

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 1 June 2022 12:53 PM
To: Grace Tan
Subject: RE: SKJ5978M final payment
Attachments: DV_SKJ 5978M.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the [documents](#) enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Grace Tan <Grace@Ricardo.com.sg>
Sent: Monday, 30 May 2022 5:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SKJ5978M final payment

Hi Hsiao Tong,

Thank you for your reply.

Your offer of \$6k is acceptable, kindly issue payment for Ricardo Auto Centre Pte Ltd.

Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03

Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 30 May 2022 2:49 pm
To: Grace Tan <Grace@Ricardo.com.sg>
Subject: RE: SKJ5978M final payment

Without Prejudice

Dear Grace,

Apologised for late response.

We propose settlement at a global sum of **\$6,000.00(all-in)**.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Grace Tan <Grace@Ricardo.com.sg>
Sent: Thursday, 26 May 2022 12:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: SKJ5978M final payment

Hi XT,

Any update of this claim? I think it is not right to hold the claim for so long! Please revert, other wise we should seek for legal advice. Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Thursday, 10 February 2022 4:29 pm
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>
Subject: FW: SKJ5978M final payment

Hi XT,

What happen to above car 3rd party claim payment against AIG? we had been waiting for more than 5 months and still cannot get the payment. Please revert.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Wednesday, 15 December 2021 3:14 pm
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>
Subject: FW: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi XT,

Your ref: **FYNA Our Ref : CC4/AIG20013756/ba3**

We spoke.
Kindly check payment for SKJ5978M when can be ready?
Appreciate your earlier reply.
Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Grace <grace@ricardo.com.sg>
Sent: Friday, 10 December 2021 6:53 pm
To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Jasper,

SKJ5978M is the payment ready?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 14 October 2021 8:06 pm
To: Grace <grace@ricardo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently generating the survey report to seek mandate approval to our principal.

We will get back to you for an offer in due course.

Thank you.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Grace [<mailto:grace@ricardo.com.sg>]

Sent: October 14, 2021 6:48 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Jasper,

On 15/9/21 we had sent you the final invoice & rental receipt, any update of payment?

Kind Regards,

Grace Tan

Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03

Sin Ming AutoCity

Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

Save Paper. Save the Earth. Think twice before you print.

From: Grace <grace@ricardo.com.sg>

Sent: Wednesday, 15 September 2021 5:38 pm

To: 'Jasper Chua (LKK Auto)' <c>

Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Jasper,

Attached LOD, Repair Invoice, Rental invoice, GIA receipt & AIG ATA for your perusal. Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
W: www.ricardo.com.sg

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Sunday, 12 September 2021 9:35 pm
To: Grace <grace@ricardo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

WITHOUT PREJUDICE

Dear Grace,

Kindly advise whether cost of repair finalized.

If yes, please send us the LOD.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Grace [<mailto:grace@ricardo.com.sg>]
Sent: January 8, 2021 4:13 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Jasper,

Can I have AIG WTA & release voucher?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, December 29, 2020 4:23 PM
To: 'Grace' <grace@ricardo.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: 3rd Party claim vehicle SKJ5978M request surveyor appointment

WITHOUT PREJUDICE

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

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"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 14 December 2020 11:47 AM
To: 'Grace' <grace@ricardo.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Dear Grace,

Thank you for the email.

Dear Jasper,

Kindly assist

FYNA Our Ref : CC4/AIG20013756/ba3

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Grace <grace@ricardo.com.sg>
Sent: Monday, 14 December 2020 11:47 AM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Nivitha,

How can we find out the liability establish result for SKJ5978M?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)
F: 6475 4666
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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, December 11, 2020 11:01 AM
To: 'Grace' <grace@ricardo.com.sg>
Cc: assignments@lkkauto.com
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Dear Grace,

Noted with thanks.

May we arrange on Monday as today quite tight.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

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From: Grace <grace@ricardo.com.sg>
Sent: Friday, 11 December 2020 10:56 AM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Hi Nivitha

Not yet, need to arrange, today can be arranged?

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, December 11, 2020 8:45 AM
To: grace@ricardo.com.sg
Cc: assignments@lkkauto.com
Subject: 3rd Party claim vehicle SKJ5978M request surveyor appointment

Dear Grace,

Is the vehicle SKJ 5978M in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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