

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 23 August 2021 4:29 PM  
**To:** 'Shafawati'  
**Cc:** AccReport; Admin A; CS A Team  
**Subject:** RE: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]  
**Attachments:** ATA\_SHC6985H.pdf; DV\_SHC 6985H.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Sent:** Thursday, 19 August 2021 3:31 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

### WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6985H, our client is agreeable on your offer of \$670.00 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 19 August 2021 2:53 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** Re: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

**Without Prejudice**  
**(save as to costs)**

Dear Shafawati,

Thank you for your email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of **\$670.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Thursday, 5 August 2021 2:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

As mentioned in our previous email, accident and servicing is 2 separate issues.

The vehicle was in the workshop for the body repairs on 16/12/2020 in the morning and was ready the next day in the evening (solely for accident repairs).

We had done the repairs for the breakdown issues in a separate occasion.

We regret that we are maintain our proposal at global settlement \$724.00 (all-in).

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 3 August 2021 10:44 am

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

**Without Prejudice**  
**(save as to costs)**

Dear Shafawati,

Thank you for your email.

We are of the view that the taxi was towed to workshop, which means it needs to be sent for repair even though no collision happened.

Sorely for an amicable settlement, we propose settlement at a global sum of **\$600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Sent:** Monday, 12 July 2021 3:21 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

Please be informed accident damaged and breakdown is 2 different issues where you should not categories it the same.

Solely for swift and amicable settlement, we counter propose settlement at global \$724.00/-

Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 12 July 2021 2:47 pm

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 556.40
2. Insurance Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 558.40</b>

We have excluded LOR & LOI in our offer as your client taxi was towed to workshop which means it needs to be sent for repair even though no collision happened. Therefore, we are of the view that your driver should bear for this losses.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Thursday, 8 July 2021 11:08 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Reminder (1): Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Sirs,

Please revert soonest on our claim.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Shafawati

**Sent:** Thursday, 10 June 2021 2:16 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Reminder: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any updates for this case?

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Shafawati

**Sent:** Monday, 10 May 2021 1:40 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

Noted and looking forward to your offer soonest.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 28 April 2021 10:50 am

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that our insured strongly disputed on the damages on this matter.

We are in the midst of reviewing and engaging our insured on this matter.

We will expedite the matter and get back to you. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Friday, 16 April 2021 2:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Any updates on the offer?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Shafawati

**Sent:** Friday, 19 March 2021 4:41 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

The vehicle breakdown hence towing was activated.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443



**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 15 March 2021 5:55 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured is disputing on the damages sustained to your client taxi.  
We are managing our insured on this matter.

We would like to check/seek clarification on why the taxi was being towed for our further review.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Sent:** Wednesday, 24 February 2021 11:29 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to our LOD dated 19.01.21

Please revert on our claim soonest.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Shafawati

**Sent:** Tuesday, 19 January 2021 5:20 pm

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number EP98A which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Shafawati

**Sent:** Tuesday, 19 January 2021 4:33 pm

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Hsiao Tong,

No scene photos available.

Regards

Shafawati Md Rabu  
Claims Settlement Officer  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 7 January 2021 3:05 pm  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Hi Shafawati,

Kindly advise if there is any accident scene photos for this case. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 28 December 2020 5:26 PM  
**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Hi Shafawati,

Re-send with attachment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 28 December 2020 5:24 PM

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your video.

Attached is a copy of our insured report for your reference.

Please advise if there is any accident scene photos. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Monday, 28 December 2020 5:18 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

There is no attachment. Please help to resend.

We attached the scene video for your kind attention.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 24 December 2020 3:42 pm

**To:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** Your Ref: SHC6985H // LKK Ref: LKK Ref: CC4/AIG20013704/T1pa3 [ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020]

Your Ref: **SHC6985H**

Without Prejudice

LKK Ref: CC4/AIG20013704/T1pa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING EP 98A(AIG) AND SHC 6985H ON 07/12/2020**

We refer to the above matter.

Please be informed that liability is unclear. Our insured adamant that he had collided with the tow truck and he did not hit onto your tax. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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S(408933)