Our Ref

CT 1220 / SHC8138Z /CK(st)

Your Ref:

Date

4-Jan-2021

CDGE Taxi Claims Dept 59 Loyang Drive 4th Flr Singapore 508969

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell 205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8138Z YOUR INSURED YM 8698U 14.12.20 ON AND OTHER

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor SHC8138Z which was involved in the captioned accident with your insured Vehicle No: vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : YM 8698U we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

IAA	I OWNER S CELLER	\$	2,247.00
1	Cost of Repair Advers Loss of Rental @ \$ 110.67 per day	\$	332.01
6	days Loss of Refital &	\$	
3	Survey Report Fees (Surveyed by M/s LKK)	\$	2.00
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	•
6	Towing Fees	ub Total : \$	2,581.01

HIRE	R'S CLA	IM	¢	80 00 per days	\$ 240.00
7	3	_days Loss of Income @	Φ_	Total Claims :	\$ 2,821.01

We enclose herewith the following documents to support the claims: -

Original repair bill: a)

LTA search slip/s of: b)

YM 8698U

GIA / Police report/s of: c)

SHC8138Z

Letter of authority from owner / hirer / operator d)

() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance

() PIR (x) Rental Rate letter

(x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Catherine Koh

CDGE Claims Department

Tel: 6214 8733 Fax: 6214 1843 Email: catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHC8138Z , YM8698U

ON 14-Dec-20 11:25

ALONG

CTE TUNNEL TWDS SLE

I / We

KOH TECK NGUANG

(Hirer) NRIC No.:

SXXXX534B

and/or

STEPHEN YONG CHOON... (Relief) NRIC No.: SXXXX389I

Taxi Number

SHC8138Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Dec-2020

Name of Hirer

KOH TECK NGUANG

Hirer NRIC

SXXXX534B

Signature:

Address

233 BUKIT BATOK EAST AVENUE 5 ...

650233

Contact No.

96381852

Name of Relief

STEPHEN YONG CHOON SENG

Relief NRIC

SXXXX3891

Signature:

Address

230 BUKIT BATOK EAST AVE 3 #07-216

650230

Contact No.

81007390

MOTOR CLAIMS DISCHARGE VOUCHER Policy No : DMCVSNW00047342005 Claim No : SNM20D204880/LKKDS Claimant : COMFORT TRANSPORTATION PTE LTD s\$2,731.01 Amount SINGAPORE DOLLARS TWO THOUSAND SEVEN HUNDRED THIRTY ONE AND CENTS ONE ONLY I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving Claimant Vehicle No. : SHC 8138Z Insured Vehicle No. : YM 8698U Date of Loss : 14/12/2020 Place of Accident : CTE IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or Insured Name : ALLINTON ENGINEERING & TRADING PTE. LTD. Driver Name : ZHOU HEJI from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident. I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. SS (1) General Damages S\$ 2,247.00 (2) Cost of Repair/Excess (3) Loss of Use/Rental/Earning S\$ 482.01 (4) GIA/Police Reports/ Investigation Results/Search Fees S\$ 2.00 (5) Medical Reports/Expenses SS (6) Survey Fees/P.T. Fees SS S\$ (7) Cost including Disbursement . . . S\$ 2,731.01 Claimant Name: COMFORT TRANSPORTATION PTE LTD

> COMFORTDELGRD ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Signature

Please forward your cheque made payable to:

COMFORTDELORO ENGINEERING PTE LID

Date



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 7687

320 Ubi Road 3 Singapore 408649 COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE 079909

CONTACT NO: 62222366

VEHCLE NO SHC8138Z

NO/DATE 91538014 22.12.2020

MAKE HYUNDAI

JOB NO. 305439041

MODEL I - 40

ODOMETER READING

DATE OF REG 21.04.2016

CHASSIS CODE KMHLB41UMGU087801

JOB TYPE

Description: 3P 14.12.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7.000 %

Total Invoice amount

2,247.00

Issued by : CHEWBEELENG 22.12.2020 16:40:33
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of **COMFORT**DELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. BANK/CHQ No. **AMOUNT**

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20120247

Date: 22 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

14/12/2020 @ 11:25 hrs

ALONG

CTE TUNNEL TWDS SLE

INVOLVING

YM8698U

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC8138Z (the "Taxi"). The Taxi was hired to KOH TECK NGUANG IC NO SXXXX534B a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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BEADING	5	8	30	2/2	6 20 6	8 9 3	7	378	809	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	900	186

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MILEAGE	(KM)		3	Q&					
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NAME OF DRIVER			Acelden	3					
DATE		14-12-20	De-(1-M)	8-0-8	7				

Find insurer

YM8698U

Vehicle reg. no.

Date of Accident

14/12/2020

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance

Period of Insurance 04/07/2020 - 03/07/2021

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 14/12/2020 15:28

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

SUC 81382

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 1 February 2021 9:48 AM **To:** ruoting.khoo@allinton.com.sg

Cc: Admin A

Subject: ACCIDENT INVOLVING YM 8698U & SHC 8138Z ALONG/AT CTE ON 14/12/2020

Our Ref: CC3/CTI20013814/R1ra3

ALLINTON ENGINEERING & TRADING PTE. LTD. - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YM 8698U & SHC 8138Z ALONG/AT CTE ON 14/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 8138Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was changing lane and collided with Third Party who was moving in own lane. Vehicles should keep in proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Wednesday, 7 April 2021 3:09 PM **To:** Jaslin Kok (LKK Auto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM20D204880/C02/YM8698U/TANKL / Direct Settlement - Accident Involving

YM8698U (OI: CTI - SNM20D204880/C02/tkl) and SHC8138Z (TP: LKK REF -

CC3/CTI20013814/R1ra3) on 14/12/2020

Dear Jaslin.

We refer to your email below.

Please proceed to offer at \$2,731.01(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Wednesday, March 31, 2021 5:27 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A

<admin-a@lkkauto.com>

Subject: Re: SNM20D204880/C02/YM8698U/TANKL / Direct Settlement - Accident Involving YM8698U (OI: CTI - TBA)

and SHC8138Z (TP: LKK REF - CC3/CTI20013814/R1ra3) on 14/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM 8698U (CTI) AND SHC 8138Z (TP) ON 14/12/2020

We refer to the above matter.	W	lе	refer	to	the	above	matter.
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We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$ 2,731.01 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,847.24	\$ 2,247.00 (\$2,100.00 + 7% GST)
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,421.25	<u>\$ 2,731.01</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, December 16, 2020 2:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D204880/C02/YM8698U/TANKL / Direct Settlement - Accident Involving YM8698U (OI: CTI - TBA)

and SHC8138Z (TP: LKK REF - CC3/CTI20013814/R1ra3) on 14/12/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204880/C02/YM8698U/TANKL.

Dear Tan Kah Leong,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 15 December 2020 10:56 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM8698U (OI: CTI - TBA) and SHC8138Z (TP: LKK REF -

CC3/CTI20013814/R1ra3) on 14/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8138Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin and she can be contacted at DID: 6841 2157.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)