

Denise Tay (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 21 December 2020 10:16 AM
To: Denise Tay (LKKAuto)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - (TP VEHICLE: SGS 3631B, INSURED VEHICLGOLDBELL ENGINEERING PTE LTDE: GZ 7312Z, DOA: 24/11/20)

Hi Denise

Thank you for your email.

Our claim no. DM20HO01755/SG.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Monday, December 21, 2020 9:55 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - (TP VEHICLE: SGS 3631B, INSURED VEHICLGOLDBELL ENGINEERING PTE LTDE: GZ 7312Z, DOA: 24/11/20)

Dear Janice,

Apologize the correct reading should be GZ7312J

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Friday, 18 December 2020 6:08 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - (TP VEHICLE: SGS 3631B, INSURED VEHICLE GOLDBELL ENGINEERING PTE LTDE: GZ 7312Z, DOA: 24/11/20)

Hi Denise

Our record do not have this vehicle no GZ7312Z.

Please confirm whether it is insured with us.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Tuesday, December 15, 2020 11:05 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - (TP VEHICLE: SGS 3631B, INSURED VEHICLE GOLDBELL ENGINEERING PTE LTD: GZ 7312Z, DOA: 24/11/20)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SGS 3631B at M/s: GOLDBELL ENGINEERING PTE LTD, BLK, 5035 ANG MO KIO IND PARK 2 #01-345, SINGAPORE 559538 on 25/11/20.

Enclosed herewith a copy of TP's GIA, estimate and preliminary advised.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

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