Re: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020 LKK REF: CC3/QBE20013858/es3

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Mon 12/28/2020 10:38 AM

To: Goh Wee Dek <weedek.goh@premierauto.com.sq>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh Wee Dek <weedek.goh@premierauto.com.sg>

Sent: Wednesday, December 23, 2020 12:08 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020 LKK REF: CC3/QBE20013858/es3

Dear Asher/Su Li

We would like to check liability.

Any new of QBE insured filed report?

Regards

Goh Wee Dek **Assistant Claims Manager** Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)

Pte Ltd | Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

Note: Please be informed that we have changed our email from weedek.goh@premiertaxi.com to weedek.goh@premierauto.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Thursday, 17 December 2020 4:02 pm

To: Goh Wee Dek <weedek.goh@premierauto.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020 LKK REF: CC3/QBE20013858/es3

Hi Wee Dek,

We refer to the email below.

Our insured yet to file report till date, shall revert to you once we receive the report from our principal.

Best Regards, Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. From: Goh Wee Dek <weedek.goh@premierauto.com.sg>

Sent: Thursday, December 17, 2020 11:56:46 AM

To: Su Li (LKK Auto) < suli@lkkauto.com >

Cc: Admin A admin-a@lkkauto.com; Asher Sng (LKKAuto) AsherSng@lkkauto.com>

Subject: RE: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020 LKK REF: CC3/QBE20013858/es3

Dear Su Li

Any news of QBE insured's report?

Regards

Goh Wee Dek Assistant Claims Manager Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East)

Pte Ltd | Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

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----Original Message----

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Tuesday, 15 December 2020 4:05 pm

To: Goh Wee Dek <weedek.goh@premierauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020 LKK REF: CC3/QBE20013858/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax : 6271 8802 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933) Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

----Original Message----

From: Admin-D (LKKAuto)

Sent: Tuesday, 15 December 2020 9:04 AM To: 'Goh Wee Dek'; Admin A; assignments

Subject: RE: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020

Dear Sir/Mdm,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

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----Original Message----

From: Goh Wee Dek < weedek.goh@premierauto.com.sg>

Sent: Tuesday, 15 December 2020 8:48 AM

To: Admin A <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>

Subject: Pre-inspection SLV7163J & SMC5486D(QBE) on 12.12.2020

Dear All

We refer to the above mentioned.

We are authorised by SLV7163J, to claim against SMC5486D(QBE).

Please arrange for survey. Thanks

Regards

Goh Wee Dek Assistant Claims Manager Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511 Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd Visit us at:

www.premier-rentacar.com | www.premiertaxi.com.sg

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