Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 16 December 2020 11:13 AM

To: Mavis, Chew; Olea, Maricel; SUR

Subject: FW: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR

INSURED VEHICLE SFE5766T AND SFG1050R ON 10/12/2020

Dear Mavis/Maricel,

We have conducted vehicle SFG 1050R.

Please be informed that there is BI involved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 December 2020 3:26 PM

To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com> Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFE5766T AND SFG1050R ON 10/12/2020

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 15-12-20.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Hor, Yinrul < Yinrul < Yinrul < Yinrul < Yinrul < Yinrul.Hor@aig.com>
Sent: Monday, 14 December, 2020 3:01 PM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Lim, Kok-Chong < <u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa < <u>NoorMariesa.AbuKassim@aig.com</u>>;

Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>; Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>> **Subject:** FW: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFE5766T AND SFG1050R ON 10/12/2020

Hi,

Kindly assist to survey TP vehicle SFG1050R as below.

Claim No : 6262015703SG003 Case Owner : Yong Lai Fong

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane) AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Monday, December 14, 2020 2:58 PM

To: motor@iaconsultingsg.com

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com; Abu Kassim, Noor Mariesa < KorMariesa.AbuKassim@aig.com; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com; Teo, Ericweihong < Ericweihong.Teo@aig.com; candy@iaconsultingsg.com; sales@garage13.com.sg

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFE5766T AND

SFG1050R ON 10/12/2020

Without Prejudice

Your Reference : SFG1050R

Our Reference : 6262015703SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg From: motor@iaconsultingsg.com <motor@iaconsultingsg.com>

Sent: Monday, December 14, 2020 11:21 AM

To: Hor, Yinrul < Yinrul. Hor@aig.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com; Teo, Ericweihong < Ericweihong.Teo@aig.com; candy@iaconsultingsg.com; sales@garage13.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFE5766T AND SFG1050R ON 10/12/2020

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 14.12.2020.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant

Andy Ho Impact Analysis Consultant

Shandy Loh Impact Analysis Consultant

Michael Yap Mccoy Pte Ltd

Joshua Ong Delta-V Consultant

James Ong Delta-V Consultant

Nick Ng Delta-V Consultant

Loo Yee Khang Cozon Engineers

Alex Teo Cozon Engineers

Denise Yap Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

| Thank you. |
|--|
| Best regards, |
| Irene Tan |
| |
| |
| |
| From: Hor, Yinrul |
| Sent: Mon, 14 Dec 2020 02:22:25 +0000 |
| To: motor@iaconsultingsg.com |
| Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong, candy@iaconsultingsg.com, sales@garage13.com.sg |
| Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFE5766T AND SFG1050R ON 10/12/2020 |
| Without Prejudice |
| |
| Your Reference : SFG1050R |
| Our Reference : SFE5766T |
| |
| Dear Sir/Madam, |
| |
| We refer to your Notice of Accident of even date. |
| |
| We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert: |
| |

Name of Surveyor

Company Name

| Priority Services |
|--|
| Jeffrey Ong Leng Kiat |
| Priority Services |
| Jimmy Lee |
| Priority Services |
| EC Looi |
| Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) |
| Formteam Adjusters Pte Ltd |
| Ng You Han |
| Formteam Adjusters Pte Ltd |
| Soon HanXin (Gary) |
| Formteam Adjusters Pte Ltd |
| Chow Bo Xiong |
| Formteam Adjusters Pte Ltd |
| Chua Soo Teck (Benjamin) |
| Formteam Adjusters Pte Ltd |
| Steve Chen Tsue Yee |
| LKK Auto Consultants Pte Ltd |
| Xing Guo Qiang |
| LKK Auto Consultants Pte Ltd |
| Marcus Chua |
| LKK Auto Consultants Pte Ltd |
| Mohamad Taufikh |
| LKK Auto Consultants Pte Ltd |
| Adrian Ling |
| LKK Auto Consultants Pte Ltd |

Lawrence Ng Chun Kee

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Irene Tan <motor@iaconsultingsg.com>

Sent: Friday, December 11, 2020 5:49 PM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com>

Cc: candy < candy@iaconsultingsg.com >; Sales < sales@garage13.com.sg >

Subject: [EXTERNAL] ACCIDENT INVOLVING SFG1050R AND SFE5766T ALONG CLEMENTI AVE 2 BEFORE ENTERING CLEMENTI ROAD ON 10.12.2020

This message is from an external sender; be cautious with links and attachments.

| r, |
|----|
| |

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Best Regards,

Irene Tan

For and on behalf of Garage 13 Pte Ltd

Tel: 6385 1171

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