PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6985H/SR

WITHOUT PREJUDICE

19 January 2021

(By Email)

Attn: The Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6985H / EP98A / YN4363G ALONG COLLYER QUAY TOWARDS FINLAYSON GREEN ON 07/12/2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6985H**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: EP98A at the material time of the accident with the driver of our client's vehicle, Mr. Seng Teck Hew.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **EP98A**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$	556.40
(2) Loss of Rental – 2 Days @\$70.62 per day	\$	141.24
(3) Loss of Income – 2 Days @\$100.00 per day	\$	200.00
(3) GIA Search	<u>\$</u>	2.00
	<u>\$</u>	899.64

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SHC6985H
- (2) Driver's I/C and Driving Licence
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (5) Check In/Out Voucher
- (6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6985H/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, <u>PREMIER TAXIS PTE LTD</u> (the third party claimant") of <u>23 CHANGI SOUTH</u>

<u>AVENUE 2 #03-02 SINGAPORE 486443</u> (address), owner of <u>SHC 6985H</u> (vehicle no.)

hereby authorize <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act

for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

vehicle no <u>SHC 6985H</u> that was damaged pursuant to the accident which occurred on

<u>07/12/2020</u> (date) along <u>COLLYER QUAY TOWARDS FINLAYSON GREEN</u> (location)

involving vehicle no/s <u>EP 98A</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this ______ (day) of ______ (month) 20_21 (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop" (with chop)

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>PREMIER AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$670.00</u> (Global Sum) for vehicle no. <u>SHC 6985H</u> that was damaged pursuant to the accident which occurred on <u>07/12/2020</u> (date) along <u>COLLYER QUAY TOWARDS</u> FINLAYSON GREEN (location) involving vehicle no/s EP 98A.

This is pursuant to the inspection conducted on 16/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>PREMIER TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHC 6985H</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 6985H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511

CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

DATE

15-Jan-2021

PAGE

1 OF 1

AIG Asia Pacific Insurance PTE Ltd 78 Shenton Way #08-16 SINGAPORE 079120

ITEM	Description	QTY	U.PRICE	A	MOUNT	
	FINAL REPAIR BILL FOR KIA OPTIMA			\$	520.00	
	REGN NO: SHC 6985 H					
					-	
		-			8	
				2		
			6			
	TOTAL LUMPSUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				520.00	
	GST @ 7%					
			GRAND TOTAL	\$	556.40	

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



12 January 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Seng Teck Hew of NRIC Number S1130381A is a registered driver of SHC6985H. Seng Teck Hew is paying a discounted daily rental rate of \$70.62 (Inclusive of GST) on 07 Dec 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com.sg Co. Reg. No. 200304975H

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	JOB NO,

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WY IAXIS	,				JOB NO.
		CHECKI	N / OUT VOUC	HER	
DRIVER'S NAME	leng Tect	Hew		INDICATE AR	EA OF DAMAGE HERE:
NRIC S		HANDPHONE	4750828		REAR
TAXI REGN NO. S	HC6985H	MAKE / MODEL	KO2		
DATE IN	TIME IN 0950	DATE OUT 1772	TIME OUT 0 1 8 3 0		
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	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F	1 / 1/-	
TAXI METER DOWNLO	DADED	In arrangement			
YES	NO	DATE / TIME TOWER			
ILO	NO	DATE / TIME CALLTO	DRIVER FOR VEHICLE COLLECTION		
LACKNOWELDOE AND		D D M M Y	***		
TOGETHER WITH TH	A GOOD CONDITION AND	D TO MY SATISFAC IS LIST ABOVE TH	BOVE SAID VEHICLE AND TION IN EVERY RESPECT IS VOUCHER IS USED IN		
CHE	ECK IN	СН	ECK OUT		
Song Teck	Hew				
DRIVER'S NAME		DRIVER'S NAME			
		Senz Tech	c Hen te		
DRIVER'S SIGNATURE) DATE / TIME	DRIVER'S SIGNAT	URE / DATE / TIME		
		17/12/20	1830 hrs/	BODY MARKINGS	FRONT
CHECKED IN BY (PREMIER'S AUTHORIS	SED WORKSHOP)	CHECKED OUT BY		1 - Light Dent 2 - Serious Dent 3 - Light Scratch	5 – Damaged 6 – Chip 7 – Crack
SERVICE / REPAIRS D	ONE		DRIVER'S REMARKS	4 – Serious Scratch	8 – Peeling
☐ SERVICING	OTHERS:		*		
T/BELT AIRCON SYSTEM	ACCIDENT: DATE / T	ME of ACCIDENT:		· ·	
© TURBO © BRAKE SYSTEM	07/120	1220			
☐ CLUTCH SYSTEM ☐ BULB	-T70 1.				
UNDER CARRIAGE	17/2				
© BATTERY	!				

INSURER ENQUIRY Find insurer

Vehicle reg. no.

EP98A

Date of Accident

07/12/2020 ==

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance _____AIG Period of Insurance _______11/10/2020 - 10/10/2021 Requested By LIEW HAI LEONG (PREMIER AU...

Payment details

Request Amount: \$\$1.87 GST Amount: S\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 8 July 2021 4:26 PM

To: Angie Chng **Cc:** Goh, Jeremy

Subject: RE: AIG Ref: #1592021944SG003#027# Re: ACCIDENT INVOLVING EP 98A(AIG)

AND SHC 6985H AT/ALONG COLLYER QUAY TOWARDS FINLAYSON GREEN ON

07/12/2020

Dear Ms Angie,

We refer to the above matter and our tele-conversation earlier, we wish to inform you that insured has NCD protector for this accident and NCD will not be penalized.

However, we are unable to advice against cost of premium due to various factors such as market conditions, outstanding claim amount and the possibility of insured being involved in another accident from now till Oct 2021.

Thank you for your understanding.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy < Jeremy. Goh@aig.com>

Sent: Tuesday, 8 June 2021 4:26 PM

To: Angie Chng <angieabchng@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: AIG Ref: #1592021944SG003#027# Re: ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H AT/ALONG

COLLYER QUAY TOWARDS FINLAYSON GREEN ON 07/12/2020

Dear Angie, without prejudice

Reference made to the email dated 4 Jun 2021

Our office understand Mr. Lim, your client have made known about his stand over the issue of the above accident to our office and would like us to look into the case.

In respond to Mr. Lim's queries, we would like to explain there are 2 points of contention.

- Liability queries, whether there is a collision or not
- Vehicle damages, do the damages correspond to the collision.

In response to your request, we have reviewed and conducted our investigations.

It is our duty as your insurer to manage the incoming claim, together with relevant facts, information and evidences (ie video footage), that we have gathered from Mr. Lim being the driver of EP 98 A and SHC 6985 H during our process of investigation.

We append herewith our findings on this matter: -

The Incident

Mr. Lim's version of this accident as stated in the Report on 7 Dec 2020 / 1220:

Quote

On 7 Dec 2020 at around 1220 noon was travelling along Collyer Quay. At the junction of Collyer Quay & Finlayson green. Tow truck was at L3. I was at lane 2 waiting for traffic light to turn green. I filter left for tow truck that I intend to keep left to move towards Collyer Quay. Tow Truck speed up to turn right towards Finlayson Green, while slowing down for truck to turn **my front left wheel rim touch against the tow truck right back frame** that secure the taxi front right wheel....

Unquote

Video footage from Taxi SHC 6985 H

Insured vehicle on the right,



Just before point of impact,



Based on videographic evidence, it is clear that a collision had happened between both vehicles. Further to that, there was admission of collision in Mr. Lim's report.

Thus, base on the evidence we have on hand. We cannot absolve Mr. Lim of liability for this matter. We also cannot deny the Third Party from making a Third Party claim, since they have a legal right to do so.

Unless, Mr. Lim can furnish us photo or video evidence that shows, there was **NO COLLISION**, then we can reject the claim since no collision happened.

Subsequently, we understand Mr. Lim has mentioned in his report and spoken with our appointed surveyors LKK and Ms. Hsiao Tong on this matter,

According to Mr. Lim's report,

Quote

The impact causes my front bumper drop off, there wasn't any damage to the tow truck.

We (tow truck's driver and myself) confirm there was no damage to the tow truck. We agreed not to claim each other.

Its taxi was stationary & secure to the tow truck there was no damage to the taxi.

My Left side Mirror **touches the driver side door**, my side mirror did not drop off & there was no damage and still can operate. As the taxi door (metal) got no dent on the taxi door. There was **slight mark** on the door less then 1 inch mark, can be easily removed.

Unquote

We noted as well Mr. Lim's comments to LKK on the consistency of the damages to SHC 6985 H Quote

Based on the the taxi photo dented grazed lines which measures more than 2 feet long, basic common sense, my side mirror have a 2.5 cm scratch on impact with the taxi door had retracted back to close position and still intact, how can the grazed lines be more than 2 feet long???

Unquote

Can I ask if Mr Lim managed to obtain any accident scene photos to confirm there was no damages, it would help us in our assessment of the damages.

In view of this, we will review the damages and the claim amount. We hope that Mr. Lim will understand that even with the 2nd opinion on the review of the damages of the case. We can only at best negotiate on the amount to settle, since as shared above, we cannot absolve Mr. Lim of the liability, since a collision had happened.

At the current juncture, his NCD is protected at his next renewal as we noted that he has a NCD protector in place.

Please contact the undermentioned should you have any clarifications.

Meanwhile, your insurer rights are reserved under the terms and conditions of the policy.

Reference to the above and subject to your submission of contrary proof of evidences, we will have to resolve this Third Party at best on your behalf to avoid unnecessary litigation cost incurred should Third Party choose to pursue through legal means.

We sincerely	v seek v	our kind	understanding	ı in	this	matter.
	,	O G1 11111G	arraci starrani			

Best Regards Yours sincerely.

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Angie Chng <angieabchng@gmail.com>

Sent: Friday, June 4, 2021 4:55 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Goh, Jeremy <Jeremy.Goh@aig.com>; kllim98@singnet.com.sg

Subject: [EXTERNAL] Re: ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H AT/ALONG COLLYER QUAY TOWARDS

FINLAYSON GREEN ON 07/12/2020

This message is from an external sender; be cautious with links and attachments.

Hi Hsiao Tong

As spoken to you and my client Mr Lim this afternoon.

He still disagreed with the claim.

- 1. When the incident happened, all drivers came out of the vehicles, the taxi driver saw a small line less than 1 inch and asked my client, Mr Lim mentioned to the taxi driver, only a small line less than 1 inch line, nothing to claim, and the taxi driver also never said anything.
- 2. The taxi was towed to workshop, which means it needs to be sent for repair. Why claim 2 days loss of rental & loss of income?? Not justified.
- 3. Mr Lim felt that the taxi driver trying to take advantage of him and AIG, should not have any claims against us. If AIG insists to pay the 3rd party, MAKE SURE HIS MOTOR RENEWAL PREMIUM WILL NOT HAVE ANY LOADING EVEN WITH NCD PROTECTOR. Hope Jeremy from AIG can reply on that.

Thank you Best Regards Angie Chng HP: 9755 7733

Email: angieabchng@gmail.com
angieabchng@gmail.com

On Thu, Jun 3, 2021 at 12:49 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Dear Ms Angie,
Further to the below email.
We understand from our insured Mr Lim that you are his agent for this matter.
We have discussed with our principal AIG on this matter. AIG inclined to settle the matter at best as there was a collision between both vehicles. However Mr Lim disagreed to let AIG to resolve the matter.

In view of this, we would like to seek you kind assistance to advise our insured and let us know his final decision.

Thank you.
Best Regards,
Hsiao Tong, Chew (Ms) Case Handler
LKK Auto Consultants Pte Ltd
ERR Auto Consultants I te Liu
Phone: 6742-3197 Email: <u>chewht@lkkauto.com</u> Fax: 6741 4108
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Kllim < kllim98@singnet.com.sg > Sent: Thursday, 11 March 2021 5:12 PM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: angleabchng@gmail.com Subject: Re: ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H AT/ALONG COLLYER QUAY TOWARDS FINLAYSON GREEN ON 07/12/2020
Hi Hsiao Tong,
Based on the the taxi photo dented grazed lines which measures more than 2 feet long, basic common sense, my side mirror have a 2.5 cm scratch on impact with the taxi door had retracted back to close position and still intact, how can the grazed lines be more than 2 feet long???
Hsiao Tong, as you are representing AIG, you should based on my comment and defence on behalf of AIG. Metal door against plastic mirror, which is harder can cause a dented 2 feet long lines, does these made sense???
Please dispute their claim, I will not agree with their claim and any settlement from
the photos grazed line are fabricated lines.
Thank you.

KL Lim		
Sent from my iPad	ı	
On Mar 12	I, 2021, at 11:00 AM, Hsiao Tong	(LKKAuto) < <u>chewht@lkkauto.com</u> > wrote:
11 March	2021	
Mr Lim Ko	ong Liang	[By Email Only]
Dear Sir/N	/ladam,	
You Ref: E	:P98A	
Our RefCC	C4/AIG20013704/T1pa3	
	' INVOLVING EP 98A(AIG) AND SI N GREEN ON 07/12/2020	HC 6985H AT/ALONG COLLYER QUAY TOWARDS
appointed		write to inform you that we are the loss adjuster Pacific Insurance Pte. Ltd. to deal with the third-party
We have r	received a claim from SHC6985H a	against your insurance policy.
to defence	e. Your vehicle was filtering to the	and, we are of the view that we do not have a good case left, hit onto the tow truck and your left side mirror ausing slight dented grazed lines on the door above the

e sticker.

Our surveyor had physically conducted survey to third party vehicle and is in the view that the damages sustained to the Third Party vehicle is consistent to the nature of accident as reported. The damages sustained to third party door need to be repaired and sprayed. The adjusted repair cost to third party vehicle is at \$520.00(before GST) with 2 repair days. We attached here with the damage photos for your easy reference.

The breakdown of our propose settlement with third party is as follows: -

1. Cost of Repair (with GST)	\$ 556.40	
2. Loss of Rental (2days x \$70.62)	\$ 141.24	
3. Loss of Income (2days x \$50.00)	\$ 100.00	
4. Insurance Search Fee	\$ 2.00	
То	tal \$ 799.64	

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 14 days i.e. by <u>26/03/2020</u>, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

At the current juncture, your NCD is protected at your next renewal as we noted that you have a NCD protector in place.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: $\underline{\text{chewht@lkkauto.com}} \mid \text{Fax: 6741 4108}$

 $\rm HQ:Blk$ 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | $\rm S(408933)$

<SP(1).JPG>

<SP(2).JPG>

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IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Claim Audit

	AUDIT T	RAIL		
No.	On	Audit	Remarks	Ву
1	10 Dec 2020 17:59	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	10 Dec 2020 17:59	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	10 Dec 2020 17:59		Reg No: SHC6985H. Acct Date: 2020/12/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premier Automotive Services Pte Ltd (Changi)	[A] HOW MEI KWAN
4	10 Dec 2020 17:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Dec 2020 17:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21	[A] HOW MEI KWAN
6	10 Dec 2020 17:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Dec 2020 17:59		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> $[203630]$ AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Dec 2020 17:59	Label Added	(23):Express.	[A] HOW MEI KWAN
9	10 Dec 2020 17:59		[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	23 Dec 2020 09:42		Acct Time:12:00:00->12:20:00.	[I] AIG OneClaim Integration User
11	11 Mar 2021 10:57	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Goh, Jeremy-CX
12	12 Mar 2021 14:15	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Goh, Jeremy-CX
13	18 Mar 2021 09:22	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Khoo, Kay- Eng
14	18 Mar 2021 09:27	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Khoo, Kay- Eng
15	23 Mar 2021 15:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	23 Mar 2021 15:01	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	23 Mar 2021 15:01	Clm Dtl Modified	JPJ Reg. Date: -> 2016/01/08.	[A] JOANNE LEE KHANG MIN
18	23 Mar 2021 15:01	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	28 Apr 2021 11:04	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[A] MOHD TAUFIKH BIN HAMID
20	03 Jun 2021 11:32	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[A] BRYAN TANI
21	03 Jun 2021 11:45	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[A] BRYAN TANI
22	07 Jun 2021 15:06	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Lim, Kok- Chong
23	07 Jun 2021 15:07	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Lim, Kok- Chong
24	07 Jun 2021 15:14	Video Downloaded	Downloaded SHC6985H vs EP98A_TP VIDEO	[I] Lim, Kok- Chong
25	06 Jul 2021 15:41	Mandate	Cur.Req:679.02:Liability: $100\%(B15)$ *Quantum: (a)CORw/GST: \$556.40+ (b)LOR(1days x \$70.62): \$70.62 + (c)LOI(1dayx \$50):\$50.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$679.02 For your approv al.	[A] CHEW HSIAO TONG

8/24/2021 Merimen e-Claims

□ AUDIT TRAIL								
No.	On	Audit	Remarks	Ву				
26	06 Jul 2021 16:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: manadte approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX				
27	06 Jul 2021 16:04	Adj Mandate Set	Approved:679.02:manadte approved. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX				
	Date From Date To Audit Type None Go							

ACTIVITY

[08/07/2021 15:50] CHEW HSIAO TONG:
Called OI agent Ms Angie. She said that OI response is: If AIG wants to settle, go ahead to settle but do not affect his premium. That's all. [08/07/2021 10:43] CHEW HSIAO TONG:
Called OI agent Ms Angie at 9755 7733. Not pick up [14/12/2020 11:13] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2653192	10 Dec 2020 18:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6985H	EP98A	11.00
2659828	07 Jan 2021 15:09:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6985H	CHEW HSIAO TONG	xx.xx
2679721	23 Mar 2021 15:01:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6985H	EP98A	11.00