

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 23 December 2020 5:23 PM
To: Admin-D (LKKAUTO); 'Joel Goh'
Cc: assignments; SUR
Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020 (DM20HO01846-JG)

Dear Sir/Madam,

Please be informed that we have inspected the vehicle FBG 2964U on 21.12.20.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 14 December 2020 1:49 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020 (DM20HO01846-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Monday, 14 December, 2020 1:43 PM

To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020 (DM20HO01846-JG)

Without Prejudice

Save As To Cost

Dear LeeLee

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS on WP basis.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Monday, 14 December 2020 1:18 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Without Prejudice

Dear Sir

Kindly arrange LKK Auto Consultants Pte Ltd

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: 14 December, 2020 1:06 PM

To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Without Prejudice

Save As To Costs

Dear LeeLee

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Best Regards,
Joel Goh

Senior Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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A handwritten signature in brown ink, appearing to be 'Joel Goh', is located to the right of the EQ Insurance logo.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Monday, 14 December 2020 12:48 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBG2964U

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669