

Re: O/R : SNM20D204813/YP8116S/THAMYL - Accident Involving YP 8116S (OI : CTI - TBA) and SHA 2450X (TP : LKK REF - CC6/CTI20013686/rs3) on 09/12/2020

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 1/26/2021 12:27 PM

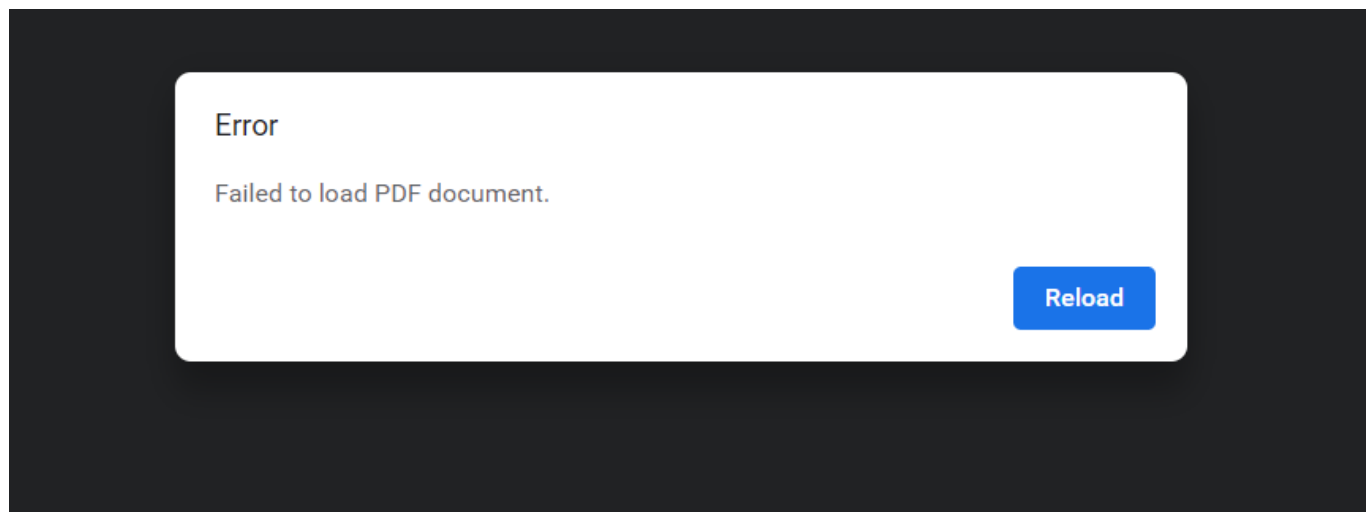
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Dear Pauline,

Thank you for your email.

Please re-send the Insured Report due to cannot open.



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, January 26, 2021 11:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: O/R : SNM20D204813/YP8116S/THAMYL - Accident Involving YP 8116S (OI : CTI - TBA) and SHA 2450X (TP : LKK REF - CC6/CTI20013686/rs3) on 09/12/2020

[Confidential]

Hi Su Li

Insured report for your view

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, January 22, 2021 10:51 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D204813/YP8116S/THAMYL - Accident Involving YP 8116S (OI : CTI - TBA) and SHA 2450X (TP : LKK REF - CC6/CTI20013686/rs3) on 09/12/2020

Dear Pauline,

Please revert LKK.

OIC – Pauline 63896541.

** Kindly quote our reference number for future correspondences.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, January 21, 2021 4:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Fw: Direct Settlement - Accident Involving YP 8116S (OI : CTI - TBA) and SHA 2450X (TP : LKK REF - CC6/CTI20013686/rs3) on 09/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2450X at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto)
Sent: Thursday, December 10, 2020 4:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 8116S (OI : CTI - TBA) and SHA 2450X (TP : LKK REF - CC6/CTI20013686/rs3) on 09/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 2450X at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support
LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)