## **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

**Sent:** Wednesday, 11 May 2022 4:17 PM

Teo, Grace; Admin-D (LKKAuto); assignments; SUR

**Cc:** Chua, Gek Tiang Ruth

Subject: RE: LKK(MC) \ CMTD2003569/RUC - PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA

: 05 DEC 2020 | OUR REFERENCE : 1AP-202012-13 | YOUR REFERENCE : SLL1807C

Attachments: SOMPO PRELI ADVISE SKZ 834T.pdf; 834 ESTIMATE.pdf; LTA.pdf

Dear Sir/Madam,

Enclosed documents for your review of vehicle SKZ834T

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Friday, 11 December 2020 8:23 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: LKK(MC) \ CMTD2003569/RUC - PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA: 05 DEC 2020 | OUR

REFERENCE: 1AP-202012-13 | YOUR REFERENCE: SLL1807C

Hi LKK,

Attached herewith both reports

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>

### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Friday, December 11, 2020 7:49 AM

 $\label{to:com:sg} \textbf{To:} Christina < \underline{christina@1ap.com.sg} >; Chua, Gek Tiang Ruth < \underline{ruth.chua@sompo.com.sg} >; 'admin-d@lkkauto.com' < \underline{admin-d@lkkauto.com} >; 'assignments@lkkauto.com' < \underline{assignments@lkkauto.com} >; 'SUR' < \underline{sur@lkkauto.com} > \\ \textbf{Subject:} LKK(MC) \ CMTD2003569/RUC - PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA: 05 DEC 2020 | OUR \\ \end{tabular}$ 

REFERENCE: 1AP-202012-13 | YOUR REFERENCE: SLL1807C

### Without Prejudice

Our Reference: CMTD2003569/RUC

Your Reference: 1AP-202012-13 (SKZ834T)

Hi Christina,

We refer to your email reply of 10.12.2020.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

#### Aside to LKK AUTO.

Please arrange Mr. Marcus to conduct the survey for SKZ834T on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

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From: Christina < <a href="mailto:christina@1ap.com.sg">christina@1ap.com.sg</a> Sent: Thursday, December 10, 2020 5:16 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: PRI \ CMTD2003569/RUC - PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA: 05 DEC 2020 | OUR

REFERENCE: 1AP-202012-13 | YOUR REFERENCE: SLL1807C

Importance: High

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Dear Sirs,

We agreed to use your proposed list of surveyors for SJE PRI.

Our choice of surveyor is as follow:

### **LKK – MR MARCUS**

Please proceed with the assignment. Kindly get the surveyor to contact me at 91883197 for necessary arrangement.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Thursday, December 10, 2020 11:11 AM

To: Christina <christina@1ap.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: PRI \ CMTD2003569/RUC - PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA: 05 DEC 2020 | OUR REFERENCE:

1AP-202012-13 | YOUR REFERENCE : SLL1807C

Our Reference: CMTD2003569/RUC

Your Reference: SKZ834T

Without Prejudice

Date: 10/12/2020 EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S 1<sup>ST</sup> AUTO PRO PTE LTD

Dear Christina,

#### ACCIDENT INVOLVING SLL1807C & SKZ834T ON 05.12.2020

We refer to your Notice of Accident dated 10/12/2020.

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sq.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### **Pre-Repair Survey**

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	_

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



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From: Christina < <a href="mailto:christina@1ap.com.sg">christina@1ap.com.sg</a> Sent: Thursday, December 10, 2020 11:00 AM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Subject: PRI SURVEY FOR SKZ834T HONDA CIVIC | DOA: 05 DEC 2020 | OUR REFERENCE: 1AP-202012-13 | YOUR

REFERENCE : SLL1807C Importance: High

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Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

\*\*\* The Gear system is still unable to file in AXA's report. As such we appreciate if you can arrange PRI based on the draft report first in order to save on rental cost.\*\*\*

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit Office @ #01-49 | Ws @ #01-51 & 52 Singapore 415875 | DID: 9188 3197