

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 16 December 2020 10:06 AM
To: Claims; 'Nora Khai PA'; SUR
Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Importance: High

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMS 2762 S (Excess \$0.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 16 December 2020 9:44 AM
To: Claims <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Hi Kee Siang,

Not yet, I already email to AIG ask them to act fast.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 16 December 2020 9:39 AM
To: 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Dear Denise,

Any on this case ?

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Tuesday, 15 December 2020 11:52 AM
To: 'Denise Tay (LKKAuto)'; 'Claims'; 'SUR'
Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Hi Denise,

Thank you.

Kind Regards,

Norah Khai
Claims Manager

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183

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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Tuesday, December 15, 2020 11:36 AM

To: Nora Khai PA <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Hi Nora,

Will give a chaser to AIG

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai PA <nora.khai@premiumauto.com.sg>

Sent: Tuesday, 15 December 2020 11:35 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Dear LKK,

Please assist to obtain approval urgently.

Thank you.

Kind Regards,

Norah Khai

Claims Manager

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(Reg No 199902271W)

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, December 14, 2020 8:00 PM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMS 2762 S - DOA 4/11/2020

Dear LKK,

Kindly assist on OD approval for above mention case.

Please advice who is OIC for this case.

**Best Regards,
Kee Siang Lim
Claims Advisor**

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