

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 23 December 2020 12:11 PM
To: KENNY LIM CHING GHEE; Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 LKK REF : CC4/LPC20013853/ps3 [External Confidential]
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SLE 1036Y at M/s TONG LUCK AUTO PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

We will prepare the survey report to seek your mandate soonest.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]
Sent: Wednesday, 23 December 2020 10:50 AM
To: Su Li (LKK Auto); Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along

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Dear Su Li/ Hsiao Tong

Please see attachment for the LOD from Tong Luck Auto for your action.

Thank you.

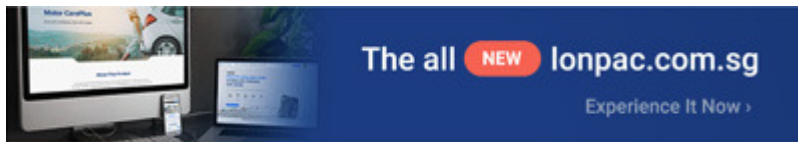
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 15 December 2020 3:39 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential] LKK REF : CC4/LPC20013853/ps3

Dear Kenny,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Tuesday, 15 December 2020 10:22 AM

To: 'KENNY LIM CHING GHEE'; SUR; assignments; Admin A

Cc: 'MT_Claim_SG'

Subject: RE: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 16-12-20.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 14 December, 2020 5:27 PM

To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving SLV8727B & SLE1036Y ON 06/12/2020 along Wheelock Place Carpark - Oref: 20/20/20/VP00/023980 [External Confidential]

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Dear team

Please arrange for a PRS on t/p vehicle SLV8727B at Tong Luck Auto Pte Ltd.

Thank you.

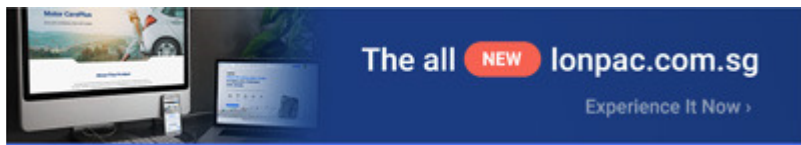
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Monday, 14 December 2020 5:18 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELOCK PLACE OPEN SPACE CARPARK [External Confidential]

Dear Kenny,

WE hereby confirm and agreed to nominate Kenneth Kong (LKK) to conduct the pre-repair survey of our client's vehicle

Best Regards,

Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Monday, December 14, 2020 5:10 PM

To: 'Operation / Candy Ong' <operation@tlauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELOCK PLACE OPEN SPACE CARPARK [External Confidential]

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Without Prejudice

Dear Candy,

Oref: 20/20/20/VP00/023980

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you soon.

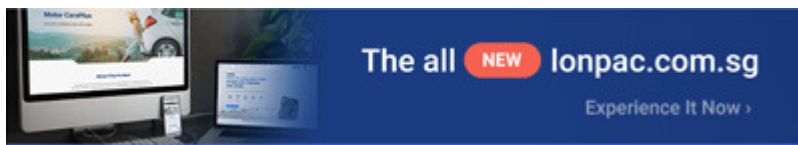
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Monday, 14 December 2020 3:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <llong@lonpac.com>

Subject: ACCIDENT INVOLVING VEHICLE NO.: SLE1036Y & SLV8727B ON 06/12/2020 ALONG WHEELLOCK PLACE OPEN SPACE CARPARK

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg