

Our Ref : T 1220 / SHD3286G /KS(st)
Your Ref: _____
Date : 4-Jan-2021

P

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

WITHOUT PREJUDICE

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

ACCIDENT INVOLVING OUR TAXI SHD3286G YOUR INSURED SFY1315H
AND OTHER _____ ON 13-Dec-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3286G** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SFY1315H** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,230.50
2	3 days Loss of Rental @ \$ 114.95 per day	\$	344.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,577.35

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
Total Claims :		\$	1,817.35

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SFY1315H
- c) GIA / Police report/s of : SHD3286G
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - () PIR
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD3286G , SFY1315H
ALONG ALEXANDRA RD BEFORE DEPOT RD JUNCTION

ON 13-Dec-20 21:50

I / We **KOH KAY KHIANG** (Hirer) NRIC No.: **SXXXX768G**

and/or (Relief) NRIC No.: **SXXXX768G**

Taxi Number **SHD3286G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Dec-2020**

Name of Hirer **KOH KAY KHIANG**

Hirer NRIC **SXXXX768G**

Signature :



Address **111 EDGEFIELD PLAINS #17-398**
820111

Contact No. **92225771**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,640.00** (Global Sum) for vehicle no. **SHD 3286G** that was damaged pursuant to the accident which occurred on **13/12/2020** (date) along **ALEXANDRA RD BEFORE DEPOT RD JUNCTION** (location) involving vehicle no/s **SFY 1315H**.

This is pursuant to the inspection conducted on **14/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3286G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3286G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of July (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3286G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
08.07.2016

CHASSIS CODE
KMHLB41UMGU091880

NO/DATE
91537968 22.12.2020

JOB NO.
305438937

ODOMETER READING

JOB TYPE

Description : 3P 13.12.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : CHEWBEELENG 22.12.2020 14:40:15
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20120231

Date: 22 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/12/2020 @ 21:50 hrs
ALONG ALEXANDRA RD BEFORE DEPOT RD JUNCTION
INVOLVING SFY1315H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3286G** (the "Taxi"). The Taxi was hired to **KOH KAY KHIANG IC NO SXXXX768G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SFY1315H

Date of Accident

13/12/2020 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **18/12/2019 - 17/12/2020**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **14/12/2020 11:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 December 2020 3:03 PM
To: SCNGVIC@GMAIL.COM
Subject: ACCIDENT INVOLVING SFY 1315H(AIG) AND SHD 3286G AT/ALONG ALEXANDRA ROAD TOWARDS DEPOT ROAD ON 13/12/2020

22 Dec 2020

Mr Ng Soon Cheong

[By Email Only]

Dear Sir/Madam,

You Ref: SFY1315H

Our Ref: CC4/AIG20013771/R1ps3

ACCIDENT INVOLVING SFY 1315H(AIG) AND SHD 3286G AT/ALONG ALEXANDRA ROAD TOWARDS DEPOT ROAD ON 13/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD3286G against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle was turning right and collided with third party who was driving straight on the opposite direction. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Dec 2020 14:06	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	14 Dec 2020 14:06	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	14 Dec 2020 14:06	Clm Created	Reg No: SHD3286G. Acct Date: 2020/12/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	14 Dec 2020 14:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Dec 2020 14:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/23	[A] Lee Su Li
6	14 Dec 2020 14:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Dec 2020 14:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 Dec 2020 14:07	Label Added	(23):Express.	[A] Lee Su Li
9	14 Dec 2020 14:07	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	21 Dec 2020 11:21	Adj Adjuster Assigned	ACCUSER4 -> MOHD RASUL	[A] Lee Su Li
11	22 Dec 2020 14:48	Clm Registration Modified	Acct Time:21:00:00->22:00:00.	[I] AIG OneClaim Integration User
12	25 Jan 2021 11:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Jan 2021 11:30	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Jan 2021 11:30	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/08.	[A] JOANNE LEE KHANG MIN
15	25 Jan 2021 11:30	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	26 Apr 2021 08:33	Adj Mandate Request	Cur.Req:1644.88:Liability: 100%(BOLA 5) *Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR(2.5days x \$1 14.95): \$287.38 +(c)LOI(2.5daysx\$50): \$125.00+ (d)LTA/GIA search fee: \$2.00= Total: \$1,644.88 *2 r ecommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	27 Apr 2021 10:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/23. Mandate Remarks: please proceed with settlement @ \$1,644.88 [COR-\$1,230.50 LOR- \$287.38 LOI-\$125 LTA-\$2]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	27 Apr 2021 10:51	Adj Mandate Set	Approved:1644.88:please proceed with settlement @ \$1,644.88 [COR-\$1,230.50 LOR- \$287.38 LOI-\$1 25 LTA-\$2]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2653674	14 Dec 2020 14:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3286G	SFY1315H	11.00
2663845	25 Jan 2021 11:30:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3286G	SFY1315H	11.00

