

Thank you!

Regards

Peter Wang | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: peter.wang@axa.com.sg
www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID—19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, February 10, 2021 11:03 AM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Cc: WANG Peter <peter.wang@axa.com.sg>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: [EXTERNAL] Re: SOM02YTE_[TP REF:GBG3544S]_Accident Involving GBC7174X & GBG3544S_along_TBC on 12/12/2020 0:0_PersonalAutoLine

Dear Sir / Mdm ,

Enclosed is our GIA report ,rental agreement with invoice, final bill , LTA fee & LOA .
Please advise OIC .

As request following :

1. RC \$ 5800.00 (as agreed)
 2. loss of rental \$1444.50 (\$150 + 7% gst - 3000cc above X 9 days (7 days recommend + 1 days waiting PRS + 1 day weekend) - TOTAL 9 DAYS
 3. Ita fee \$7.45
- @ 100% (3 cars chain collision with scene photo)

Total \$7251.95

Please let us have your offer & DV soon . Thanks

Regards,
Chris Chan Pick Yuen
LC AUTOMOTIVE
Hp:92712214

LETTER OF AUTHORISATION

LC AUTOMOTIVE
Block 25 KAKI BUKIT ROAD 4
#05-26 SYNERGY @ KB
Singapore 417800

Dear Sir,

Accident on

12/12/20

Involving Vehicle Nos

GBG 3544S & GBC 7174X

Along

CTE Twds Ang Mo Kio

GBG 3544S

I /We the registered owner /driver of vehicle registration no: _____
have involved in the above accident.

I/We hereby authorize M/S LC AUTOMOTIVE to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors _____ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,

Owner's Signature
(Company's stamp if applicable)

Name:

Chai Yeong Sheng

NRIC No:

S 8663053R

Date: 12/12/2020





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBC 7174X (Insd veh)	Model: TOYOTA HIACE
	GBG 3544S (TP veh)	
Date of Accident/ Time:	12/12/2020	

Repair Estimate	: \$	15,361.95	
Final Repair Cost	: \$	5,800.00	
Loss of Use	: \$		days at \$ per day
Rental (if any) W/GST	: \$	856.00	8 days at \$107.00 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
Final Settlement Sum	: \$	6,663.45	

Payee Name: LC AUTOMOTIVE

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability: 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 28

BOLA Liability: (%) Assessed Liability (*): 0 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority to act for and on their behalf in this accident.

Signature of Workshop Representative: 
Name of Representative:
Date: 01/04/2021

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: 
Date: 01/04/2021

Signature of AXA Surveyor/representative: 
Name of AXA's surveyor /Representative:
Date: 01/04/2021

2017

LC AUTOMOTIVE

25 KAKI BUKIT ROAD 4 # 05-26 SYNERGY @KB Singapore 417800

INVOICE

AXA INSURANCE (SINGAPORE) PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
(ATTN: MOTOR CLAIMS)

Date: 10th FEBRUARY 21

Accident date: 12th DECEMBER 2020
Final Bill For Vehicle No: GBG3544S TOYOTA HIACE 3.0 2017

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$5,800.00
Total	\$5,800.00

S/DLRS: FIVE THOUSAND EIGHT HUNDRED ONLY



長江企業(私人)有限公司
Chiang Kang Enterprises Co. (Pte.) Ltd.



TAX INVOICE

RENTAL OF CARS, VANS, PICK-UPS & LORRIES
GST Reg. No. 19-8304039-K

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246 Fax: 6298 3864

出租：汽車、廣告車、必甲與輕重型羅厘

HIRER'S PARTICULARS
If Different From
Section 1

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from CHIANG KANG ENTERPRISES CO. (PTE.) LTD. hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500/= to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000/= for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle. whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 GBJ7865Z		Rental Agreement 合同號碼 No. A	
Section 1 Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 12-12-2020	
姓名 Name: CHAI YEONG SHENG		交車日期及時間 Date & Time IN 20.12.20	
地址 Address: BIK 354 CHOA CHU KANG CENTRAL		Chargeable	
# 07-321 5680354 S		Rates Amount	
居民證/護照號碼 I/C No./Passport No: S86630532		天 Days 9 @ \$150 \$1350/-	
駕駛執照號碼 Driving Licence No:		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:		月 Month @ \$	
出生日期 Date of Birth:		發出地 Place of Issue:	
三號保險底金 \$1500/=		ADD 7% GST \$94.50	
a) Third Party Only Policy Excess \$1500/=		一號保險底金 \$2000/=	
b) Comprehensive Policy Excess \$2000/=		送車/費 Delivery Fees	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		總計 Total Charge \$1444.50/-	
備註與付款記錄 Remarks & Payment Records		按金 Security Deposit	
		總金額 Total Payable	
		來銀 Amount Paid	
		收車費用 Collection Fees/Misc.	
		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT E 1/4 1/2 3/4 F		出車油箱 Fuel Tank IN E 1/4 1/2 3/4 F	
車牌號碼 Vehicle No: 1)		租費不包括汽油 Rates Do Not Include Fuel	
車牌號碼 Vehicle No: 2)		添油 Refuelling	
工具 Tools		至 To:	
輪胎 Spare Tyre		起 From:	
裝飾品 Accessories		至 To:	
車輛發出人 Vehicle Issued By:		加額費用 Total Additional Charges	
車輛接收人 Vehicle Collected By:			
NOTE: 註 租車者或司機必須付所有停車及違反交通法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING AND TRAFFIC VIOLATIONS.		總計 Grand Total	

租車者不准帶沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

我/我們同意以上及後買租車公司所列的條款與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date:

租車者簽名
Signature of Hirer: CHAI

9776183
Al H49

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Dec 2020 / 14:53:51

Receipt Date/Time : 13 Dec 2020 / 14:53:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201213-000828

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC7174X				
As at 12 Dec 2020/17:35:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - GBC7174X Enquiry Fee 20201213145247985638	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20201213145308134	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 16 February 2021 12:01 PM
To: chuang.he@bengawansolo.com.sg
Subject: <STANDARD LETTER> OUR REF: CC4/ASM20013843/Ags3 *** ACCIDENT INVOLVING GBC 7174X / GBG 3544S / OTHERS ON 12/12/2020 ***

16 FEBRUARY 2021

BENGAWAN SOLO PTE LTD
DRIVER: MARAN A/L L ELANCHERAN

Dear Sir/ Mdm

OUR REF : CC4/ASM20013843/Ags3
YOUR REF : GBC 7174X
ACCIDENT INVOLVING GBC 7174X / GBG 3544S / OTHERS ALONG/AT CTE TOWARDS SLE BEFORE EXIT JALAN BAHAGIA ON 12/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **LC AUTOMOTIVE** acting on behalf of the owner of **GBG 3544S** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- **Authorisation letter & Relationship with driver**
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.



SERVICE REQUESTS

MESSAGES

CLAIMS



Maximum we can give is 8-day LOR

Type

Question

Message

Total mandate approved up to \$6663.45, subject to proper rental documents.

[Reply](#)