

## Su Li (LKK Auto)

---

**From:** Su Li (LKK Auto)  
**Sent:** Friday, 18 December 2020 10:31 AM  
**To:** Jenny Toh  
**Cc:** Admin A; Asher Sng (LKKAuto); claims-singapore  
**Subject:** RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020  
**Attachments:** TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Jenny,

We refer to the above matter.

We have inspected third party vehicle SLV 7163J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Su Li (LKK Auto)  
**Sent:** Thursday, 17 December 2020 2:53 PM  
**To:** Jenny Toh  
**Cc:** Admin A; Asher Sng (LKKAuto); claims-singapore  
**Subject:** RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Jenny,

Please ignore my previous TP Estimate and Preliminary Advise sent just now.

We have inspected third party vehicle SLV 7163J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]

**Sent:** Thursday, 17 December 2020 2:20 PM

**To:** Su Li (LKK Auto); claims-singapore

**Cc:** Admin A; Asher Sng (LKKAuto); Jenny Toh

**Subject:** RE: Direct Settlement - Accident Involving SMC 5486D (OI : QBE - VC014174) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

Dear Su Li,

Our insured has not reported the accident yet.

Jenny will get back to you on this when she is back.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#)[LinkedIn](#)[Twitter](#)

Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore

Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>**Sent:** Thursday, 17 December 2020 1:06 pm**To:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>**Subject:** Direct Settlement - Accident Involving SMC 5486D (OI : QBE - TBA) AND SLV 7163J (TP : LKK REF - CC3/QBE20013858/T1es3) on 12/12/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLV 7163J at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.