



WTS Engineering Pte Ltd

YOUR REF : D20004964MFSH
OUR REF : JW/1220/51

10/2/2021

Ms First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

Attention : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING SHB4098L WITH OUR VEHICLE XD8406E ON 3/12/20

We refer to the above accident and understand that you are the insurer of **SHB4098L**

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

Cost Of Repair \$ 963.00

3 Days Loss Of Use \$ 750.00

Total \$ 1713.00

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of the above letter.

Thank you.

Yours faithfully,

Lee Tong Ren
Claims Department

Direct Line : (65) 6559 8954

Facsimile : (65) 6898 2394

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394

URL: www.woodlandstransport.com.sg

Company Registration Number : 200505706E



DISCHARGE RECEIPT

CLAIM REFERENCE : D20004964MFSH
ACCIDENT DATE : 03/12/2020
ACCIDENT LOCATION : AYE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TOH SAY SU
INSURED VEHICLE : SHB 4098L
INVOLVED PARTY : XD 8406E
SETTLEMENT SUM : \$1,400.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall **not be used as evidence** in any claims or actions which may be made against them or any of them.

CLAIMANT : **WOODLANDS TRANSPORT SERVICE PTE LTD**

Signature and Date : 16/4/21

WITNESS : LEE TONG REN



Signature and Date : 16/4/21



WTS Engineering Pte Ltd

From : Workshop Department
M/S : Ms First Capital Insurance Ltd

Date : 3-Mar-21
No: 0321/1120

S/n	Description	Unit	Amount
	Repair cost of XD8406E Accident Date: 3/12/2020 Repair works took 3 days Lumpsum repair inclusive of labour charges		\$ 900.00
	Add 7% GST		\$ 63.00
	SGD: Nine Hundred Sixty Three Only		
		Total	\$ 963.00

Authorised Signature

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394 URL: www.woodlandtransport.com.sg

Company Registration Number : 200505706E



Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Monday, 12 April 2021 12:12 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] RE: SURVEY ASSESSMENT - D20004964MFSH/1 // EXPRESS SETTLEMENT // LKK REF : CC4/FCI20013682/R1es3

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ max of **\$1,413.00 (all in).**

However, please start to offer LOU @ \$90 x 3 days first.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 5 April 2021 5:35 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20004964MFSH/1 // EXPRESS SETTLEMENT // LKK REF : CC4/FCI20013682/R1es3

Your ref : **D20004964MFSH**
Our ref : CC4/FCI20013682/R1es3q2

Dear Sirs,

ACCIDENT INVOLVING SHB 4098L (OI) AND XD 8406E (TP) ON 03/12/2020

We refer to the above matter.

The accident occurred when our insured filtering out of the slip road and collided with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **WOODLANDS TRANSPORT SERVICE PTE. LTD.** " at **\$ 1,413.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 2,061.19	\$ 963.00
2. Loss of Use (3days x \$250)	\$ 750.00	\$ 450.00 (3days x \$50)
Total	\$ 2,811.19	<u>\$ 1,413.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, 24 December 2020 9:58 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004964MFSH/1 // EXPRESS SETTLEMENT // LKK REF : CC4/FCI20013682/R1es3

Dear Su Li,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, December 23, 2020 1:30 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20004964MFSH/1 // EXPRESS SETTLEMENT // LKK REF : CC4/FCI20013682/R1es3

YOUR REF: D20004964MFSH
LKK REF: CC4/FCI20013682/R1es3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle XD 8406E at M/s WOODLANDS TRANSPORT SERVICE PTE. LTD. on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Thursday, 10 December 2020 2:32 PM
To: 'Claim Workflow System'; assignments; Admin A; SUR
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20004964MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 10 December, 2020 2:16 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004964MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.