

# SM AUTOMOTIVE

Our Ref : SJK3074R  
Your Ref : S0M02YQ9 / SHC5767C  
Date : 22<sup>th</sup> January 2021

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SJK3074R & SHC5767C ALONG SLE TOWARDS CTE BEFORE MANDAI  
EXIT ON 11.12.2020 @ 07:34HRS**

We are instructed by **TIANTY NOORFAIDZAH BINTE KUSNADI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJK3074R** was damaged by vehicle **SHC5767C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 11,000.00
2) Loss of Use for 18 days (13 + 2PRI + 2 weekends + 1PH)	\$ 2,700.00
3) LTA Search	\$ 7.45
	<u>\$ 13,707.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt

Please let us have your cheque for the sum **\$ 13,707.45** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

11.12.2020 @ 0924hrs

Involving Vehicles

SJK 3074R x SHC 5767C

Along

SLE Towards CTE before Mandai Expt

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SJK 3074R

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature

(Company's stamp if applicable)

Name:

Tiany Noorfaid-zah Binte Kusnadi

NRIC No.:

98712587D

Date:

11.12.2020



**WITHOUT PREJUDICE to:**  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHC 5767C (Insd veh)	Model: TOYOTA WISH
	SJK 3074R (TP veh)	
Date of Accident/ Time:	11/12/2020	

Repair Estimate	: \$	36,580.95	
Final Repair Cost	: \$	11,000.00	
Loss of Use	: \$	1,360.00	17 days at \$ 80.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	12,367.45	
Payee Name : SM AUTOMOTIVE			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: 28
	BOLA Liability: (%)	Assessed Liability (*):	0 (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



*Signature of workshop representative*

Signature of workshop representative / Workshop stamp  
Name of Representative: *Sukyi chong*  
Date: *16.12.2021*



*LWP*

*Signature of Witness*

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: *Yanli Khoo*  
Date: *16.12.2021*



Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date:

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

## TAX INVOICE

**AXA Insurance Pte Ltd**

8 Shenton Way,

#B1-01,

Singapore 068811

Client: TIANTY NOORFAIDZAH BINTE KUSNADI

Invoice No : SMP2101-0005

Date : 22-Jan-21

Date of Accident : 11-Dec-20

Vehicle No. : SJK3074R

Model Type : TOYOTA WISH

Descriptions		Amount
Lump Sum Repair Cost		11,000.00
Total		11,000.00

(SGD) Dollars: ELEVEN THOUSAND ONLY







Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Dec 2020 / 10:33:49

Receipt Date/Time : 11 Dec 2020 / 10:33:49

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201211-001075

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHC5767C

As at 11 Dec 2020/07:34:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SHC5767C  
Enquiry Fee  
20201211103254264984

7.00 0.49 7.49

**Sub-Total** 7.00 0.49 7.49

**Total Before Rounding** 7.00 0.49 7.49

**Rounding Difference** 0.04

**Total Amount Payable** 7.45

Paid By

434921XXXXXX0206 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 4 February 2021 10:22 AM  
**To:** 'claims'  
**Cc:** 'Ng Wai Yin'; 'jasminetan@transcab.com.sg'; 'alichelim@ava-ins.com'; 'diskyao@ava-ins.com'  
**Subject:** RE: YOUR REF: SHC 5767C (OUR REF: CC4/ASM20013731/Ags3) \*\*\* ACCIDENT INVOLVING SHC 5767C / SJK 3074R / OTHERS ON 11/12/2020 \*\*\*

Dear Sir/Madam,

**OUR REF : CC4/ASM20013731/Ags3**  
**YOUR REF : SHC 5767C**

### **ACCIDENT INVOLVING SHC 5767C / SJK 3074R / OTHERS ALONG/AT SLE (CTE-CITY) BEFORE MANDAI AVE EXIT ON 11/12/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from M/S SM AUTOMOTIVE acting on behalf of the owner of SJK 3074R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$5,000.00** for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- [Copy of the letter of authorization](#)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Cecilia Chong (LKK Handler) 6749 4274 or [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



**Re:<MANDATE IA> - S0M02YQ9 {ACCIDENT INVOLVING SHC 5767C / SJK 3074R / OTHERS ON 11/12/2020}**

Type

🔔 Question

Message

MANDATE APPROVED \$12,707.45

Reply