

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 17 December 2020 3:49 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020 Our Ref: 20/20/20/VC05/023998 \*\*\* LKK REF: CC4/LPC20013763/Aga3 [External General]  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Monday, 14 December 2020 1:33 PM  
**To:** Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020 Our Ref: 20/20/20/VC05/023998 \*\*\* LKK REF: CC4/LPC20013763/Aga3 [External General]

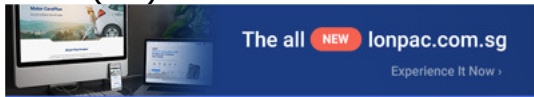
**Lonpac External - General**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 14 December 2020 12:22 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020  
Our Ref: 20/20/20/VC05/023998 [External General] \*\*\* LKK REF: CC4/LPC20013763/Aga3

**LPC REF: 20/20/20/VC05/023998**  
**LKK REF: CC4/LPC20013763/Aga3**

Dear Li Li,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 14 December, 2020 10:25 AM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020  
Our Ref: 20/20/20/VC05/023998 [External General]

Dear Sir/Madam,

Thank you for the assignment.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 14 December, 2020 10:00 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;

'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020

Our Ref: 20/20/20/VC05/023998 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Syafiq

We are appointing LKK Auto Consultants Pte Ltd to handle this claim. Please liaise with them for survey and assessment of liability.

Dear Nivitha

FYA

Thank you.

Regards,

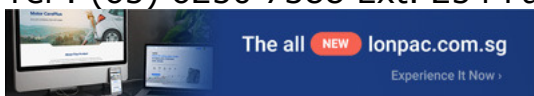
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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*Lonpac External - General data is for internal / external use.*

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 14 December 2020 9:48 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020

Dear all,

Attached is the estimate for your reference.

**Best Regards,  
Syafiq  
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 11 December 2020 3:33 PM  
**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** ACCIDENT BETWEEN SJB 1982 E AND YOUR INSURED YN 8284 A ON 11/12/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/\$100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 15/12/2020, 11AM.

Vehicle is in our compound.

**Best Regards,  
Syafiq  
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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