



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

23/6/2021

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : SDD525J Your Ref : -

Dear Sir,

VEHICLE # : SDD525J

ACCIDENT INVOLVING : SDD525J & SMN8037P ALONG AYE TOWARDS MCE BEFORE
ALEXANDRA EXIT ON 10/12/20

COST OF REPAIR : S\$35,000.00 (As agreed)

COR ADD GST 7% : S\$ 2,450.00

LOSS OF USE : S\$ 3,150.00

{14 work days + 6 weekends + 1 PH (25/12/20)} X S\$150

TOWING : S\$200.00

LTA & GIA SEARCH : S\$43.90

TOTAL : S\$40,843.90

DOLLARS: FORTY THOUSAND EIGHT HUNDRED FORTY-THREE AND
CENTS NINETY ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign
on behalf. Please see attached Letter of authorisation (see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 10/12/20 INVOLVING SDD525J SMN8037P SLJ4980A

ALONG / AT

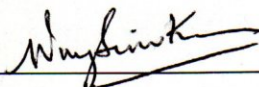
AYE TOWARDS MCE BEFORE ALEXANDRA EXIT

I/We WONG SIEW KUNE (NRIC No. S1657504F)

of 31 ALEXANDRA ROAD #18-06 S (159967)

1. The owner of motor vehicle no. SDD525J hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 10/12/20 20_____



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$39,100.00 (Global Sum) for vehicle no. SDD 525J that was damaged pursuant to the accident which occurred on 10/12/2020 (date) along AYE TWDS MCE BEFORE ALEXANDRA EXIT involving vehicle no/s SMN 8037P.

This is pursuant to the inspection conducted on 10/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG SIEW KUNE ("the third party claimant") of vehicle no. SDD 525J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDD 525J (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 10 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

23/6/2021

Attn: Motor Claims Dept

TAX INVOICE

Our Ref : SDD525J Your Ref : -

Dear Sir,

VEHICLE # : SDD525J

ACCIDENT INVOLVING : SDD525J & SMN8037P ALONG AYE TOWARDS MCE BEFORE
ALEXANDRA EXIT ON 10/12/20

COST OF REPAIR : S\$35,000.00 (As agreed)

COR ADD GST 7% : S\$ 2,450.00

TOTAL : S\$37,450.00

DOLLARS: THIRTY-SEVEN THOUSAND FOUR HUNDRED AND FIFTY ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Dec 2020 / 09:22:23

Receipt Date/Time : 10 Dec 2020 / 09:22:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201210-000500

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMN8037P As at 10 Dec 2020/08:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMN8037P Enquiry Fee 20201210092051683905	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	430092XXXXXX2716	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



TAX INVOICE

Ryder Auto Pte Ltd - Wong Siew Kune

Invoice Number
GR_2020_000147

Invoice Issue Date
19 Dec 2020

Invoice Due Date
26 Dec 2020

Total Amount (\$\$)	27.10
Total GST 7.00%(\$\$)	1.90
Total Amount Incl. of GST (\$\$)	29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	11/12/2020,10/12/2020,SDD525J,SMN8037P	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00 % (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*



24 Hours Towing Services

Alliance Auto Recovery

24 Hours Hotline : 9889 2211

Email : allianceautorecovery@gmail.com

Business Reg. No.: 202031173R

NO. 1289

Date : 10/12/20

CASH SALE / ~~WORK ORDER~~

Messrs: Cash

Vehicle No. SOD 1251 Model No. Audi A4

Time (day/night): Day Contact No: _____

From Aye - MCE (Maxandra) Time Receive: _____

To: 481 2KK
Autohub #0219 Time arrive: _____

Remarks: K/D / Jxtrip Time Complete: _____

Amount \$: 200 Driver Name: ERIC

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意：本公司对所拖之车辆，在進行中如有任何损失或破坏，
一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility
for damages or other misdemeanour to your vehicle whilst being towed.

Signed and Accepted

E. & O. E.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 December 2020 12:08 PM
To: ZAIMAT@GMAIL.COM; SYZWNZNL@GMAIL.COM
Subject: ACCIDENT INVOLVING SMN 8037P(AIG) / SDD 525J/ OTHERS AT/ALONG AYE TOWARDS MCE/CTE ON 10/12/2020

21 Dec 2020

Mr Zainal Bin Amat / Mr Muhammad Syazwan Bin Zainal

[By Email Only]

Dear Sir/Madam,

You Ref: SMN8037P

Our Ref: CC4/AIG20013697/Apa3

ACCIDENT INVOLVING SMN 8037P(AIG) / SDD 525J/ OTHERS AT/ALONG AYE TOWARDS MCE/CTE ON 10/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SDD525J against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2020 17:15	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	10 Dec 2020 17:15	Clm Veh Model Changed	(204152) HONDA VEZEL 1.5 HYBRID (A).	[A] HOW MEI KWAN
3	10 Dec 2020 17:15	Clm Created	Reg No: SDD525J. Acct Date: 2020/12/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Dec 2020 17:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Dec 2020 17:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21	[A] HOW MEI KWAN
6	10 Dec 2020 17:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Dec 2020 17:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Dec 2020 17:15	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	10 Dec 2020 17:15	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	11 Dec 2020 00:04	Clm Dtl Modified	Claimant's Name: - -> WONG SIEW JUNE.	[A] HOW MEI KWAN
11	11 Dec 2020 00:04	Clm Veh Model Changed	(204152) -> (202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] HOW MEI KWAN
12	03 Aug 2021 11:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Aug 2021 11:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	03 Aug 2021 11:48	Clm Dtl Modified	JPJ Reg. Date: -> 2018/10/29.	[A] JOANNE LEE KHANG MIN
15	03 Aug 2021 11:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	05 Aug 2021 14:09	Adj Mandate Request	Cur.Req:39386.45:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$37,450.00 + (b)LOU(17days x \$100.00): \$1,700.00 + (c)Search fee: \$36.45+9d)Towing Fee: \$200.00 = Total: \$39,386.45 *14 recommendation repair days + 1PH + 2Sunday = 17days *For your appr	[A] CHEW HSIAO TONG
17	21 Aug 2021 00:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: Subj to all docs/billing in order, SAB from: \$3 8,600-39100 (All-in).	[I] Tan, Bennie-WZ
18	21 Aug 2021 00:01	Adj Mandate Set	Approved:39100.00:Subj to all docs/billing in order, SAB from: \$38,600-39100 (All-in).	[I] Tan, Bennie-WZ
19	01 Oct 2021 11:12	Adj Mandate Request	Cur.Req:39386.45:Hi, we have offered up to \$39,100.00(all-in). 3rd party rejected our offer and proposed \$40K(all-in).Pls revise and advise further mandate. Thanks.	[A] CHEW HSIAO TONG
20	05 Oct 2021 17:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/12/21. Mandate Remarks: Subj to all docs/billing in order, SAB from: \$38,600-39100 (All-in).	[I] Goh, Jeremy-CX
21	05 Oct 2021 17:07	Adj Mandate Set	Maintained:Subj to all docs/billing in order, SAB from: \$38,600-39100 (All-in).	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2654101	14 Dec 2020 21:11:28	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDD525J	SMN8037P	11.00
2713986	03 Aug 2021	OD/TP Case	Motor	LKK Auto	LKK Auto	SDD525J	SMN8037P	11.00

	11:48:48	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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