



iShare Auto Pte. Ltd.
Co. Reg No: 201939376R
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: ishareauto@gmail.com

LETTER OF DEMAND

20 JAN 2021

Accident involving my vehicle number SJC 3799 A and vehicle number
SKQ 3329 M on 11/12/2020 at 07:40 HOURS at/along
T-Junction of Sengkang East Drive and Sengkang East Avenue

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

| | |
|---|------------|
| Vehicle Repair Cost / Excess | \$ 4600.00 |
| Rental for <u>-</u> days x \$ <u>-</u> /day | \$ - |
| Loss of Use for <u>6</u> days x \$ <u>180.00</u> /day | \$ 1080.00 |
| LTA Search Fee / 3rd Party GIA Report | \$ 7.45 |
| Others | \$ - |
| Total: | \$ 5687.45 |

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Norafidah Binte Umar Shah ("the third party claimant")
of BLK 123D Rivervale Drive #02-171 Singapore 544123 (address),
owner of SJC 3799A (vehicle no.) hereby authorize
iShare Auto Pte. Ltd.

("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJC 3799A that was damaged pursuant to the
accident which occurred on 11/12/2020 (date) along T-Junction of
Sengkang East Drive and Sengkang East Avenue (location)
involving vehicle no/s SKQ 3329 M
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 11 day of 12 (month) 20 20

NORAFIDAH

Signed by "the third party claimant"

[Signature]
Signed by "the workshop"
(with chop)



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ISHARE AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,080.00** (Global Sum) for vehicle no. **SJC 3799A** that was damaged pursuant to the accident which occurred on **11/12/2020** (date) along **T-JUNCTION OF SENGKANG EAST DRIVE & SENGKANG EAST AVE** (location) involving vehicle no/s **SKQ 3329M**.

This is pursuant to the inspection conducted on **11/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **NORAFIDAH BINTE UMAR SHAH** (the third party claimant") of vehicle no. **SJC 3799A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJC 3799A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 04 (month) **2021** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



TAX INVOICE

iShare Auto Pte. Ltd.

Co. Reg No: 201939376R

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: ishareauto@gmail.com



| Date | Invoice Number | Vehicle Number |
|------------|-----------------|----------------|
| 20.01.2021 | ISA202101-00030 | SJC3799A |

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

| Description | Amount (SGD) |
|---|--------------|
| Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges | \$ 4,600.00 |
| Total | \$ 4,600.00 |

Cross cheques and pay: iShare Auto Pte. Ltd.

Please indicate the invoice number on the reverse side.

iShare Auto Pte. Ltd.

AUTO Generated - Signature Not Required

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Dec 2020 / 12:05:57

Receipt Date/Time : 11 Dec 2020 / 12:05:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201211-001770

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$\$) | GST Amount (\$\$) | Amount After GST (\$\$) |
|--|---|--------------------------------|-------------------------|-------------------------------|
| Result of Insurance Enquiry - SKQ3329M | | | | |
| As at 11 Dec 2020/07:40:00 | | | | |
| Insurance Co: AIG ASIA PACIFIC INSURANCE PTE, LTD. | | | | |
| 1 | Insurance Enquiry - SKQ3329M Enquiry Fee 20201211120514862668 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| 526471XXXXXX1359 | | eNETS Credit Card | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 December 2020 12:28 PM
To: TIENCP@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SKQ 3329M (AIG) AND SJC 3799A AT/ALONG NEAR SENGKANG E DR ON 11/12/2020

21 Dec 2020

Mr Tien Chung Peng *[By Email Only]*

Dear Sir/Madam,

You Ref: SKQ3329M

Our Ref: CC4/AIG20013765/Apa3

ACCIDENT INVOLVING SKQ 3329M (AIG) AND SJC 3799A AT/ALONG NEAR SENGKANG E DR ON 11/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJC3799A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|---|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 14 Dec 2020 12:56 | Clim Dtl Modified | Claimant's Name: -> NORAFIDAH BINTE UMAR SHAH. | [A] HOW MEI KWAN |
| 2 | 14 Dec 2020 12:56 | Clim Veh Model Changed | (201172) TOYOTA WISH 1.8 (A). | [A] HOW MEI KWAN |
| 3 | 14 Dec 2020 12:56 | Clim Created | Reg No: SJC3799A. Acct Date: 2020/12/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ishare Auto Pte. Ltd. (HQ) | [A] HOW MEI KWAN |
| 4 | 14 Dec 2020 12:56 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 14 Dec 2020 12:56 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/12/23 | [A] HOW MEI KWAN |
| 6 | 14 Dec 2020 12:56 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 14 Dec 2020 12:56 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [I] Merimen Administrator |
| 8 | 14 Dec 2020 12:56 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 9 | 14 Dec 2020 12:56 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] HOW MEI KWAN |
| 10 | 24 Feb 2021 09:09 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 11 | 24 Feb 2021 09:09 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 12 | 24 Feb 2021 09:09 | Clim Dtl Modified | JPJ Reg. Date: -> 2008/02/15. | [A] JOANNE LEE KHANG MIN |
| 13 | 24 Feb 2021 09:09 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 14 | 26 Feb 2021 12:57 | Adj Mandate Request | Cur Req:5087.45:Liability: 100%(B27) *Quantum: (a)COR: \$4,600.00 + (b)LOU(6days x \$80.00): \$480.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,087.45 *MV: \$16,000.00(est) less LTA Rebate: \$10,988(est) = NV:\$5,012.00(est) Please note that third part | [A] CHEW HSIAO TONG |
| 15 | 08 Apr 2021 11:44 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/12/23. Mandate Remarks: *subject to all docs in place | [I] Ler, Bernard-JQ |
| 16 | 08 Apr 2021 11:44 | Adj Mandate Set | Approved:5087.45:*subject to all docs in place | [I] Ler, Bernard-JQ |

Date From Date To Audit Type None

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2654103 | 14 Dec 2020 21:59:56 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SJC3799A | SKQ3329M | 11.00 |
| 2672136 | 24 Feb 2021 09:09:57 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJC3799A | SKQ3329M | 11.00 |

