

Veron Chen (LKKAUTO)

From: Kenneth Ding <kenneth.ding@dingauto.sg>
Sent: Saturday, 26 December 2020 11:40 AM
To: 'Kenneth Ding'; Veron Chen (LKKAUTO); SUR; 'Accounts (Ding Auto)'; Bryan Ang (LKKAUTO); 'Irene Tay'
Subject: SNM20D201393/C01/XE5209Y/TAYHP - XE5209Y-DOA: 17/3/20 (CHINA TAIPING OD) - DV
Attachments: RE: SNM20D201393/C01/XE5209Y/TAYHP / FW: Request to Submit OD Claims - XE5209Y; RE: XE5209Y-DOA: 17/3/20 (CHINA TAIPING OD) - Finalize

Dear Irene and LKK Motor Claims Officer,

Please see attached finalize amount confirmed.

Kindly let us have your DV for this case so that we can allow customer to chop and signed in order to close this case.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123

From: Kenneth Ding [mailto:kenneth.ding@dingauto.sg]
Sent: Thursday, December 24, 2020 4:51 PM
To: 'Veron Chen (LKKAUTO)'; 'SUR'; 'Accounts (Ding Auto)'; 'Bryan Ang (LKKAUTO)'
Subject: RE: XE5209Y-DOA: 17/3/20 (CHINA TAIPING OD) - Finalize

Dear Veron,

Good day to you.

We agreed with your offer and will issue LOD to you and China Taiping.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, December 23, 2020 2:32 PM
To: Kenneth Ding; SUR; 'Accounts (Ding Auto)'; Bryan Ang (LKKAUTO)
Subject: RE: XE5209Y-DOA: 17/3/20 (CHINA TAIPING OD) - Finalize

Dear Kenneth,

Confirmed \$6220 before excess \$1500 @ 6 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Ding <kenneth.ding@dingauto.sg>

Sent: Tuesday, 22 December 2020 1:18 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; 'Accounts (Ding Auto)' <accounts@dingauto.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: XE5209Y-DOA: 17/3/20 (CHINA TAIPING OD) - Finalize

Dear Ryan and Veron,

Good day to you.

Kindly see attached marked repair estimate, supplier invoice as well as after repair and paint photo.

We would like to finalize this case as follow:

Part by Part (6 Days Repair)

Parts – 3945

SN – 0

Labour – 1620

Supplymentary – 655

Total – 6220

Thank you and please help to finalize this case with us.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, December 22, 2020 10:04 AM

To: Kenneth Ding; SUR; Accounts (Ding Auto)

Subject: FW: XE 5209Y-DOA: 17/3/20 (CHINA TAIPING OD)

Dear Kenneth,

Supplementary approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 21 December 2020 7:43 AM

To: assignments <assignments@lkkauto.com>

Subject: FW: XE 5209Y-DOA: 17/3/20 (CHINA TAIPING OD)

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Ding <kenneth.ding@dingauto.sg>

Sent: Saturday, 19 December 2020 1:32 PM

To: 'Kenneth Ding' <kenneth.ding@dingauto.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Accounts (Ding Auto)' <accounts@dingauto.sg>; SUR <sur@lkkauto.com>

Subject: RE: XE 5209Y-DOA: 17/3/20 (CHINA TAIPING OD)

Dear Veron,

Good day to you.

Kindly see attached supplementary list of items and damaged parts.

Please help to arrange for before paint survey on Monday – 21/12/2020.

Address: Blk 10 Sin Ming Industrial Estate Sector C #01-20 Singapore 575645.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Thursday, December 17, 2020 3:53 PM
To: 'Veron Chen (LKKAuto)'; 'Accounts (Ding Auto)'; 'SUR'
Subject: RE: XE 5209Y-DOA: 17/3/20 (CHINA TAIPING OD)

Dear Veron,

Good day to you.

Thank you for your approval

We will proceed with the repair.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, December 17, 2020 9:51 AM
To: Accounts (Ding Auto); Kenneth Ding; SUR
Subject: RE: XE 5209Y-DOA: 17/3/20 (CHINA TAIPING OD)

Dear Kenneth,

As instructed by our client , please proceed to repair the **insured vehicle XE 5209Y, (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accounts (Ding Auto) <accounts@dingauto.sg>
Sent: Wednesday, 16 December 2020 4:31 PM
To: Kenneth Ding <kenneth.ding@dingauto.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: XE 5209Y-DOA: 17/3/20

Hi Veron,

As per requested, please view attachment for the driving license front and back.

Thank you



~Have a nice day~

Yours Sincerely,
Norazielawati
Accounts Dept

Tel: 64521208
Fax: 64520614

On Wed, Dec 16, 2020 at 4:17 PM Kenneth Ding <kenneth.ding@dingauto.sg> wrote:

Dear Rena

Please help to provide them the license photo.

Thank.you.

----- Forwarded message -----

From: **Veron Chen (LKKAuto)** <veronchen@lkkauto.com>

Date: Wed, 16 Dec 2020, 2:59 pm

Subject: XE 5209Y-DOA: 17/3/20

To: kenneth.ding@dingauto.sg <kenneth.ding@dingauto.sg>, SUR <sur@lkkauto.com>

Dear Kenneth,

Kindly forward copy of driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)