

# JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A, #03-08 AMK AutoPoint, Singapore 568047

H/P: 9698 8882 | Fax: 6909 9592

E-Mail: [jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)

Our Ref : YP9050R  
Your Ref : PC4122A

Date : 18 March 2021

**BY MAIL WITHOUT PREJUDICE**

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**  
**3 Anson Road**  
**#16-00 Springleaf Tower**  
**Singapore 079909**

Dear Sir/Madam,

**ACCIDENT INVOLVING: YP9050R & PC4122A**

**DATE OF ACCIDENT: 08/12/2020**

**LOCATION: YISHUN AVE 8 TOWARDS YISHUN AVE 1**

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repairs :	<b>\$ 8,025.00</b>
Rental :	<b>\$ 2000.00</b>
LTA & GIA :	<b>\$ 36.45</b>
Towing :	<b>\$ -</b>

Grand Total : **\$ 10,061.45/-**

The above-mentioned settlement is in respect for our client of damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

For any further inquiries, please kindly contact Mr. Ong Jun Wu @ **9698 8882**, or email to **[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)**.

Yours faithfully,  
**JWG International Pte Ltd**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

# JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A, #03-08 AMK AutoPoint, Singapore 568047

Phone: 6909 8882 | Fax: 6909 9592

E-Mail: [jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)

## LETTER OF AUTHORISATION

Accident on 08/12/2020 @ 1910hrs along Yishun Ave 8 TWD Yishun Ave 1  
involving vehicles nos. YP9050R, PC4122A & PC3708S

In consideration of JWG International Pte. Ltd., Blk 10, Ang Mo Kio Ind 2A, #03-08 AMK AutoPoint, Singapore 568047, repairing my/our motor vehicle no. YP9050R at my/our request, I/We, Chan & Chan Engineering Pte Ltd ("the claimant") of 25 Mandai Estate #03-02 InnovationPlace Singapore 729930 (address) bearing NRIC no. 2004078142 the owner of motor vehicle no. YP9050R hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by JWG International Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into JWG International Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise JWG International Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to JWG International Pte. Ltd. shall amount to a good discharge of JWG International Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 09 day of 12 (month) 2020 (year).



"The Claimant's" Signature

Name: Chan & Chan Engineering Pte Ltd

NRIC No: 2004078142



Name: Cynthia Lim

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00005112004

Claim No : SNM20D204736/LKKDS

Claimant : CHAN & CHAN ENGINEERING PTE LTD

Amount : S\$ 9,861.45  
SINGAPORE DOLLARS NINE THOUSAND EIGHT HUNDRED SIXTY ONE AND  
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : YP 9050R

Insured Vehicle No. : PC 4122A

Date of Loss : 08/12/2020

Place of Accident : YISHUN AVE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN BUS SERVICES

Driver Name : SUN ZHONGXI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

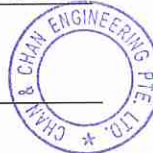
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,025.00
(3) Loss of <del>Use/Rental/Earning</del>	S\$	1,800.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	36.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	9,861.45

Claimant Name : CHAN & CHAN ENGINEERING PTE LTD

NRIC No : \_\_\_\_\_

Signature : Grace



Date : 24/5/2021

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

# JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

10, Ang Mo Kio Ind. Park 2A, #03-08 AMK AutoPoint, Singapore (568047)

Tel: 6909 8882 | Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com

Bill To : China Taiping Insurance (Singapore) Pte. Ltd.  
Motor Claims Department

DATE : 17-03-2021

TAX INVOICE : 0956

VEHICLE NO: YP9050R

Attention: Officer-In-Charge

Item	Description	Amount ( SGD )
1	Accident Claim Involving Vehicle No. YP9050R [Our Client] & Vehicle No. PC4122A [Your Insured] On 08-12-2020.  Lump-Sum Repair Costs Recommended By Your Appointed Surveyor Firm  Thank You.	\$7,500.00

**Details Of Payment:**

Cheque should be crossed and made payable to:  
JWG International Pte. Ltd.

**For Internet Banking:**

Maybank Account No :0410-1076-634

Sub Total :	\$7,500.00
7% GST:	\$525.00
Total	<u>\$8,025.00</u>
Less Deposit :	\$0.00
Remaining Balance	<u>\$8,025.00</u>



JWG International Pte Ltd's Signature



# B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)

Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000

Reg. No: 53060835M

**TOWING SERVICE: 6858 4067 (After 10.30 pm)**

## 车辆出租合同 VEHICLE RENTAL AGREEMENT

Date:

9.7.2020

Owner: **B & O VEHICLE RENTAL ("the owner")**

Hirer:

Chan or Chan Engineering Pte.

NRIC / Co. Reg. No:

Tel:

Fax:

H/P:

Address:

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>YD267PZ</u> (Company Car)		Agreement No.: <b>20508</b>	
Driver's Particulars		Odometer: _____	
Name: _____		Date & Time Out: <u>9/7/2020 12:00</u>	
Address: _____		Date & Time In: <u>18/11/2020 2:00</u>	
I/C No:	Dr/Licence No:	..... Hour @\$ .....	
Date of Issue:	Occupation:	<u>10</u> Days @\$ <u>200</u>	
Date of Birth:	Tools: <u>one set</u>	..... Wks @\$ .....	
	Spare Tyre: <u>one set</u>	..... Mths @\$ .....	
<b>Third Party Claim</b> In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ <u>2500</u> comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable): _____	
<b>Own Vehicle Damage</b> Hirer is responsible for the first \$ <u>3500</u> excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.		Sub-Total: _____	
<b>Authorised Driver</b> Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.		Balance To Pay: <u>2000</u>	
<b>Driver Not Cover By Insurance</b> General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.			

**PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY**

**B & O VEHICLE RENTAL**

Authorised Signature

Hirer's Signature



*[Handwritten Signature]*

## B & O Vehicle Rental

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

UEN: 53060835M

Date: 20<sup>th</sup> December 2020

Invoice No: RA20508

Attn: Chan & Chan Engineering P/L

### Invoice for Rental

Invoice No.	Duration	Amount
20508 – YP2679Z	09/12/2020 to 19/12/2020 (10 days)	$\$200/\text{day} \times 10 = \$2,000$  <b><u>Total: \$2,000/-</u></b>

Dollars: Two Thousand Only

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Dec 2020 / 17:15:51

Receipt Date/Time : 09 Dec 2020 / 17:15:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201209-003106

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - PC4122A				
As at 08 Dec 2020/19:10:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - PC4122A			
	Enquiry Fee	7.00	0.49	7.49
	20201209171230329132			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20201209171239196	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## TAX INVOICE

JWG INTERNATIONAL PTE LTD -  
NEELAMEGAM PANDI SELVAM

Invoice Number  
GR\_2020\_000218

Invoice Issue Date  
23 Dec 2020

Invoice Due Date  
30 Dec 2020

Total Amount (S\$)	27.10
Total GST 7.00%(S\$)	1.90
Total Amount Incl. of GST (S\$)	29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
File of Accident Report - Publ	22/12/2020,08/12/2020,VP9050R,PC4122A	27.10	1.90	29.00
		<b>Total Amount (S\$)</b>		27.10
		<b>Total GST 7.00 % (S\$)</b>		1.90
		<b>Total Amount Incl. of GST (S\$)</b>		<u>29.00</u>

*This is a computer generated document.  
No signature is required.*





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Date of Request: 22/12/2020

Your Ref No: YP9050R

JWG INTERNATIONAL PTE LTD

Dear Sir/Madam,

Date of Accident: 08/12/2020 00:00 (SGT)

Vehicle No: YP9050R

Place of Accident: Yishun Ave 8, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
PC4122A	Yishun Ave 8, Singapore	(29.00 )	1	(27.10 )
GST Amount				(1.90 )
Total Amount Due (GST Inclusive)				(29.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 21 December 2020 9:25 AM  
**To:** ENQUIRY@CHANBUS.COM.SG  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING PC 4122A / YP 9050R / OTHERS ALONG/AT YISHUN AVE 8 ON 08/12/2020

Our Ref: CC6/CTI20013680/rs3

**CHAN BUS SERVICES- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING PC 4122A / YP 9050R / OTHERS ALONG/AT YISHUN AVE 8 ON 08/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from YP 9050R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - SNM20D204736/C02/tkl) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020**

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Thu 4/22/2021 3:58 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your email below.

Please proceed to offer at \$10,061.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Thursday, 1 April 2021 11:57 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear Sirs/Mdm,

**ACCIDENT INVOLVING PC 4122A (CTI) AND YP 9050R (TP) ON 08/12/2020**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"JWG INTERNATIONAL PTE LTD"** at **\$ 10,061.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (W/GST)	\$ 41,127.80	\$ 8,025.00 (\$7,500.00 + 7% GST)
2. Loss of Rental (10 days x \$200.00)	\$ 2,000.00	\$ 2,000.00 (10 days x \$200.00)
3. LTA Search Fee	\$ 36.45	\$ 36.45
<b>Total</b>	\$ 43,164.25	<b><u>\$ 10,061.45</u></b>

Surveyor recommended 9 days for repair + 1 Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, 15 March 2021 2:53 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear Jaslin,

We refer to your email below.

Our investigations has concluded and there is no breach of policy terms and conditions.

Please proceed with the third party claims accordingly and keep us posted.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via

email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, March 15, 2021 2:16 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear Kah Leong

Kindly advise what's the status of the investigation.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, 5 January 2021 12:47 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear Su Li,

We refer to the above matter.

We are in the midst of investigating the accident.

Please do not settle any claim at this juncture.

Thank you.



**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Tan Kah Leong  
**Sent:** Tuesday, December 15, 2020 9:40 AM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

**Without Prejudice**

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report strictly for claim settlement and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 14, 2020 6:55 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204736/C02/PC4122A/TANKL / FW: Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204736/C02/PC4122A/TANKL.

Dear Tan Kah Leong,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, 11 December 2020 2:54 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PC 4122A (OI : CTI - TBA) and YP 9050R (TP : LKK REF - CC6/CTI20013680/rs3) on 08/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle YP 9050R at M/s JWG INTERNATIONAL PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)