# **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

**Sent:** Wednesday, 13 January 2021 2:51 PM **To:** Admin-D (LKKAuto); 'Joel Goh'

**Cc:** assignments; SUR

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07

December 2020 (DM20HO01846-JG)

**Attachments:** PRELI ADVISED FBG 2964U.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle FBG 2964U

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Wednesday, 23 December 2020 5:23 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

(DM20HO01846-JG)

Dear Sir/Madam,

Please be informed that we have inspected the vehicle FBG 2964U on 21.12.20.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <a href="mailto:denisetay@lkkauto.com">denisetay@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 December 2020 1:49 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020 (DM20HO01846-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg > Sent: Monday, 14 December, 2020 1:43 PM

To: 'erofia@singnet.com.sg' < erofia@singnet.com.sg >

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

(DM20HO01846-JG)

# Without Prejudice Save As To Cost

Dear LeeLee

Thank you for your confirmation. We will arrange accordingly.

Dear LKK

Please assist on this PRS on WP basis.

## **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conc

Best Regards, Joel Goh

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the send

From: Erofia Motor - LeeLee Tan < <a href="mailto:erofia@singnet.com.sg">erofia@singnet.com.sg</a>>

**Sent:** Monday, 14 December 2020 1:18 PM **To:** Joel Goh < <u>joel.goh@eqinsurance.com.sg</u>>

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Without Prejudice

Dear Sir

Kindly arrange LKK Auto Consultants Pte Ltd

Thank you

Regards LeeLee Tan

**Erofia Motor Trading Pte Ltd** 

Tel: 67527740 Fax: 67528669

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: 14 December, 2020 1:06 PM

To: 'erofia@singnet.com.sg' < erofia@singnet.com.sg >

Subject: RE: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Without Prejudice Save As To Costs

Dear LeeLee

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd

Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
	·
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
Tel: 6281 6690 / 62832866	Tel: 6293 4822
Fax: 6281 8748	Fax: 6296 3283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 6748 6076	Tel: 6256 3561
Fax: 6748 0361	Fax: 6741 4108
Contact Person: Elson/Elgene	
7) JP Knights Pte Ltd	8) Appraisals Associates Pte Ltd
Tel: 6345 0068	Tel : 6747 2822
Fax: 6344 5328	Fax: 6747 0070
9) Infiniti Appraisal Service	10) Formteam Adjusters Pte Ltd
Tel : 9668 4818/9009 9001	Tel: 6509 1788
Fax: 6458 7432	Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" - except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conc

Best Regards, Joel Goh

Senior Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Erofia Motor - LeeLee Tan < erofia@singnet.com.sg >

**Sent:** Monday, 14 December 2020 12:48 PM **To:** EQI PRS < <u>EQIPRS@eqinsurance.com.sg</u>>

Subject: Request pre-repair inspection for accident involving EP1680L and FBG2964U on 07 December 2020

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBG2964U

Workshop:

Erofia Motor Trading Pte Ltd 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel: 67527740

Thank you

Regards LeeLee Tan Erofia Motor Trading Pte Ltd

Tel: 67527740 Fax: 67528669