

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 28 December 2020 10:23 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; 'Henry, Irene James'
Cc: SUR
Subject: RE: LKK(MC) \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020
Attachments: PRELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle SMU 3289A
Date of survey: 10/12/20
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 10 December 2020 5:57 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

Dear Irene,

Please be informed that we have inspected the vehicle SMU 3289A on 10/12/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 10 December 2020 2:56 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(MC) \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 10 December 2020 2:32 PM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: LKK(MC) \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

Without Prejudice

Our Reference : CMTD2003621/IJH

Your Reference: SMU3289A

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SMU3289A** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Thursday, December 10, 2020 2:22 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (LKK Auto Consultants Pte Ltd – Marcus Chua Kang Seng) to conduct the pre-repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Thursday, December 10, 2020 1:34 PM
To: Ong Shiying <shiyong@fastechauto.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: PRI \ CMTD2003621/IJH - GBF5002G REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

Our Reference : CMTD2003621/IJH
Your Reference: SMU3289A

Without Prejudice
EMAIL ONLY

Date: 10/12/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING GBF5002G & SMU3289A ON 09.12.2020

We refer to your Notice of Accident dated 10/12/2020.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, December 10, 2020 11:43 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMU 3289A DOA: 09.12.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBF 5002G.

Date of accident: 09/12/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SMU 3289A.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.



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