

## Denise Tay (LKKAUTO)

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Friday, 5 February 2021 11:02 AM  
**To:** Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Chua, Gek Tiang Ruth'  
**Subject:** RE: LKK(KK)\ CMTD2003631/RUC - ACCT CLAIM INV SMM 292 B & GBF8369D (YOUR INSURED) ON 10.12.2020  
**Attachments:** PRELI ADVISED SMM 292B.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SMM 292B  
Number of days (estimated) : 4 days

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Monday, 14 December 2020 10:28 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>  
**Subject:** RE: LKK(KK)\ CMTD2003631/RUC - ACCT CLAIM INV SMM 292 B & GBF8369D (YOUR INSURED) ON 10.12.2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Monday, 14 December, 2020 9:41 AM

To: CHUAN HO AUTO SERVICE <[chuanhoautoservice@gmail.com](mailto:chuanhoautoservice@gmail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
Subject: LKK(KK)\ CMTD2003631/RUC - ACCT CLAIM INV SMM 292 B & GBF8369D (YOUR INSURED) ON 10.12.2020

Without Prejudice

Our Reference : CMTD2003631/RUC

Your Reference: SMM292B

Hi Isabelle,

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMM292B** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** CHUAN HO AUTO SERVICE <[chuanhoautoservice@gmail.com](mailto:chuanhoautoservice@gmail.com)>

**Sent:** Monday, December 14, 2020 9:33 AM

**To:** Teo, Grace <[grace.teo@sompso.com.sg](mailto:grace.teo@sompso.com.sg)>

**Subject:** Re: PRI \ CMTD2003631/RUC - ACCT CLAIM INV SMM 292 B & GBF8369D (YOUR INSURED) ON 10.12.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

We would like to select Mr Kenneth Kong from LKK Auto Consultants. Thank you.

Best Regards,  
Isabelle  
+65 81257933  
Chuan Ho Auto Service  
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

email [chuanhoautoservice@gmail.com](mailto:chuanhoautoservice@gmail.com)  
office 160 Sin Ming Drive, #07-09, S(575722)  
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On Mon, Dec 14, 2020 at 7:53 AM Teo, Grace <[grace.teo@sompso.com.sg](mailto:grace.teo@sompso.com.sg)> wrote:

Our Reference : CMTD2003631/RUC  
Your Reference: SMM292B

Date: 14/12/2020

**Without Prejudice**  
**EMAIL ONLY**

OUR Email: [motorsurvey@sompso.com.sg](mailto:motorsurvey@sompso.com.sg)

**Attention:**  
**M/S CHUAN HO AUTO SERVICE**

Dear Isabelle,

**ACCIDENT INVOLVING GBF8369D & SMM292B ON 10.12.2020**

We refer to your Notice of Accident dated 12<sup>th</sup> Dec 2020.

*Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg).*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** CHUAN HO AUTO SERVICE <[chuanhoautoservice@gmail.com](mailto:chuanhoautoservice@gmail.com)>

**Sent:** Saturday, December 12, 2020 10:41 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** ACCT CLAIM INV SMM 292 B & GBF 8369 D (YOUR INSURED) ON 10.12.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly refer to attached for new case and if possible would like to do direct settlement.

Please let us have your list of loss adjusters and findings of liability as well.

Attached is the accident report, video footage and LTA search for your reference, we're in the midst of preparing the estimate.

Please note that the vehicle is **NOT** in the workshop.

Thank you.

Best Regards,

Isabelle

+65 81257933

Chuan Ho Auto Service  
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

**email** chuanhoautoservice@gmail.com  
**office** 160 Sin Ming Drive, #07-09, S(575722)  
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