

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 14 April 2021 5:40 PM
To: Claims
Cc: Admin A; CS A Team; Marcus Chua (LKKAUTO)
Subject: RE: LOD - FINAL REVISION - SML6949G- TP AIG - SURVEYOR MARCUS 17 DEC 20
//LKK Ref: CC3/AIG20013775/Upa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,884.72
2. Loss of Rental (3days x \$150.00)	\$ 450.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 3,342.17

We will proceed to close file.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 9 April 2021 11:52 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: LOD - FINAL REVISION - SML6949G- TP AIG - SURVEYOR MARCUS 17 DEC 20 //LKK Ref: CC3/AIG20013775/Upa3

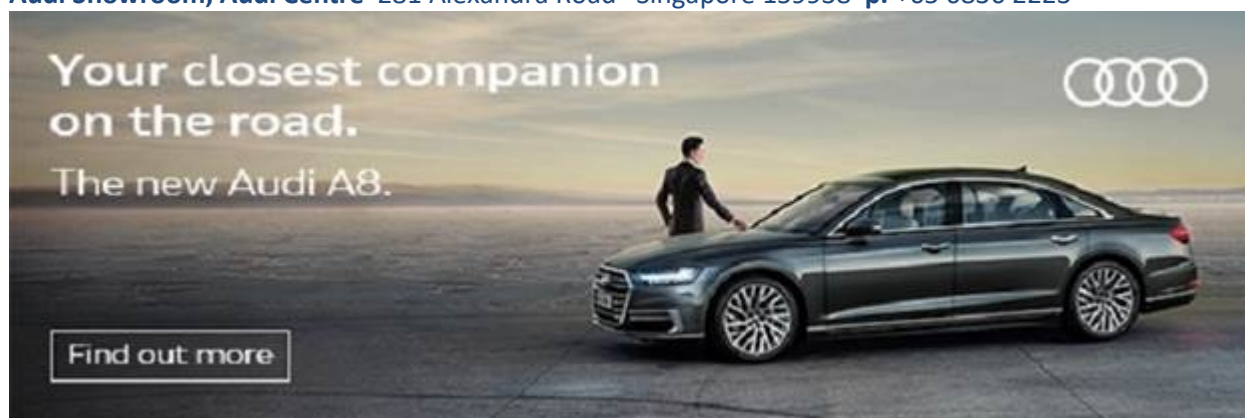
Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 3 March 2021 3:06 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Marcus Chua (LKKAUTO)' <MarcusChua@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: LOD - FINAL REVISION - SML6949G- TP AIG - SURVEYOR MARCUS 17 DEC 20 //LKK Ref: CC3/AIG20013775/Upa3

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 26 February 2021 9:54 AM

To: Boo seng yak <boojohnny@gmail.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Marcus Chua (LKKAuto)
<MarcusChua@lkkauto.com>

Subject: RE: FINAL REVISION - SML6949G- TP AIG - SURVEYOR MARCUS 17 DEC 20 //LKK Ref:
CC3/AIG20013775/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$2,696.00**(before GST) with **03** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 1 February 2021 3:48 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SML6949G- TP AIG - SURVEYOR MARCUS 17 DEC 20

Hi Adrian, Marcus and all,

Revised estimate, owner's invoice, photographs and re-survey docs attached.

Please confirm repair cost of \$2696.00 @ 3 days.

Your early closure is well appreciated.

Best regards - jb