## **Summer Lee (LKK Auto)**

**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>

Sent: Tuesday, 15 December, 2020 2:55 PM

**To:** admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni

**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SMU3932B AND SLZ9724G ON 11/12/2020

**Attachments:** 0119\_001.pdf; RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

**VEHICLE SMU39...** (15.7 KB)

PART 1 OF 2

Hi LKK.

Kindly assist on attached PRI.

Kindly assist to arrange the survey by today as requested by workshop. Thank you.

Kind regards,

#### Eric Teo Wei Hong AIG

Claim Adjuster II,

Singapore - Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, December 15, 2020 2:53 PM

To: peijie@expresscar.com.sg

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul < Yinrul. Hor@aig.com>; Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3932B AND

SLZ9724G ON 11/12/2020

## Without Prejudice

Your Reference: SLZ9724G

Our Reference: 6969870718SG003

Dear Sir/Madam.

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

## Kind regards,

# **Eric Teo Wei Hong AIG**

Claim Adjuster II, Singapore– Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

Sent: Tuesday, December 15, 2020 9:59 AM

To: Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Abu Kassim, Noor Mariesa < <a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>;

Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3932B AND SLZ9724G ON

11/12/2020

Dear Sir/Madam,

We do not agree to your list of surveyor.

Refer below for our list of surveyor:

- 1) Kelvin Teo Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave Sincere Appraisal Services
- 3) Ho Joo Loong, Danny HJL Auto Appraiser Services
- 4) Lee Kok Weng Lee Automobile Appraisers Services
- 5) Terrence Hong Kelvin Automotive Appraising Services
- 6) Ong Ah Keng, Kent KTO Automobile Assessors
- Ong Poh Meng Aeon Auto Consultants LLP
- 8) Philip Foo Presicion Appraisal Services
- 9) Thor Teck Soon, David JAS Appraisal Services

Thanks.

Best	Regards,

Peijie

From: Hor, Yinrul

**Sent:** Mon, 14 Dec 2020 09:54:52 +0000

To: Teo, Ericweihong, <a href="mailto:peijie@expresscar.com.sg">peijie@expresscar.com.sg</a>

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3932B AND SLZ9724G ON 11/12/2020

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

## **Hor Yin Rul (Viviane)**

## **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

**From:** Teo, Ericweihong < <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>>

Sent: Friday, December 11, 2020 5:51 PM

To: peijie@expresscar.com.sg

Co: Lim Kok-Chong < Kok-Chong Lim@aig com>: Abu Kassim Noor Mariesa < No

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Abu Kassim, Noor Mariesa < <a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>; Hor, Yinrul < <a href="mailto:Yinrul.Hor@aig.com">Yinrul.Hor@aig.com</a>; Subramaniam, Divyashni < <a href="mailto:Divyashni.Subramaniam@aig.com">Divyashni.Subramaniam@aig.com</a>>

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU3932B AND SLZ9724G ON 11/12/2020

- Without Prejudice
- Your Reference: SLZ9724G
Our Reference: SMU3932B
Dear Sir/Madam,
We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

## Name of Surveyor

## **Company Name**

Lawrence Ng Chun Kee

**Priority Services** 

Jeffrey Ong Leng Kiat

**Priority Services** 

Jimmy Lee

**Priority Services** 

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore – Auto Express & FNOL
Auto Claims   AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556   Ext: 1002213
Ericweihong.Teo@aig.com   www.aig.com
Advance Leave Notification: 14/12/2020
Original Message
From: peijie@expresscar.com.sg <peijie@expresscar.com.sg></peijie@expresscar.com.sg>
Sent: Friday, December 11, 2020 4:42 PM
To: ClaimsDocManagement < <u>ClaimsDocManagement@aig.com</u> >
Subject: [EXTERNAL] Accident between vehicle no SLZ9724G and Vehicle no SMU3932B on 11/12/2020 @ 1220Hrs
This message is from an external sender; be cautious with links and attachments.
Dear Sir/MAdam,
Refer to attach for PRI.
Send us your list of surveyor with two working days

Thanks.

---

Best Regards,

Peijie

82 Lorong 23 Geylang

#03-06 ATRIX

S(388409)

DID: 91690825

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