

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 7 April 2021 4:47 PM
To: ZHENG_YANFU@HOTMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG20013751/T1gs3 ***
ACCIDENT INVOLVING SGT 4858C & SH 7163A ON 10/12/2020 ***

Our Ref: CC4/AIG20013751/T1gs3

07 APRIL 2021

ZHENG YUAN LIANG
DRIVER: ZHENG YAN FU

Dear Sir/Madam,

ACCIDENT INVOLVING SGT 4858C & SH 7163A ON 10/12/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SH 7163A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

- **ACCIDENT VIDEO FOOTAGE (IF ANY)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 24 June 2021 2:55 PM
To: Su Li (LKK Auto); Goh, Jeremy
Cc: Admin A
Subject: RE: AIG Ref: #7108055191SG003#027# || Accident between SGT 4858 C and SH 7163 A on 10 Dec 2020 LKK REF : CC4/AIG20013751/T1gs3

Dear Jeremy,

We will proceed to reject TP claim and submit for closure.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 22 June 2021 10:53 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: AIG Ref: #7108055191SG003#027# || Accident between SGT 4858 C and SH 7163 A on 10 Dec 2020 LKK REF : CC4/AIG20013751/T1gs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

FYNA, CC4/AIG20013751/T1gs3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Tuesday, June 22, 2021 10:01 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: #7108055191SG003#027# || Accident between SGT 4858 C and SH 7163 A on 10 Dec 2020

Dear LKK team,

I make reference to the case above.

Can I get an update on the matter.

I have uploaded the Police investigation results for this case into Merimen and the Police have charged the TP with negligent driving.

Hope to hear from you soon.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 24 June 2021 2:52 PM
To: 'Kazali Haji Selahudin'
Subject: RE: YOUR REF: SH 7163A (OUR REF: CC4/AIG20013751/T1gs3) *** ACCIDENT INVOLVING SGT 4858C & SH 7163A 10/12/2020 ***
Attachments: OI PIR.pdf

WITHOUT PREJUDICE

Dear Kazali,

Attached is a copy of OI PIR.

Your driver is charged for careless driving causing hurt.

In view of above, we have our principal instruction to deny liability and not able to look into this matter.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Kazali Haji Selahudin <kazali@cdege.com.sg>

Sent: Wednesday, 7 April 2021 4:19 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Re: YOUR REF: SH 7163A (OUR REF: CC4/AIG20013751/T1gs3) *** ACCIDENT INVOLVING SGT 4858C & SH 7163A 10/12/2020 ***

Dear Cecilia,