

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                                |                              |
|-------------|-------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                                        | By                           |
| 1           | 10 Dec 2020 16:15 | <b>Cim Dtl Modified</b>          | Insured Name: -> ZAINAL BIN AMAT.                                                                                                                                                                                                                              | [A] Nivitha Govindasamy      |
| 2           | 10 Dec 2020 16:15 | <b>Cim Veh Model Changed</b>     | (204773) MITSUBISHI ATTRAGE 1.2 CVT (A).                                                                                                                                                                                                                       | [A] Nivitha Govindasamy      |
| 3           | 10 Dec 2020 16:15 | <b>Cim Created</b>               | Reg No: SMN8037P. Policy No: 1900152556. Acct Date: 2020/12/10. Claim Type: OD. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)                                                             | [A] Nivitha Govindasamy      |
| 4           | 10 Dec 2020 16:15 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                             | [A] Nivitha Govindasamy      |
| 5           | 10 Dec 2020 16:15 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2020/12/21                                                                                                                                                                                                                         | [A] Nivitha Govindasamy      |
| 6           | 10 Dec 2020 16:15 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                              | [A] Nivitha Govindasamy      |
| 7           | 10 Dec 2020 16:15 | <b>Cim Ins Co Changed</b>        | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)                                                                                                                                                 | [I] Merimen Administrator    |
| 8           | 10 Dec 2020 16:15 | <b>Adj Adjuster Assigned</b>     | [None] -> CHEN TSUE YEE                                                                                                                                                                                                                                        | [A] Nivitha Govindasamy      |
| 9           | 11 Dec 2020 09:39 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                                | [A] Elaine Kuan Hwa Meen     |
| 10          | 11 Dec 2020 09:39 | <b>Cim Dtl Modified</b>          | Insured ID: -> -. Claim Conclusion: -> 3.                                                                                                                                                                                                                      | [A] Elaine Kuan Hwa Meen     |
| 11          | 11 Dec 2020 09:39 | <b>Cim Dtl Modified</b>          | JPJ Reg. Date: -> 2019/08/29.                                                                                                                                                                                                                                  | [A] Elaine Kuan Hwa Meen     |
| 12          | 11 Dec 2020 09:39 | <b>Cim Details Notified</b>      |                                                                                                                                                                                                                                                                | [A] Elaine Kuan Hwa Meen     |
| 13          | 11 Dec 2020 10:45 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2020/12/21                                                                                                                                                                                                                         | [A] SHIAU CHAN               |
| 14          | 11 Dec 2020 10:46 | <b>Adj Mandate Request</b>       | Cur.Req:21991.36:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                                     | [A] SHIAU CHAN               |
| 15          | 11 Dec 2020 13:13 | <b>Cim Registration Modified</b> | Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                                                                                | [I] Abu Kassim, Noor Mariesa |
| 16          | 11 Dec 2020 14:32 | <b>Cim Registration Modified</b> | Excess: 600.00 -> 300.00. Excess Waived: -> 300.00.                                                                                                                                                                                                            | [I] Abu Kassim, Noor Mariesa |
| 17          | 13 Dec 2020 09:32 | <b>Video Downloaded</b>          | Downloaded Video - Accident                                                                                                                                                                                                                                    | [I] Tee, Chee-Wah            |
| 18          | 13 Dec 2020 16:54 | <b>Video Downloaded</b>          | Downloaded Video - Accident                                                                                                                                                                                                                                    | [I] Lim, Kok-Chong           |
| 19          | 13 Dec 2020 17:04 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damages and consistency. Before paint photo s for all NEW Panels and Parts required after repair and do | [I] Lim, Kok-Chong           |
| 20          | 13 Dec 2020 17:04 | <b>Adj Mandate Set</b>           | Approved:20080.35:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damages and consistency. Before paint photos for all NEW Panels and Parts required af ter repair and document into Merimen.Reinsp:Yes.         | [I] Lim, Kok-Chong           |

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|

|         |                         |                          |       |                                               |                                                    |          |                             |       |
|---------|-------------------------|--------------------------|-------|-----------------------------------------------|----------------------------------------------------|----------|-----------------------------|-------|
| 2653228 | 11 Dec 2020<br>09:39:29 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd            | LKK Auto<br>Consultants<br>Pte Ltd (HQ)            | SMN8037P |                             | 11.00 |
| 2653355 | 11 Dec 2020<br>14:31:38 | Video Upload             | Motor | AIG Asia<br>Pacific<br>Insurance Pte.<br>Ltd. | AIG Asia<br>Pacific<br>Insurance Pte.<br>Ltd. (SG) | SMN8037P | Abu Kassim,<br>Noor Mariesa | xx.xx |