$ 3,377.13

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 23 December 2020 2:14 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: VC014174 Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Su Li

Attached the report as per your request.

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#)[LinkedIn](#)[Twitter](#)

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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Su Li (LKK Auto) <suli@lkkauto.com>**Sent:** Wednesday, 23 December 2020 12:15 pm**To:** Jenny Toh <jenny.toh@qbe.com>**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>**Subject:** RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support**LKK Auto Consultants Pte Ltd**Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)
Sent: Friday, 18 December 2020 10:31 AM
To: Jenny Toh
Cc: Admin A; Asher Sng (LKKAuto); claims-singapore
Subject: RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Jenny,

We refer to the above matter.

We have inspected third party vehicle SLV 7163J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)
Sent: Thursday, 17 December 2020 2:53 PM
To: Jenny Toh
Cc: Admin A; Asher Sng (LKKAuto); claims-singapore
Subject: RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Jenny,

Please ignore my previous TP Estimate and Preliminary Advise sent just now.

We have inspected third party vehicle SLV 7163J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Thursday, 17 December 2020 2:20 PM

To: Su Li (LKK Auto); claims-singapore

Cc: Admin A; Asher Sng (LKKAuto); Jenny Toh

Subject: RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Su Li,

Our insured has not reported the accident yet.

Jenny will get back to you on this when she is back.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 17 December 2020 1:06 pm
To: claims-singapore <claims-singapore@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - TBA) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLV 7163J at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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