

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555  
**Attn: Motor Claims Dept**  
**Yr Ref: 20/20/20/VC05/023998,**  
**CC4/LPC20013763/Aga3**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Email  
Body & Paint Dept Our Dept  
PA/TP/0970/2020/NH Our Ref

15-Apr-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SJB 1982 E - Audi A3 SB 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SJB 1982 E**, claimant, **Ms. Mary Kwok Siu Fang**, please find the related document per attached.

1. A copy of the Original invoice no. 85016175 – S\$ 9,160.70.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 600.00 (S\$ 100.00 x 5 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
Tokio Insurance – SJB 1982 E

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:41

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016175 Date: 12/04/2021 Order: SJB1982E Term: 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SJB1982E (V 39562)	Regn Date: 27/09/2018	Mileage: 27099
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V1JA153688	Engine: CHZ B16392
WIP No.: 62282		
Dept: U		
You have been assisted by :- UB-Tony Foong ( 33 )		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT AND REAR DOOR.TO REPAIR LHS B PILLAR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR,LHS WING MIRROR COVER AND LHS REAR DOOR	1550.00	1.00	1,550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V4831051E	DOOR(LAST)	1.00	2267.00	2,267.00
X	A8V4837911C	(V)(SK)SEAL 16/12/20	1.00	158.50	158.50
X	A8V4833051E	DOOR(LAST)	1.00	2267.00	2,267.00
X	A8V4839911C	(V)(SK)SEAL 16/12/20	1.00	158.50	158.50
X	A8K0837199	CLIP AP	12.00	0.70	8.40

Parts 4,859.40  
Labour 0.00  
Sublet 3,702.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 8,561.40

7% GST 599.30

Grand Total 9,160.70



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**Lonpac Insurance Bhd**  
100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702  
**Attn: Motor Claims Dept**  
**Yr Ref: 20/20/20/VC05/023998**

**Norah Khai**  
**6768 9828**  
**6841 1183**

**Body Repair**

**PA/TP/0970/2020/SN**  
**22 Dec 2020**

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

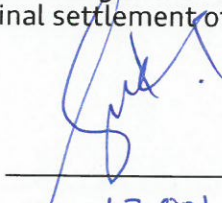
1 total pages

**Make & Model** : Audi A3 SPORTSBACK 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V1JA153688  
**Vehicle Regn No.** : **SJB 1982 E**  
**Vehicle Mileage** : 27099 KM  
**Vehicle Owner** : Ms Mary Kwok Sin Fang  
**Liability** : **Direct Settlement by Cecilia Chong of LKK Auto Consultants Pte Ltd via email dated 16/12/2020 with LOR.**  
**Accident Date** : 11/12/2020  
**Place** : Turnhouse Road  
**Repair Cost** : \$S 9160.70  
**WIP No.** : 62282  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Insured Signature** :   
**Time** : 17 00hrs  
**Date** : 22/12/20

**Authorization letter**

PA/TP/0970/2020/SN

22 Dec 2020

Ms Mary Kwok Sin Fang  
3 Parry Terrace  
Singapore 547102

**LONPAC Insurance Bhd**  
300 Beach Road  
#17-04 / 07 The Concourse  
Singapore 199555  
**Attn: Motor Claims Dept**  
**Your Ref: 20/20/20/VC05/023998**

Dear Sir/Mdm,

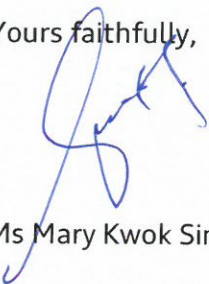
**ACCIDENT INVOLVING VEHICLES SJB 1982 E / YN 8284 A  
AT TURNHOUSE ROAD ON 11 DECEMBER 2020.**

I am the registered owner of SJB 1982 E.

I confirm that I will be claiming for Loss of Rental and Repair Cost and hereby authorize your esteemed company to settle the Loss of Rental and Repair Bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms Mary Kwok Sin Fang

Copy to Norah Khai, Premium Automobiles Pte Ltd



**RENTAL AGREEMENT**

202012-0111

Hirer's Name <b>MARY KWOK SIU FANG</b>		Date of Birth <b>21.04.1972</b>	Passport/ Nric No. <b>S72125750</b>	Nationality <b>CHN</b>
Address <b>3 PARRY TERRACE</b>		Occupation	Driving Licence No.	Date of Expiry <b>2.1.14</b>
Postal Code <b>547102</b>		Contact No.	Mobile Phone No. <b>92778807</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

**CHECK OUT**

Date <b>17.12.22</b>	Time <b>9.10am</b>	Mileage <b>KM</b>	E	1/4	1/2	3/4	F
Date <b>22.12.20</b>	Time <b>5.30pm</b>	Mileage <b>KM</b>	Remarks				

**CHECK IN**

**IMPORTANT NOTES:-**

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hours will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hire's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	6	@	100	600
DISCOUNT				
GST @ 7%				
TOTAL				600
EXTENSION				m103789
			202012-0150	
			Tony.	
			Pl: SJB 1982 E	
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

**VEHICLE NO.**

**SMP 5237 M**

**MODEL**

**FROM**

**RETURN**

\*Estimate Date. For actual return see CHECK IN



# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

MARY KWOK SIU FANG

NO. 3

PARRY TERRACE

SINGAPORE 547102

ATTN : MARY KWOK SIU FANG

INVOICE : AR2012-0282  
DATE : 23/12/2020  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202012-0111

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SMP5237M	560.75
Make / Model	:	
Rental Dates	: Rental Billing From 17/12/2020 To 22/12/2020 (Inclusive)	
Period	: 6 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SJB1982E	

AMOUNT : S\$

SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 560.75  
GST 7% : 39.25

TOTAL S\$ : 600.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

CHAN'S AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

DATE: 23/12/20 TIME: 09:21:02  
BTH NUM: 000714 INV NUM: 003789  
MID: 000702053084422 TID: 72205400

**SALE**

Card Num: \*\*\*\* \* 7683 Manual  
RREF NUM: 092102006337 Card TYPE: MC  
APPR CODE: 269787 TRC NUM: 006337  
EXP DATE: \*\*/\*\*

TOTAL: SGD 600.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL FDMS 1.5.5.AG

Hirer:

MARY KWOK SIU FANG

## OFFICIAL RECEIPT

### DESCRIPTION

Official Receipt No : 202012-0152  
Account of : MARY KWOK SIU FANG  
Date Issued : 23/12/2020  
Vehicle Reg No. : SMP5237M  
Rental Dates : 17/12/2020  
Amount Received : S\$ 600.00  
Payment Type: : MASTER  
Payment for Invoice : AR2012-0282  
Comments :

M103789

S\$ 600.00

TOTAL AMOUNT RECEIVED

S\$ 600.00

\* This is a computer generated document. No signature is required.

Member of  
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

YN8284A

Date of Accident

11/12/2020 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac**Period of Insurance ..... **17/06/2020 - 16/06/2021**Requested By ..... **FOONG CHIN FONG (PREMIUM ...**Requested Date ..... **11/12/2020 13:16****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MARY KWOK SIU FANG  
Period of Insurance : 27 Sep 2020 To 26 Sep 2021  
Engine No. : CHZB16392  
Chassis No. : WAUZZZ8V1JA153688

Vehicle No. : SJB1982E  
Policy No. : 1800116048-01  
Endorsement No. :  
Issued Date : 10 Sep 2020

### ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic  
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition Mileage Condition : Unlimited Mileage  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

Section 1  
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MARY KWOK SIU FANG - \$600 (Own Damage), \$600 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.sg](http://www.aig.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125206

PREMIUM LEASING - SP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

This computer generated document does not require a signature.

SSPLLC