

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 10 December, 2020 4:38 PM  
**To:** 'Teo, Ericweihong'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMN4015D vs SJR8473C (OI) on D.O.A.: 09/12/2020  
  
**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Thursday, 10 December 2020 4:17 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMN4015D vs SJR8473C (OI) on D.O.A.: 09/12/2020

Hi,

Please refer to the enclosed request from **Munich Autocare Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

*Please be informed that insured has yet to file GIA report.*

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore— Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg) <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Sent:** Thursday, December 10, 2020 4:14 PM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** [william.teh@munichautocare.com.sg](mailto:william.teh@munichautocare.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR8473C AND SMN4015D ON 09/12/2020

Dear Eric,

Our selection surveyor: Kenneth Kong (LKK)

Thank you.

Regards

Angela Tan

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**From:** Teo, Ericweihong

**Sent:** Thu, 10 Dec 2020 08:06:58 +0000

**To:** [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

**Cc:** [william.teh@munichautocare.com.sg](mailto:william.teh@munichautocare.com.sg), Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR8473C AND SMN4015D ON 09/12/2020

Without Prejudice

-

Your Reference: SMN4015D

Our Reference : SJR8473C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Sent:** Thursday, December 10, 2020 3:04 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** William Teh <[william.teh@munichautocare.com.sg](mailto:william.teh@munichautocare.com.sg)>

**Subject:** [EXTERNAL] THIRD PARTY CLAIM SMN4015D & SJR8473C ACCIDENT ON 9.12.2020

This message is from an external sender; be cautious with links and attachments.

To: AIG Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY  
PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT  
INVOLVING SMN4015D & SJR8473C ALONG 649A KAKI BUKIT (MSCP) ON 09/12/2020**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMN4015D

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 96443110 Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Contact Person: Angela Tan

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE**

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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