



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Our Ref : SLE1036Y

Yours Ref : 20/20/20/VP00//023980

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

22 December 2020

Attn: MOTOR CLAIMS DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 @ 16:22 HRS ALONG
WHEELLOCK PLACE OPEN SPACE CARPARK

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost of Repair	:	S\$5,778.00
Loss of Use (\$ 150.00 x 4 days)	:	S\$600.00
Additional Loss of Use (\$ 150.00 x 1 days) - Weekend	:	S\$150.00
GIA / LTA Search	:	S\$7.45
		<u>S\$6,535.45</u>

Kindly revert within SEVEN days. Filling which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531, owner of SLE1036Y hereby authorize TONG LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or rental and/or loss of use for our vehicle no.: SLE1036Y that was damaged pursuant to the accident which occurred on 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK involving vehicle nos: SLV8727B

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 14th day of December 2020



Signature

Signed by third party claimant



Signature

TONG LUCK AUTO PTE LTD



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP00/023980
DATE : 12 JAN 2021

DISCHARGE VOUCHER

I/We, Daimler Fleet Management Singapore Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLV8727B the sum of Singapore Dollar Six Thousand Two Hundred Eighty Only (**\$\$6,280.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLE1036Y and SLV8727B on 06 Dec 2020 along Wheelock Place Open Space Carpark.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LAI YEOW MING AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

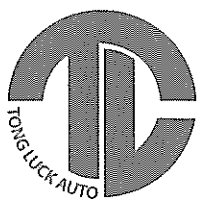
I/We further authorize you to pay the above settlement sum directly to **TONG LUCK AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 20/20/20/VP00//023980

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 06/12/2020

TP VEHICLE NO : SLV8727B

NO : AR202012-0061

CLAIM NO : QUOT202012-000053(01)

DATE : 22/12/2020

POLICY NO : 999995580

VEH REG : SLE1036Y

MAKE/MODEL : MERCEDES BENZ GLC250
4MATIC (R18 LED)

CHASIS NO : WDC2539462F058518

ENGINE NO : 27492030499549

REG. DATE : 2016

Final Repair Cost to Vehicle No : SLE1036Y

Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
NET PRICE			
1 Front door - LH	1	2,696.00	2,696.00
2 Front door weatherstrip - LH	1	328.00	328.00
3 Rear door - LH	1	2,925.00	2,925.00
4 Rear door weatherstrip - LH	1	328.00	328.00
			6,277.00
		Less 10%	627.70
			5,649.30
SPECIAL NET			
5 Front door trimboard rivets - LH (set)	1	60.00	60.00
6 Rear door trimboard rivet - LH (set)	1	60.00	60.00
			120.00
LABOUR			
8 To transfer LH front and rear damaged door interior mechanism and glass to new door	1	120.00	120.00
9 To panel beat and straighten LH front & rear door hinges, including replacement of parts and align where necessary, to refit and adjust the same	1	400.00	400.00
10 To check and rectify wiring system	1	20.00	20.00
11 To putty and spray paint on affected areas	1	500.00	500.00
			1,040.00
AMOUNT :			S\$ 6,809.30
LUMP SUM DISCOUNT :			S\$ -1,409.30
TOTAL :			S\$ 5,400.00
ADD GST @ 7% :			S\$ 378.00
GRAND TOTAL :			<u><u>S\$5,778.00</u></u>

SINGAPORE DOLLARS FIVE THOUSAND SEVEN HUNDRED AND SEVENTY-EIGHT AND CENTS ZERO ONLY



TONG LUCK AUTO PTE LTD

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Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 20/20/20/VP00//023980

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 06/12/2020

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CLAIM NO : QUOT202012-000053(01)

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CHASIS NO : WDC2539462F058518

ENGINE NO : 27492030499549

REG. DATE : 2016

Final Repair Cost to Vehicle No : SLE1036Y

Description	Quantity	Unit Price	Amount
		SS	SS

TONG LUCK AUTO PTE LTD

E. & O.E.

AUTHORISED SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Dec 2020 / 11:47:44

Receipt Date/Time : 14 Dec 2020 / 11:47:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201214-001515

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLV8727B				
As at 06 Dec 2020/16:22:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SLV8727B			
	Enquiry Fee	7.00	0.49	7.49
	20201214114549428565			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	518834XXXXXX2002	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.

SLV8727B

Incident Date/Time

06 Dec 2020 / 16:22:00

Insurance Company Name

LONPAC INSURANCE BHD

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[Print](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 January 2021 10:56 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$6,280.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.
Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 11 January 2021 4:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Thank you.

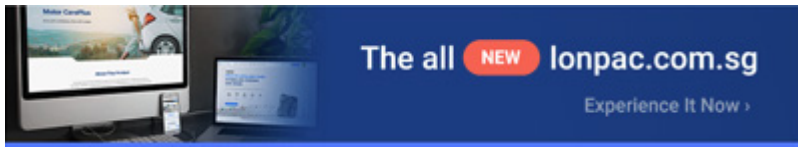
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 5 January 2021 12:34 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]

Your ref : **20/20/20/VP00/023980**

Our ref : CC4/LPC20013853/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLV8727B(LONPAC) AND SLE1036Y(TP) ON 06/12/2020

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**TONG LUCK AUTO PTE LTD**" at **\$6,385.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,792.51	\$ 5,778.00 (\$5,400.00 +7%GST)
2. Loss of Use (5days x \$150.00)	\$ 750.00	\$ 600.00 (5days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,549.96	<u>\$ 6,385.45</u>

Surveyor recommended 4days for repair + 1Sunday = 5days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE

Sent: Monday, 4 January 2021 3:39 PM

To: Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG ; Admin A ; Su Li (LKK Auto)

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

For the above case, is it pending for settlement mandate as the workshop just called to check on liability and settlement.

Appreciate your reply soon.

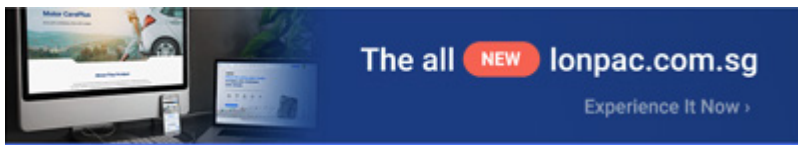
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 23 December 2020 12:11 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SLE 1036Y at M/s TONG LUCK AUTO PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

We will prepare the survey report to seek your mandate soonest.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 23 December 2020 10:50 AM

To: Su Li (LKK Auto); Hsiao Tong (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]

Lonpac External - Confidential

Dear Su Li/ Hsiao Tong

Please see attachment for the LOD from Tong Luck Auto for your action.

Thank you.

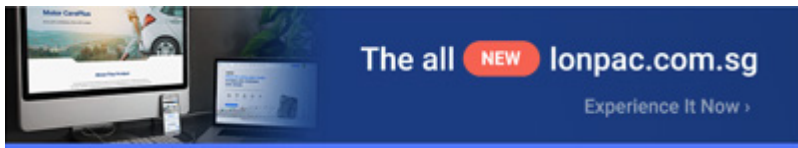
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 15 December 2020 3:39 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential] LKK REF : CC4/LPC20013853/ps3

Dear Kenny,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 15 December 2020 10:22 AM
To: 'KENNY LIM CHING GHEE'; SUR; assignments; Admin A
Cc: 'MT_Claim_SG'
Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 16-12-20.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 14 December, 2020 5:27 PM
To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential]

Lonpac External - Confidential

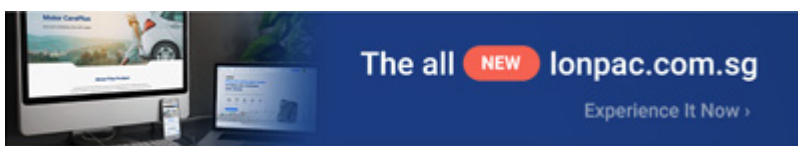
Dear team

Please arrange for a PRS on t/p vehicle SLV8727B at Tong Luck Auto Pte Ltd.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Monday, 14 December 2020 5:18 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020
ALONG WHEELock PLACE OPEN SPACE CARPARK [External Confidential]

Dear Kenny,

WE hereby confirm and agreed to nominate Kenneth Kong (LKK) to conduct the pre-repair survey of our client's vehicle

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd
160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]
Sent: Monday, December 14, 2020 5:10 PM
To: 'Operation / Candy Ong' <operation@tlauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020
ALONG WHEELock PLACE OPEN SPACE CARPARK [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Candy,

Oref: 20/20/20/VP00/023980

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK

7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you soon.

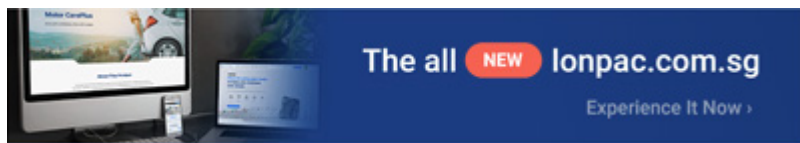
Best Regards

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From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Monday, 14 December 2020 3:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <llong@lonpac.com>

Subject: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg