

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 12 January 2021 5:43 PM
To: 'Operation / Candy Ong'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELock PLACE OPEN SPACE CARPARK [External Confidential]
Attachments: DV_SLE1036Y.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Tuesday, 12 January 2021 9:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELock PLACE OPEN SPACE CARPARK [External Confidential]

Dear Hsiao Tong,

We have our client's instruction to accept your offer of **S\$ 6,280.00 (all-in)** in full and final settlement of the claim

Please let us have the DV for our client's signature

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, January 12, 2021 8:53 AM

To: Operation / Yu Ching <operation@tlauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK [External Confidential]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,280.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 January 2021 3:56 PM

To: Operation / Yu Ching <operation@tlauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK [External Confidential]

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Operation / Yu Ching <operation@tlauto.com.sg>

Sent: Monday, 4 January, 2021 3:47 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK [External Confidential]

Dear All,

We have just spoken to Mr. Kenny and he asked us directly liaise with LKK.

Attached LOD for your kind attention and necessary action.

We had post the original copy to Lonpac on 22/12/2020.

Kindly revert.

Thanks & regards,

Yu Ching



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Tuesday, 22 December, 2020 3:28 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK [External Confidential]

Dear Kenny,

The above mentioned vehicle had completed the repairs and to our client's satisfaction

Please find attached LOD and relevant documents for your kind attention and necessary action

Kindly let us have your offer at an earlier date .

Thanks & regards,

Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Monday, December 14, 2020 5:10 PM

To: 'Operation / Candy Ong' <operation@tlauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Candy,

Oref: 20/20/20/VP00/023980

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of motor surveyors for your attention:-

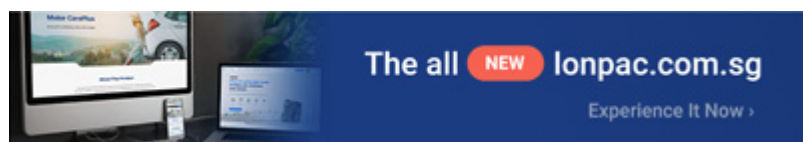
| | |
|----|--------------------------|
| 1 | Nicholas Tey-Appraisal |
| 2 | Jackson Quek - Appraisal |
| 3 | Joshua Ong - Appraisal |
| 4 | Steve Chen- LKK |
| 5 | Adrian Ling - LKK |
| 6 | Kenneth Kong - LKK |
| 7 | Qing Quo Xiang- LKK |
| 8 | Oi Sun Pin - LKK |
| 9 | Mohd Rasul -LKK |
| 10 | Marcus Chua - LKK |

Please let us hear from you soon.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Monday, 14 December 2020 3:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <long@lonpac.com>

Subject: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg