

## Summer Lee (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 15 December, 2020 9:24 AM  
**To:** Darren; SUR; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM20D204841/C02/SMT3314R/LEWLC / FW: OUR REF : 2012-21 // YOURREF : SMT3314R ACCIDENT INVOLVING SMT3314R AND SKP7864M  
**Attachments:** GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Darren <claims@teamworkgarage.com>  
**Sent:** Tuesday, December 15, 2020 9:21 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM20D204841/C02/SMT3314R/LEWLC / FW: OUR REF : 2012-21 // YOURREF : SMT3314R ACCIDENT INVOLVING SMT3314R AND SKP7864M

WITHOUT PREJUDICE

Dear Jenny,

Kindly appoint LKK Marcus

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [Jenny Lew](#)

**Sent:** Tuesday, 15 December 2020 9:18 AM

**To:** [Keith Lian](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM20D204841/C02/SMT3314R/LEWLC / FW: OUR REF : 2012-21 // YOURREF : SMT3314R ACCIDENT INVOLVING SMT3314R AND SKP7864M

**Without Prejudice**

**Our reference:** **SNM20D204841/C02/ SMT3314R/lewlc (INSURED YET TO LODGE REPORT)**

**Your reference:** **SKP7864M**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMT3314R & SKP7864M on 09/12/2020**

We refer to your email of 14/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 14, 2020 6:20 PM

**To:** keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204841/C02/SMT3314R/LEWLC / FW: OUR REF : 2012-21 // YOUR REF : SMT3314R ACCIDENT INVOLVING SMT3314R AND SKP7864M

Dear Jenny,

Please conduct PRS for SKP7864M. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Monday, 14 December 2020 9:06 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** TEAMWORK <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Subject:** OUR REF : 2012-21 // YOUR REF : SMT3314R ACCIDENT INVOLVING SMT3314R AND SKP7864M

WITHOUT PREJUDICE

OUR REF : 2012-21

YOUR REF : SMT3314R

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SKP7864M

ACCIDENT INVOLVING SMT3314R AND SKP7864M ON 09.12.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax:6844 2474